

**Simple.**  
BY *Monkey  
Vision*

**GoCam** | HD Security Camera

User Guide





**Designed & supported in Australia.**

[monkeyvision.com.au](http://monkeyvision.com.au)

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## Packing List

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Camera

Bracket

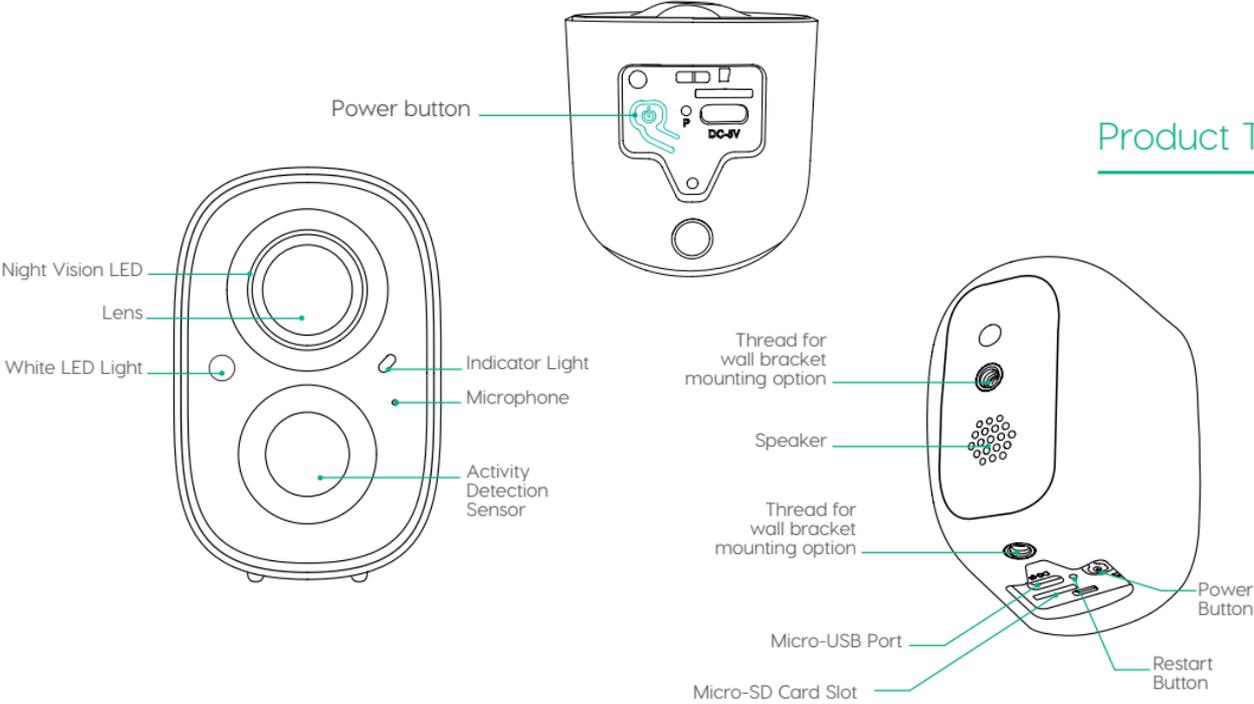
Mounting Kit

USB Charging Cable

User Guide

**Battery pre installed**

# Product Tour



## Quick Start

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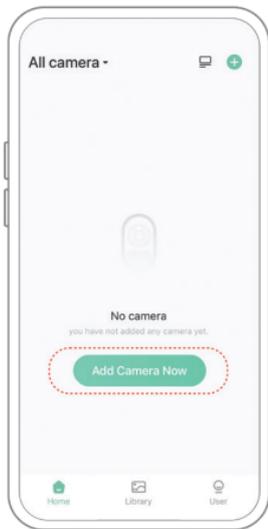
The Simple GoCam has an inbuilt battery but can be powered by USB.

### 1. Download and install the App

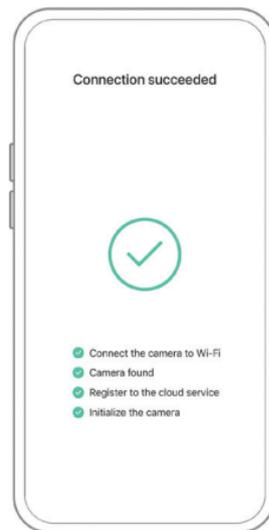
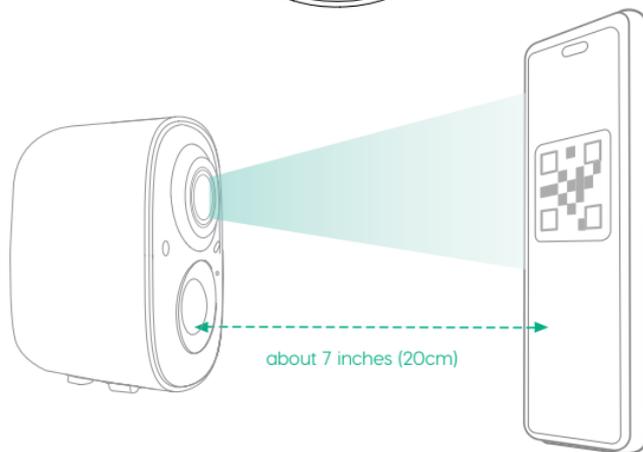
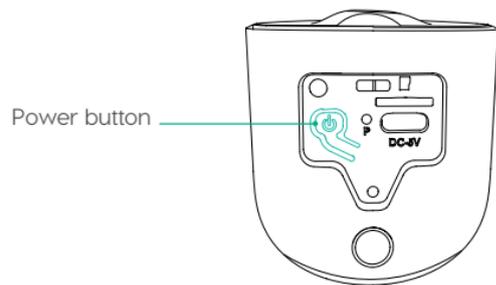
The Simple GoCam can be viewed from our APP, compatible with both Android and iOS devices. Download the Simple by Monkey Vision APP from your preferred App Store.

Download the  
*Monkey Vision*  
Simple App





**2. Adding your camera via the APP**  
Sign into the Simple APP and follow the prompts to connect your camera to your WiFi.



## Troubleshooting tips for connecting your camera

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This camera only supports 2.4GHz WiFi.

When you hear **"Wi-Fi Password Error"**, please check whether the Wi-Fi password you entered in the App is correct.

When you hear **"Authentication Error"**, please ensure that your Wi-Fi network is not an enterprise-level network. Please note that the camera supports WPA-2 security and below.

When you hear **"Wi-Fi Not Found"**, please check that you have selected the correct WiFi name, and place the device near the Wi-Fi router and ensure that the router is powered on. Please note that 5Ghz Wi-Fi is not compatible with your camera.

When you hear **"Retrieving IP Timeout"**, it indicates that the number of devices connected to the router in your home has reached the maximum allowed by that router. Often restarting your router will allow any old devices no longer being used to drop off and free up IP addresses needed to connect your camera, but you may also need to unplug anything you are no longer using.

When you hear **"Cloud Service Connection Fail"**, please check whether your router is connected to the internet. Refer to your router's documentation.

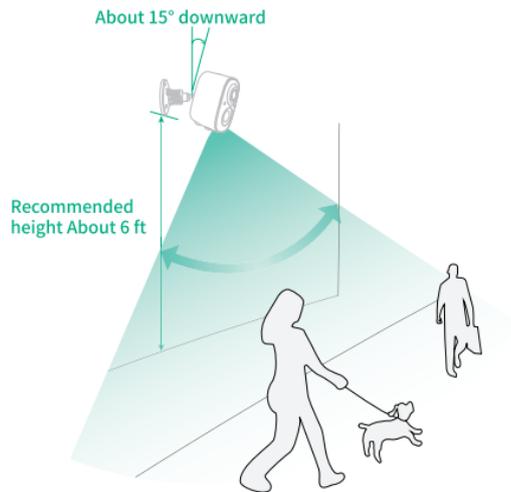
## Installing the camera

You can put your Simple GoCam practically anywhere, but we recommend attaching it to a wall with our easy mounting kit.

### Step 1

#### Select a good spot for your camera.

Install the camera in a position where its view is not blocked and ensure that it is within the coverage of the Wi-Fi network.





## Installing the camera

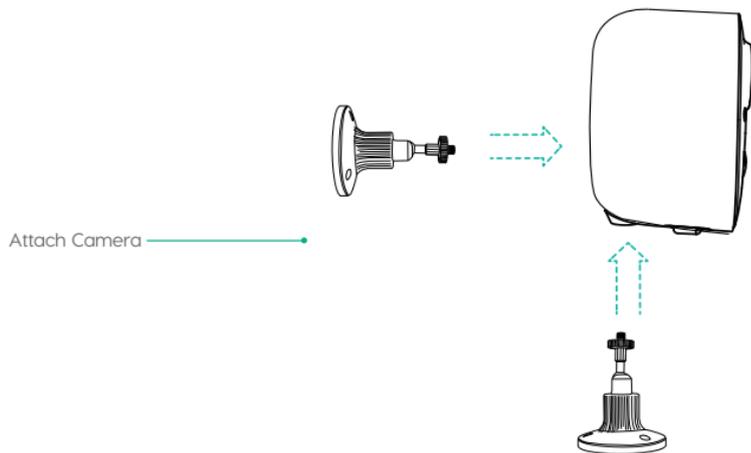
### Step 2

#### Installing the bracket

Drill the holes for the lugs to go into, using the bracket to mark the wall accordingly. Insert lugs, place bracket over top and then screw the bracket onto the wall.

#### Screw Fixing

Attach the camera to the bracket by lining up the thread on the **back** or **base** of the camera, then tighten by twisting the screw thread into the camera.

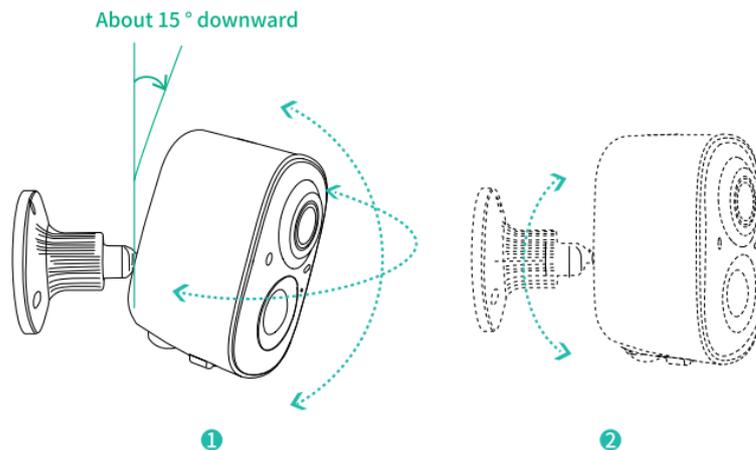


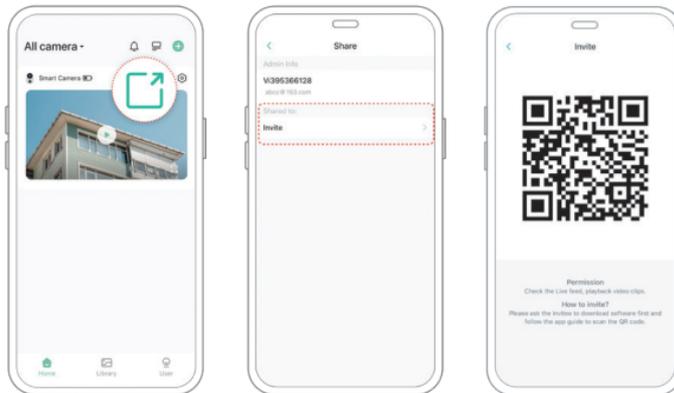
## Installing the camera

### Adjust Angle

Adjust the camera to an appropriate angle, and then tighten the base by rotating it in a clockwise direction to fix the angle.

Once you've secured the bracket to the wall, simply attach and position the camera by the magnetic chuck.





## Sharing the camera

### Step 1

Find the camera you want to share on the homepage. Click the share button and enter the sharing screen.

### Step 2

Click "Invite", and a QR code will be generated for sharing.

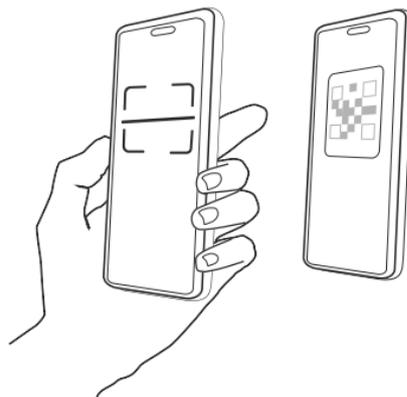
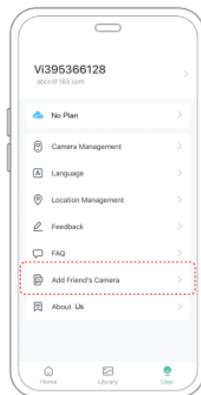
## Sharing the camera

### Step 3

To see a camera shared with you, click on "Add a friend's Camera" on the "User" screen in the APP

### Step 4

Scan the QR code generated on their mobile phone, and you will receive a confirmation notification when complete.



## Charging the camera

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The App will remind you to charge your camera when the battery is low.

Please use the Micro USB cable to plug into a 5V/1.5A charging adapter to charge the camera (not supplied).

During charging, the camera's indicator light is solid yellow, and when the camera is fully charged, the indicator light will turn into solid green.

It will take 10 hours to fully charge the camera.

## Indicator light status

Mode	Status
Working mode	Blue
Sleep mode	Off
Charging mode	Yellow
Fully charged mode	Green

## Product specification

Item	Specification
Camera lens	Field of view: 110°
Image resolution	Max. 1920 x 1080
Video bit rate	Adaptive
Storage media	Micro SD card (Up to 128GB)
Battery capacity	5200mAh
Adapter requirement	5V/1.5A (not supplied)
Size	65 × 59 × 89 (mm)

## Firmware Upgrade

When you connect your camera through the App, it will prompt you if the latest firmware is available. You can also manually check the firmware version in the settings of the App.

- ① Please make sure that your camera is fully charged or connected to the power adapter before upgrading the firmware, please do not cut off the power supply during the upgrade.

### **Why doesn't the Wi-Fi name appear when I connect to Wi-Fi?**

On Apple devices with iOS13 and above, you need to turn on the "location permission" for the app in the system settings and change it to "allow when using."

### **Will the camera show red lights when night vision is activated?**

The built-in infrared lamp beads make the camera only show some dim red lights when night vision is activated.

### **What is the maximum length of recording time?**

If you set the duration as "Auto", when movement occurs in the view of the camera, it will start recording a video for up to 3 minutes.

### **What are the requirements for Wi-Fi?**

Please use a 2.4GHz wireless network. The device does not support the 5GHz wireless network. Meanwhile, please set the Wi-Fi authentication method to WPA2-PSK or other lower level of security method. A password is required.

### **How to quickly view videos by category?**

Click the icon in the upper left corner of the "Library" page to start filtering videos by category. Select the category you want to see and then click "Save" to view the video playbacks.

## FAQ

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### **How far should the camera be placed from the router?**

Even though our Simple Go Cam can work at a distance of 150m in an open area, the actual situation depends on the strength of the Wi-Fi and its surrounding environment (thick walls, electromagnetic devices, large metal objects) will all cause interference to the Wi-Fi signal. If the camera connection signal is weak or unstable, please place the camera as close to the router as possible.

### **What should I do when my camera is not working?**

Press and hold the power button for 3 seconds to restart the camera. If there is no response, you can remove the rubber plug at the button of the camera. Press the reset button with a pointed object to restart the camera.



## How to reconnect your camera

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### **Step 1**

Press and hold the power button for 3 seconds to turn the camera on.

### **Step 2**

Double click the power button to enter the network configuration mode.

### **Step 3**

Open the Simple APP and follow the instructions to add a new camera.



# Simple.

BY *Monkey Vision*

The full Simple range is available at [www.bunnings.com.au](http://www.bunnings.com.au)



Simple Doorbell



Simple Easy Cam



Simple PTZ Patrol Cam+ Solar Panel



Simple Floodlight Gate Cam



Simple Handy Cam



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