



# Door hardware warranties

Residential

Product type	Series	Warranty period		
		Mechanical	Finish	Electronic
Entrance handles	Entrance Pull Handles - 316 stainless steel	10 year	10 year	
Door furniture	Form, Grande, Medio	10 year	10 year (SCP) 1 year (ABC & MB)	
	Verta™	10 year	25 year	
	Regent Series - Entrance sets, knobs & levers	25 year	10 year	
	Regent Series - Deadbolts			
	F Series - Entrance sets, knobs & levers	Lifetime	10 year	
	B Series - Deadbolts			
Locks & cylinders	ME Euro Mortice locks	10 year	10 year	
	Euro profile cylinder, ME Euro profile cylinder			
Electronic locks	Schlage Encode™	Limited Lifetime*	Limited Lifetime*	3 year
	Schlage Sense™	Limited Lifetime*	Limited Lifetime*	3 year
	Schlage S-Series	2 year	2 year	2 year
	FE & BE Series Electronic Keypad lock	Lifetime	Lifetime	3 year
General hardware	Ancillary hardware, Cavity sliding hardware, Door stops, Hinges, Architectural hinges	10 year	10 year	
Door controls	Briton 200 Series	5 year	5 year	
	Briton 1120, 1130 Series	10 year	10 year	

\* Subject to the terms and conditions of the warranty, on selected Electronic Locks, Schlage extends a lifetime limited mechanical and finish warranty and a three-year limited electronics warranty to the original consumer user ("Original User") of our Schlage brand product ("Product") against defects in material and workmanship, as long as the Original User occupies the residential premises upon which the Product was originally installed. Refer to [allegion.co.nz](http://allegion.co.nz) for specific warranty details and limitations, or contact Schlage Customer Service team on 0800 477 869.

# Warranty terms and conditions

Allegion (“Company” or “Seller”) warrants its products to be free from defects in material and workmanship for the stated periods above from the date of purchase. The Company will, at its option, repair or replace any products which in the opinion of the Company are found to be defective, provided said products are returned to Allegion, freight prepaid. The Company reserves the right to inspect the installation of defective products before any removal and return of any such products.

This warranty excludes deterioration of decorative finishes, unless those finishes are specifically listed in the product warranty.

Additional exclusions or conditions applicable to the warranty are as follows:

- (a) The warranty shall not cover any defect or damage which may be caused or partly caused by or arise through:
  - i) Failure on the part of the Buyer to properly install or maintain any Goods; or
  - ii) Failure on the part of the Buyer to follow any instructions or guidelines provided by the Seller; or
  - iii) Any use of any Goods otherwise than for any application specified on a quote or order form accepted by Seller; or
  - iv) The continued use of any Goods after any defect becomes apparent or would have become apparent to a reasonably prudent operator or user; or
  - v) Fair wear and tear, or any accident or act of God.
  - vi) The warranty shall cease and the Seller shall thereafter in no circumstances be liable under the terms of the warranty if the Goods are repaired, altered or overhauled without the Seller’s consent.
  - vii) In respect of all claims the Seller shall not be liable to compensate the Buyer for any delay in either replacing or repairing the Goods or in properly assessing the Buyer’s claim.
- (b) For Goods not manufactured by the Seller the warranty shall be the current warranty provided by the manufacturer of Goods, if any, and to the extent that such warranty can be transferred by Seller to Buyer.
- (c) No other warranties, express or implied, are made with respect to the products or services including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose.

This warranty does not exclude, restrict or modify any statutory rights.

Allegion shall in no event be liable for any incidental or consequential damages for breach of any warranty.