



WORX
it's your nature

Warranty
declaration

Helpline



2+1
YEARS
LIMITED
WARRANTY



HELPLINE

WARRANTY STATEMENT FOR WORX Landroid® Vision EN

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Where a failure does not amount to a major failure, we are entitled to choose between providing you with a repair, replacement or refund. To obtain compensation, you would need to provide documentary evidence of the loss or damage suffered, and documentary evidence that such loss or damage was a reasonably foreseeable consequence of a failure by us to comply with a consumer guarantee under the Australian Consumer Law. Such evidence may include photographs, statutory declarations, receipts or reports (e.g. from your doctor), depending on the loss or damage.

In addition to any rights and remedies you may have under the Australian Consumer Law and any other applicable law, if your WORX Landroid® Vision becomes defective due to faulty materials or workmanship within a period of 2 years from the date of purchase (or 3 years from the date of purchase if you register your WORX Landroid® Vision online within 30 days of purchase), we guarantee to:

- Replace or repair all defective parts, free of charge, or,
- Repair products free of charge, or,
- Replace the unit with a new or re-conditioned unit, free of charge.

Your warranty is subject to the following conditions:

- Registration on the Internet au.worx.com within 30 days of purchase. (Without registration, only 2 years warranty will apply)
- Battery packs are guaranteed for a 12 month period only, regardless of online registration. (The warranty is only for the original battery pack provided with the Robotic mower or the same model number of original battery pack, please note other battery pack are excluded from the warranty.)
- The Landroid® Vision has not been misused, abused, neglected, altered, modified or repaired by anyone other than an authorized service center.
- Only genuine WORX Landroid® Vision accessories and parts have been used on or with the product.
- The Landroid® Vision has been subjected to fair wear and tear.
- The Landroid® Vision has not been used for trade or professional purposes.
- The Landroid® Vision has not been used for rental purposes.
- The Landroid® Vision has not sustained damage through foreign objects, substances or accidents.

Your warranty does not cover:

- Components that are subject to natural wear and tear caused by use in accordance with operating instructions.
- Unauthorized/improper maintenance/handling or overload is excluded from this warranty as are accessories such as blade and wheels, etc.
- Damage, malfunctions or failure resulting from high pressure washer, steam or running water cleaning the product.

For claims under this WORX warranty, please email us at salesau@positecgroup.com or contact the WORX Helpline. To make a claim you will need to provide your online registration document (if claiming under the 3 year warranty) and proof of purchase in the form of a valid receipt that displays the date and place of purchase. Any expense you incur in claiming under the WORX warranty will be borne by you.

AUSTRALIA: WORX Helpline 1300 889 028
NEW ZEALAND: WORX Helpline 0508 778899

This guarantee statement does not replace but is in addition to your statutory rights.
This warranty does not apply to accessories supplied with the tool.
This warranty applies only to the original purchaser and may not be transferred.

Apart from this warranty and any non-excludable consumer guarantees under the Australian Consumer Law or similar provisions of relevant state legislation, all other warranties, guarantees or representations express or implied and whether arising by virtue of statute or otherwise are excluded to the extent legally permitted.

Apart from our obligations in respect of this warranty or any guarantees under the Australian Consumer Law or similar provisions of relevant state legislation, to the extent legally permitted we will not be liable for any other claims or damages including, but not limited to, claims for faulty design, negligent or misleading advice, damages arising from loss or use of your robotic mower, or any indirect, special or consequential damages or injury to any person, corporation or other entity.



2+1 YEARS LIMITED WARRANTY



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All repairs and replacement tools will be covered by the warranty for the balance of the warranty period commencing from the date of the original purchase.

You will need to submit evidence of online registration and proof of purchase in the form of a valid receipt that displays date and place of purchase.

When calling the Helpline please have details of the WORX model number and serial number available. This will help WORX Customer Service when dealing with your call.

This Worx warranty is provided by:

Positec Australia Pty
Limited ACN 101 682 357,
Platinum Building / West Wing
Suite 3.20/21
4 Ilya Avenue
Erina, NSW, 2250
Australia
salesau@positecgroup.com
Ph: 1300 889 028
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How to find model number and serial number? Please see below example.

Landroid® Vision



