

BUNNINGS

AUSTRALIA & NEW ZEALAND

Community

REPORT CARD 2019



WE'RE BUILDING THE BEST... OUR TEAM MAKES IT HAPPEN

Our Community Report Card captures our community and sustainability actions and highlights from the 2019 financial year as well as our commitments for the year ahead.

We are proud to support so many organisations and local community groups in their efforts to raise funds that make a real difference in their local communities.

Mike Schneider
Managing Director, Australia & New Zealand

Jacqui Coombes
Director, New Zealand



Bibra Lake, WA



Eltham, VIC



Glenfield, NZ



Fielding, NZ

During the year our team participated in and supported over

90,000 activities

which helped to raise and contribute more than

\$49 million

for local community groups throughout Australia and New Zealand.

This included more than **26,000** activities in **rural and regional communities**, helping to raise and contribute over **\$13 million**.



Narellan, NSW



Lithgow, NSW



Bayswater, VIC

THE SAUSAGE SIZZLE

For many, a weekend visit to the local Bunnings store wouldn't be complete without stopping at the sausage sizzle, however many are unaware that this simple purchase raises much needed funds for local causes and groups across Australia and New Zealand.

Our priority is to **keep things simple**, making it easy for community groups to maximise their fundraising capacity. They also have the opportunity to run cake stalls, biscuit drives and conduct tin shaking at our stores.

We recognise that the way our customers shop is changing, so in FY20 we will make cashless facilities available at all sausage sizzles, as well as looking at how we can support local fundraising efforts through our online offer.

Did you know?

The first sausage sizzle was run **25 years ago** at Sunshine Warehouse in Melbourne.



The sausage sizzles helped raise and contribute over **\$38 million** for local community groups during FY19.



More than **44,000** sausage sizzles were run by local community groups in FY19.

Did you know?

In **Western Australia** the sausage is served in a bun.



Lions Clubs

Lions Clubs' volunteers are regulars behind the sausage sizzle throughout Australia and New Zealand, raising funds for many local community support programs.

This included helping Diabetes Australia, Life Flight Trust, SPCA and Guide Dogs for the Blind. The Leo Club in Blenheim, New Zealand invested in building leadership and project management skills to aid their humanitarian work. Another local rural club in New Zealand donated the funds to a primary school to subsidise school camp fees.

In Australia funds raised went to the Australian Lions Foundation Drought Relief Appeal, with every cent distributed to drought affected farmers and communities just in time for Christmas. Funds raised also supported special needs athletes, children's recreational groups, community events for new Australians, and fire and flood affected communities.

lionsaustralia we serve



Scouts

Most Scouts Groups run at least one sausage sizzle each year at their local Bunnings store.

This year, funds in Australia helped put volunteer leaders through first aid courses, buy uniforms and subsidise fees for disadvantaged Scouts. Maintenance to Scouts halls and buying tents, stoves, eskies and BBQs for camps was also made possible, as well as helping thousands of youth members attend the Scouts Jamboree in Adelaide in January 2019.

In New Zealand funds helped many Scouts attend the Australian Jamboree, learning valuable leadership skills. Scouts also raised funds which will help them participate in the New Zealand Jamboree in Hamilton in December 2019.



COMMUNITY CONNECTIONS

Being actively engaged with our communities is a priority. Our stores hold regular events, information sessions, sustainability activities and assist with many charity initiatives and projects. Our team is incredibly diverse and the activities we support reflect the communities where they live and where our stores are located.



Share the Dignity, Altona, VIC

For the second year we supported

Share the Dignity

who called for donations of handbags filled with personal and sanitary items for women impacted by homelessness and domestic violence. Through Bunnings' Australian stores over

138,000 bags

were collected over two weeks.

During **Mental Health Awareness Week** Bunnings supported Mental Health Australia's World Record attempt at our **Wagga Wagga Warehouse** in NSW.

On 10 October, **1,200** people came together to **raise awareness of mental health** by attempting the record for the most people in high visibility vests in one location. The record will be attempted again in Fairfield Waters, Queensland in October 2019.



Mental Health Awareness Week, Wagga Wagga, NSW

Bunnings is proud to support many indigenous activities and organisations and we have a long-standing relationship with the Clontarf Foundation. During the year Bunnings donated and installed kitchens in sixteen new Clontarf Academies in NSW.

Our team members also celebrated **NAIDOC Week** across Australia, with many indigenous communities coming in-store to conduct cultural ceremonies such as Welcome to Country, smoking ceremonies and dance. Our New Zealand team helped to renovate seven marae across Aotearoa, to support the kaupapa of

Marae DIY by building, landscaping, painting and generally mucking in to help local Whānau achieve their DIY dreams.



Marae DIY, NZ



Over **1,500** free **family nights** and **community recognition events** were held across Australia and New Zealand to celebrate the amazing support that local community groups provide every single day of the year.



Community Recognition Event, Taylors Lakes, VIC

The New Zealand Women's Refuge

Give a Gift campaign collected more than **4,400 gifts** for children staying in refuges during Christmas.

New Zealand families were invited into stores for **Safe Squares**, a free D.I.Y. activity creating over **1,100 'safe' pavers** for children to take home and place next to home driveways to reduce accidents and increase child safety.



Give a Gift Campaign, Petone, NZ



Safe Squares, Mt Roskill, NZ

Did you know?

Girl Guides and GirlGuiding NZ sell their famous biscuits in many of our stores.

BUILDING RESILIENCE

Extreme weather events continue to be a major challenge and providing local communities with information on how to prepare for disasters and significant weather events is increasingly important.

Throughout the year Bunnings continued to work with emergency authorities across Australia and New Zealand to deliver **Get Ready campaigns** around **bushfires, storms, cyclones** and **earthquakes**.

This included running in-store awareness campaigns with **Victoria Country Fire Authority, New South Wales Rural Fire Service, Tasmania Fire Service** and the **New Zealand Ministry of Civil Defence & Emergency Management**. As part of these campaigns, volunteers came in-store to talk to customers about how to prepare for extreme weather events and keep their homes safe.

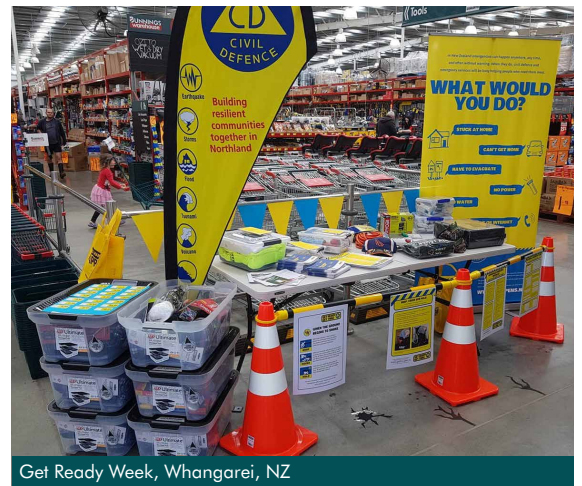
During the year a smoke alarm awareness campaign was also delivered with Victoria Country Fire Authority, as well as a pool safety campaign with Kidsafe Australia.

Highlights included:

In August 2018 communities came together at sausage sizzles across Australia to help raise more than

\$1.25 million

for **Rural Aid's Buy a Bale campaign**. Our team members cooking the snags were overwhelmed by **the generosity of customers, community members** and **local businesses**, all of whom contributed to this collective effort.



Get Ready Week, Whangarei, NZ



Get Ready Week, Kingston, TAS



SES WOW Day, Victor Harbor, SA



Buy a Bale BBQ, Bellambi, QLD

In February 2019 floods devastated the Townsville region while bushfires raged in Tasmania, Victoria and New South Wales. **Bunnings team members** manned the BBQs to contribute and **help raise over**

\$310,000

 for **GIVIT** to assist affected communities and residents.

Bushfire support, Mornington & Glenorchy, TAS



GIVIT BBQ, Townsville Central, QLD

SCHOOLS & CONSERVATION

Activities with local schools and communities continued to grow, from gardening and composting to native nest box building and bee hotel construction. This included a strong focus on building D.I.Y. capability and achieving long term outcomes through meaningful projects.

During the year

over 3,000 activities

were conducted with local schools across Australia and New Zealand as part of Bunnings' decade-long **School Sustainability Program.**



School Sustainability Program, Wangara, WA



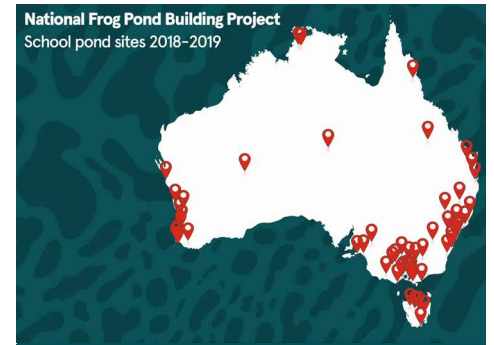
Frog Pond, Narellan, NSW

A new partnership with the **Australian Museum** was introduced to educate students through the **Frog ID citizen science project.**

170 stores built frog ponds in 140 local schools helping students to identify frog species through the FrogID app.



Frog Pond, Tuggeranong, ACT

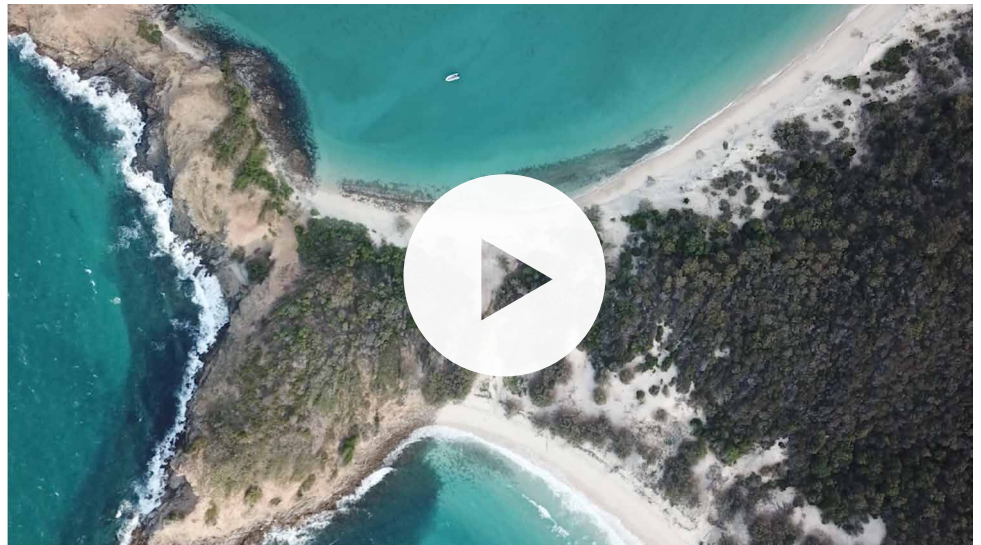


National Frog Pond Building Project
School pond sites 2018-2019

Frog ID Project

Bunnings D.I.Y. Adventure

A major project with **Landcare Australia** on Great Keppel Island in Queensland, enabled Bunnings' team members to build D.I.Y. capability with community volunteers during the demolition and replacement of an aged boardwalk. The project, which was developed in conjunction with the Woppaburra Elders, enabled participants to spend time with the traditional owners as they helped to protect the environmentally and culturally sensitive site.



The D.I.Y. Adventure Team, Great Keppel Island, QLD



ENVIRONMENTAL IMPACT

We are committed to reducing the impact of our operations and longer term, to reduce our overall carbon footprint.

Energy

During FY19 energy usage (electricity) increased by 4.6%, however on a like-for-like basis it reduced by 0.5% across the network.

Solar PV systems were in place at **31 stores** as of June 2019, with **a further 40 stores to follow in FY20**.

The solar and battery solution at Alice Springs Warehouse provided more than 80% of the store's electricity needs throughout the year.

In addition to renewable energy sources, we continued to retrofit our stores with energy efficient **LED lighting**.

We have **now retrofitted 91 stores**, with **30 to follow in FY20**. Energy efficient LED lighting is also a standard for new stores that we build.

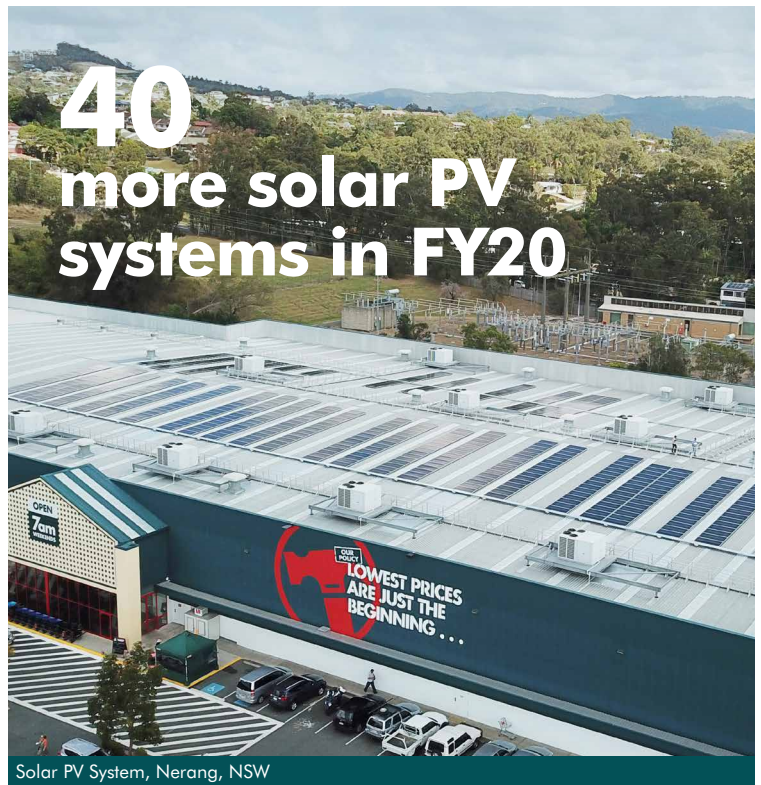
We will also trial **electric vehicle charging stations** at 6 stores across Australia and New Zealand in FY20.

Waste & Packaging

Reducing waste from our business operations and product packaging is a priority for the year ahead, with much work to do. During the year our waste diversion rate was 63%.

Bunnings is a signatory to the Australian Packaging Covenant Organisation (APCO) and **will transition to fully sustainable (recyclable, reusable or compostable) packaging over the next five years** in line with APCO targets. Work to achieve this is currently underway in Australia and New Zealand.

In-store recycling programs expanded for paint, batteries, power tools and appliances, with **27 paintback events** held at Bunnings locations across Australia during the year, collecting over **200 tonnes** of waste paint.



Solar PV System, Nerang, NSW



Paintback, Port Lincoln, SA



Battery Recycling, Hawthorn, VIC



Minda E-Waste Program, SA



Paintback Events



Battery recycling in 13 Melbourne metro locations continued with over

5,800 kgs

collected during FY19, with more than 26,000kgs of batteries dropped off by customers since 2009.

The **Minda e-waste program** in South Australia provided customers with the opportunity to recycle

770 tonnes

of e-waste including **power tools and batteries**, while also creating ongoing employment for 54 people with a disability. Bunnings will be expanding product recycling programs over the next 12 months.

Water

Bunnings has **229 rainwater tanks*** across Australian mainland sites and water is collected for use in nurseries and greywater use in some sites. During the year we **reduced water usage by 8.3%** along with delivering water wise information and education for customers through in-store programs. This included working with Sydney Water to showcase waterwise products during **Water Wise Week** and provide customers with tips on how they can save water around the home.

Tiny Homes were also showcased in five metro Sydney stores to demonstrate how customers can save water around the home.



FSC Certified Dining Set



FSC Certified Decking



Sydney Water Tiny Home, Narellan, NSW



National Water Week, Kingsgrove, NSW

Responsible Sourcing

Ensuring that our products are sourced responsibly is an absolute priority for our business.

We partner with the European D.I.Y. Retail Association, SEDEX and the UN Global Compact Network Australia to **proactively engage our supply chains**, improve the living standards of workers, and improve employment conditions.

As part of this Bunnings has a zero-tolerance approach to **modern slavery** (forced labour) in our supply chains. During the year we introduced the **Malaysia Worker Voice Program** which promotes safe recruitment practices of migrant labour and empowers and educates factory workers on their rights.

Our timber policy, which has been in place since 2003, allows us to state with confidence that more than 99% of timber products are confirmed as originating from low risk sources including plantation, verified legal, or certified responsibly sourced forests.

Of this, **more than 80% is independently certified** or sourced with demonstrated progress toward independently certified.

As of the end of December 2020 all timber product sourced from native forests, excluding plantation, will be independently certified to FSC or other equivalent standard, with FSC preferred in contentious areas.



The mark of responsible forestry

54%

FSC certified



26%

PEFC certified

*The number of water tanks mentioned above was amended on 07/10/2019 as the original number was incorrect.

STORIES FROM OUR TEAM

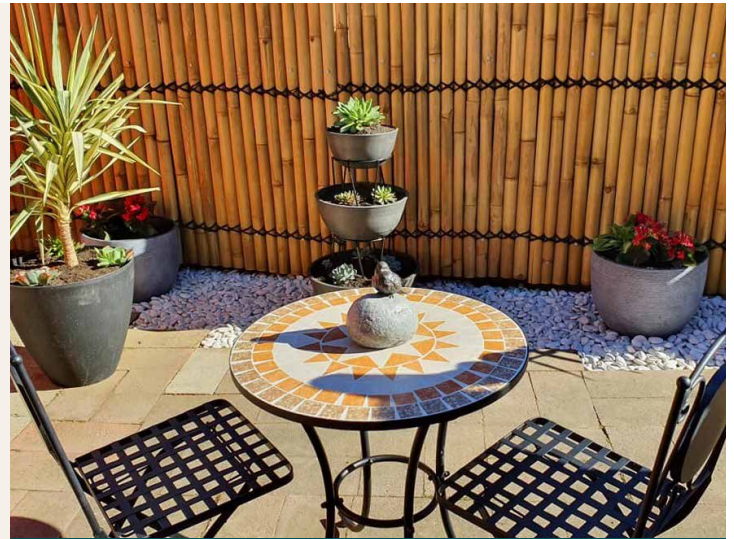
Our team members are the heart and soul of our business and none of this support would be possible without their genuine commitment to making a difference in their local communities.

Here is a snapshot of their stories.

I'm very passionate about the work that Catherine House does for women experiencing homelessness in South Australia. Catherine House provides emergency housing and helps to empower women in their next step towards independence and healing. Through our state community projects over the last year, we have renovated and brought colour into the gardens of several of the transitional cottages. While we were planting I imagined a still spring morning and a woman sitting in the garden holding a steaming cup of coffee with a feeling of hope rising in her for the future.

Dina

Activities Organiser
Bunnings Mile End, South Australia



New outdoor space at Catherine House



Inverell team cooking for the firefighters

When half of your town is on fire and the other half has no water we needed to help out. This year has been tough for Inverell as it's suffering from the worst drought recorded. We helped out by donating a water carting trailer for people to use free of charge to get water to farms and stock.

This year we also saw the worst bushfires with homes, fencing, sheds and stock destroyed. Many of our team were personally affected, and one helped fight the fires. We ran free sausage sizzles, cooked breakfast for three weeks, and cooked dinner for more than 80 fire fighters. After the fires Blaze Aid came to town to help rebuild farm fences, so we cooked them a BBQ breakfast every Friday for five weeks. It's just what we do.

Anthony

Store Manager
Bunnings Inverell, New South Wales

Southern Christian College is situated in an area that is subject to vandalism and pond water pollution. The school wanted to start a sustainability program so the Glenorchy and Mornington teams, along with four school classes, helped build a frog pond. Each class got introduced to the FrogID app and we talked about why we were building the pond and the local frog species in the area. Seven months later, the school has turned the area into a sustainability hub with raised garden beds, a chicken coop, worm farms, composting bins and an insect hotel. They now host fortnightly sustainability classes in this space!

Jessika

Activities Organiser
Bunnings Kingston, Tasmania



Frog pond at Southern Christian College

Our local playground was a well known and loved community space which was burnt down in the middle of the night. The community was devastated as it was an icon in the area where birthdays, celebrations and family days were held.

Soon after the fire Bunnings Eltham reached out to offer support to assist in the playground rebuild, with the wider team jumping on board to help, including team members from eight nearby Bunnings stores.

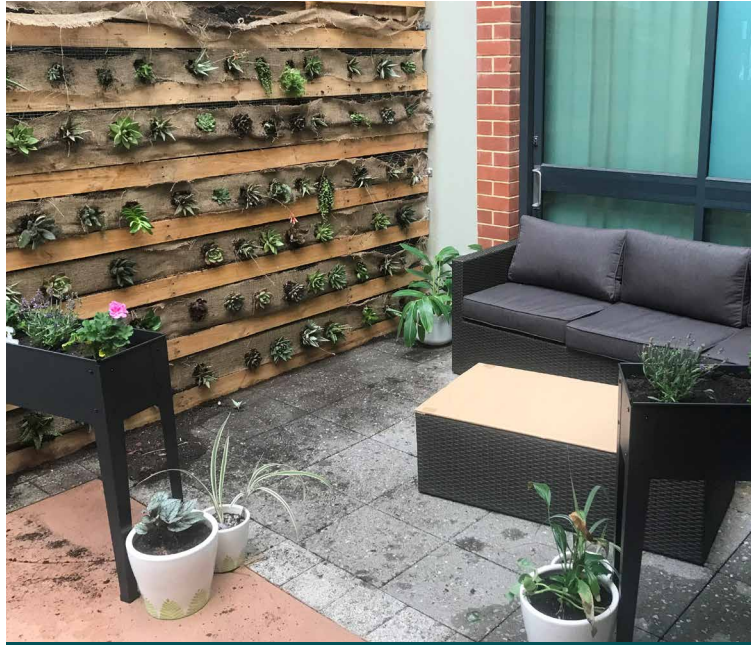
On the day local council members, community groups, and many local businesses came together to rebuild the playground within twelve months of the original playground burning down. The result was a bigger and better playground for the next generation of kids.

Bec

Activities Organiser
Bunnings Eltham, Victoria



Rebuilding the Eltham North Adventure Playground



New outdoor space at Ngulla Mia

Organising an area project is a challenging yet rewarding experience as there are lots of moving parts. This year we completed one of the biggest area projects yet for the residents of Ngulla Mia, a drug, alcohol and mental health rehab centre and shelter for the homeless.

We completely transformed an outdoor space, from a veggie garden to built-in succulent walls and nothing made me prouder and more honoured to be an Activities Organiser than when the residents saw their new area.

These projects touch so many people, not only those there on the day but every single resident that walks through the doors. Each one of them will feel the impact of what we get to do in the Activities Organiser role, and it doesn't get more special than that.

Rhiannon

Activities Organiser
Bunnings Homebase, Western Australia

I've had the honour of being an Activities Organiser for a year now and during this time I have immersed myself in numerous projects where I've worked alongside the Clontarf Academy.

The Clontarf students volunteer to do projects in the community and are accredited for their time. We've completed some great projects together including a kitchen and recreation centre renovation and a community art project. We forged a great friendship with the Clontarf students and teachers. Through our relationship the Clontarf students have also participated in employment seminars, D.I.Y. Workshops and store visits, which has led to employment opportunities for some students.

Palmerston has also supported the remote Clontarf Academy from Kununurra, Western Australia by donating and shipping products for their kitchen revamp. The relationship between the Palmerston store and our local Clontarf Academies has been awesome.

Trish

Activities Organiser
Bunnings Palmerston, Northern Territory



Re-establishing the community garden at the Sunrise Homeless shelter

