

## FREQUENTLY ASKED QUESTIONS - HIRING

### How much does it cost to hire the Rug Doctor Mighty Pro X3?

You can hire the Rug Doctor Mighty Pro X3 for as little as \$43.60 for 24 hours (48 hour hires are also available). Rug Doctor Carpet Cleaner 1L costs from around \$17.85 which is enough to clean up to 3 rooms.

### What is the difference between the red and blue Rug Doctor Mighty Pro X3?

The red Rug Doctor Mighty Pro X3 you see in hire locations and the blue machines available for purchase are virtually identical.

They share the same features, horsepower, and amp power. The only difference? The red hire model includes an hour meter, while the blue version is made for home ownership.

The red Rug Doctor Mighty Pro X3 is not available to purchase in Australia.

### If I purchase a blue Rug Doctor Mighty Pro X3 will it have an hour meter?

No, the blue Rug Doctor machines do not have hour meters. The hour meter is for maintenance purposes on hire machines only.

### Is the Rug Doctor Mighty Pro X3 a professional grade machine?

Yes, the Rug Doctor Mighty Pro X3 is considered professional grade. Many hotels, businesses, resorts, restaurants and even contract carpet cleaning services use the Rug Doctor machine.

### How durable is the Rug Doctor Mighty Pro X3?

Rug Doctor machines are built with a thick, durable plastic housing designed to resist damage from impacts. The blue Rug Doctor Mighty Pro X3 available for purchase has the same features as the red hire machine, with the primary differences being the colour and the presence of an hour meter on the hire models. Rug Doctor hire machines are regularly maintained and are often in circulation for a number of years and are hired, transported, and used

### Where can I hire a Rug Doctor Mighty Pro X3?

Please check the [Store Locator](#) to find your nearest store location.

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### What type of ID is required to hire a Rug Doctor Mighty Pro X3?

You will need to show your current Drivers Licence and a second form of identification that confirms your address, such as a utility bill or bank statement.

You will also need to have your mobile phone with you.

### Am I required to leave a deposit when I hire a Rug Doctor Mighty Pro X3?

A deposit may be required at certain hire locations and the amount of that deposit will vary from store to store.

### Is the upholstery tool included as part of the hire of the Rug Doctor Mighty Pro X3?

Yes, the upholstery tool comes free to use with the hire of the Rug Doctor Mighty Pro X3.

You do not need to take it if you are only going to clean your carpets. If you do use the upholstery tool kit please remember to bring it back to the store with the machine to avoid a fee.

### What cleaning solutions can I use in the Rug Doctor Mighty Pro X3?

Rug Doctor Carpet Cleaner has been specially formulated for use with the Rug Doctor Mighty Pro X3.

Cleaning solutions that are not made specifically for a water extraction method of carpet cleaning should not be used as damage to the carpet can occur. Carpets need a specific PH range of cleaning solutions that are both effective in loosening dirt yet they won't damage the carpet fibres.

Products that are not made for the kind of rinsing, brushing and extraction provided by the machine will leave residues once they dry that attract dirt.

## CUSTOMER SERVICE: 1800 804 973

Monday – Friday	:	9:00am – 5:00pm
Saturday & Sunday	:	10:00am – 5:00pm
Public Holidays	:	10:00am – 5:00pm
Closed	:	Good Friday, Christmas Day & Boxing Day