

# Mondella

## CONCERTO HEATED BIDET SUITE

THANK YOU FOR PURCHASING ONE OF OUR QUALITY MONDELLA PRODUCTS.

Please keep your receipt as proof of purchase, as this will authenticate your warranty.

Any claim under this warranty must be made within the warranty period from the date of purchase of the product. To make a claim under the warranty, take the product (with proof of purchase) to any Bunnings store (see [www.bunnings.com.au](http://www.bunnings.com.au) for store locations) or contact Foremost Australasia Pty Ltd at [supportau@foremostgroups.com](mailto:supportau@foremostgroups.com). Foremost Australasia Pty Ltd bears reasonable, direct, expenses of claiming under the warranty. You may submit details and proof to Foremost Australasia Pty Ltd for consideration. The warranty covers manufacturer defects in materials, workmanship and finish under normal use.

This warranty is provided in addition to other rights and remedies you may have under law: our goods come with guarantees which cannot be excluded under the Australian Consumer Law. You are entitled to replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The warranty excludes damage or failure resulting from product misuse or product neglect. The warranty covers domestic use only and does not apply to commercial applications. Please see over page for warranty exclusions, prior to making a claim.

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### **WARRANTY PERIOD, (RESIDENTIAL ONLY):**

TOILETS (excluding Bidet Seat)  
10 years replacement product or parts

SMART BIDET SEAT  
3 years replacement product or parts

ALL ITEMS  
1 year replacement product or parts and labour

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### **THIS WARRANTY IS GIVEN BY:**

Foremost Australasia Pty Ltd  
ABN 84 641 723 453  
Post: Suite 6.01, Level 6 201 Kent St  
Sydney NSW 2000  
Email: [supportau@foremostgroups.com](mailto:supportau@foremostgroups.com)

# PRODUCT WARRANTY

## **THE WARRANTY WILL NOT BE VALID IN THE EVENT OF ANY OF THE FOLLOWING:**

- Failure to provide proof of purchase including date of purchase, when making a claim.
- Product damage caused during transportation of product after purchase.
- Damage from human made or natural disasters such as fire, earthquake, flood, electrical storm and/or environmental conditions.
- Installation that has not been conducted by a licensed plumber (plumbing product).
- Installation that has not been conducted by a licensed electrician (electrical product).
- Installation that has not been conducted in accordance with local, State and National regulations.
- Where the user or licensed installer fails to comply with product safety instructions, product cautions, installation instruction and/or ongoing maintenance instruction, that has been issued with the product.
- Exposure to environmental conditions or chemicals outside the specifications set out in user manual and/or ongoing maintenance instruction, that has been issued with the product.
- Unauthorised modification of the product or installation of non-approved parts.
- Use of power supply (electrical product only) that is outside product specification.
- Use of non-potable water with the bidet seat and/or water pressure outside of product specification of the plumbing product.
- Damage to parts due to improper maintenance or use of cleaning agents not specified in the user manual accompanying the product.

This Mondella Bidet Toilet Suite is for residential installation and use only (not suitable for commercial installation and use). Toilet seats may not be returned for hygiene reasons. Please contact Foremost Australasia Pty Ltd for product support.

Labour will only be provided for approved warranty work where local, State or National regulations stipulate that the work must be completed by a licensed electrician or licensed plumber.

### **PRODUCT SUPPORT AND WARRANTY CLAIMS**

For product support and warranty claims, please contact [supportau@foremostgroups.com](mailto:supportau@foremostgroups.com). Please include a description of the claim, proof of purchase, installing person's details and your own contact details.

# **PRODUCT WARRANTY**