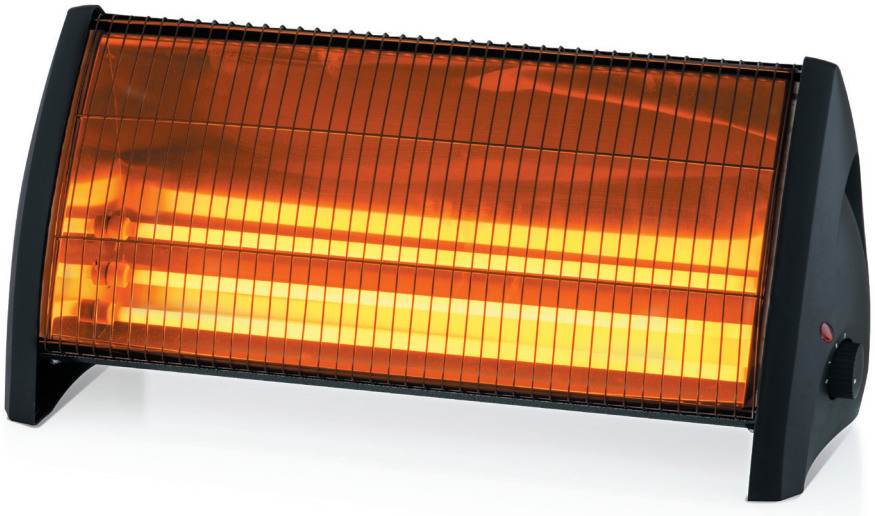


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3 Bar Radiant Heater

INSTRUCTION MANUAL

MODEL: QH-2200F

AFTER SALES SUPPORT

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Important Safety Instructions

READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

Read this manual thoroughly before first use, even if you are familiar with this type of product. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to. Make sure you understand all instructions and warnings. Keep the manual in a safe place for future reference, along with any warranty information, your purchase receipt and packaging. If you sell or transfer ownership of this product, please pass on these instructions to the new owner.

Always follow basic safety precautions and accident prevention measures when using an electrical appliance, including the following:

Electrical safety and cord handling

- **Voltage:** Before plugging in the heater, make sure your outlet voltage and frequency correspond to the voltage stated on the appliance rating label.
- **Electrical outlet / circuit:** Always plug this heater into a separate wall outlet socket that must be properly earthed. To ensure you do not overload the circuit, do not operate another high-wattage product on the same circuit.
- **Connection:** To insert the plug, grasp it firmly and guide it into the outlet.
- **WARNING: No extension cord:** Do not use this heater with an extension cord as this may overheat and cause a risk of fire. Do not use a plug adaptor.
- **Protect the power cord:**
 - Do not operate the heater with the cord coiled up; always fully unwind.
 - Do not twist or kink the cord or let it touch heated surfaces.
 - Do not put any stress on the cord where it connects to the product.
 - Never carry the heater by the cord.
 - Arrange the cord away from any traffic areas so no one will trip over it.
 - Do not run the cord under carpeting or cover it with rugs, runners, etc.
 - Do not wrap the power cord around the heater when it may still be warm.
- **WARNING: To reduce the risk of fire, electric shock or injury:**
 - Never touch the heater with wet or damp hands or feet.
 - Do not use the heater if any part of it has become wet. Immediately call a qualified service technician to inspect the heater and replace any part of the electrical system that has got wet.
 - Never spill liquid into the heater; never immerse the cord, plug or any part of the appliance in water or other liquids.
- **WARNING: Damage:** Do not pick up or operate the appliance if the power supply cord, plug or housing is damaged, after it malfunctions, or has been dropped or damaged in any manner. Check the power cord regularly for visible damage. If it is damaged, it must be replaced by the manufacturer or authorised service agent in order to avoid a hazard. Contact our after sales support centre.

Important Safety Instructions (Cont.)

- **Plug:** It is normal for the plug to feel warm to the touch; however, a loose fit between the AC outlet and plug may cause overheating and distortion of the plug. Contact a qualified electrician to replace a loose or worn outlet.
- **After use:** Always switch off the heater and disconnect the power when the heater is not in use and before cleaning, servicing, moving or storing it.
- **Disconnect:** To disconnect the heater, switch it off and remove the plug from outlet. When disconnecting, grip the plug, do not pull on the cord.
- **Safety switch:** Unless your home is already fitted with a residual current device (safety switch), we recommend installing an RCD with a rated residual operating current not exceeding 30mA to provide additional safety protection when using electrical appliances. See your electrician for professional advice.
- **Winding the cord:** If winding the power cord, avoid tight bends as this could damage the cord.

Usage conditions and restrictions

- **Domestic use:** This appliance is intended for indoor household use only. It is not suitable for commercial, industrial or trade use. Do not use it outdoors.
- **Space heating only:** Do not use this heater for anything other than its intended purpose, e.g., do not use it for drying clothes or shoes. Only use the heater as described in this manual. Any other use may cause fire, electric shock or injury.
- **Floor surface:** Only operate the heater on a flat, dry, stable and heat-resistant surface. Do not place it on or near surfaces that may be damaged by heat (such as delicate rugs, wallpaper, floor coverings not made of heat-resistant material, etc.). Do not use it on soft surfaces such as bedding or long pile or soft carpeting, where openings may become blocked or where the heater could tip over.
- **Protect from moisture:** This appliance is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate this appliance where it may fall into a bathtub or otherwise become exposed to water.
- **Ventilation:** Only use this heater in a well ventilated area.
- **Keep openings clear:** To prevent a possible fire and electrical hazard, do not insert fingers or allow objects to enter any air outlet, ventilation or exhaust openings. Do not block air intakes or exhaust openings in any manner. Wipe the air openings clean if they become clogged. Never place the heater on a soft surface (such as a bed or a couch) where the air openings may be blocked.
- **WARNING: No external timer:** Never operate the heater on a program switch, external timer switch or any other appliance for automatic operation, as there is a risk of fire if the heater is covered or positioned incorrectly.
- **Accessories:** The use of accessory attachments not recommended by the appliance distributor may result in fire, electric shock or personal injury.

Important Safety Instructions (Cont.)

- **WARNING: Do not leave unattended** while it is connected to power. Always switch off the heater and unplug it when you have to leave the house.
- **WARNING: No thermostat!** This heater is not equipped with a device to control the room temperature. Do not use it in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
- **Clearances:** Always place the heater in an upright position. Leave a minimum clearance of 1m at the front of the appliance and 20cm around all sides.
- **Flammable materials:** Do not insert or place flammable materials (such as paper, plastic or cardboard) in the heater or place them near it.
- **Usage restriction:** This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- **Children and pets:** Supervise children and pets to ensure they do not play with the heater. Keep the product out of the reach of children and pets.
- **Supervision:** Take utmost care and supervise when operating the heater in the presence of young children or disabled people as the fire guard (the grille at the front of the heater) does not give full protection.
- **WARNING: Do not use the heater while sleeping** or place it near a person who is sleeping.
- **To avoid creating a fire risk, do not use the heater:**
 - in front of or immediately below a power outlet
 - placed up against a wall or furniture
 - near flammable materials or surfaces (such as furniture, curtains, pillows, bedding, papers, clothes), or near open flames. Keep such materials at least 1m away from the front of the heater and away from the sides and rear
 - on long pile carpet or flokati rugs
 - in very dusty areas as dust may accumulate on the heating elements and cause overheating
 - in any areas where petrol, paint or other flammable or explosive substances are stored or used, such as in a garage or workshop, to avoid sparking
 - in the immediate vicinity of a bath, shower or swimming pool.
- **Service:** This heater contains no user-serviceable parts inside. Do not attempt to open and repair the heater yourself. Repairs should only be carried out by a qualified technician. In case of malfunction, disconnect the plug immediately and contact our after sales support centre for advice.
- **Do not open:** Do not try to open a cover panel when the heater is connected to the power supply. All covers are intended to prevent direct access to the heating elements and must be in place during use.

Important Safety Instructions (Cont.)

- **Storage:** To avoid damaging the heater during storage or transport, keep the heater in a dry place, free from excessive vibration.
- **Misuse:** Improper use or placement may result in the risk of fire, electric shock and/or injury. We accept no liability for any eventual damages or injury caused by improper use, incorrect handling or noncompliance with the instructions.
- **WARNING: Heat output:** The output of this heater may vary and its temperature may become intense enough to burn exposed skin. Use of this heater is not recommended for persons with reduced sensitivity to heat or an ability to react to avoid burns.

CAUTION: HOT!

- Accessible parts of this heater are very hot when in use. To avoid burns and personal injury, do not allow bare skin to touch hot surfaces.
- Be particularly careful when children and vulnerable persons are present. Always let the heater cool down before touching it.
- Do not move the heater when it is in use; allow it to cool sufficiently before moving it. If moving the heater is essential while it is still hot, take extra care and wear protective oven mitts or gloves to avoid burns.
- A heater has hot and arcing or sparking parts inside. Always maintain your distance from the product during use to avoid serious burns and personal injury.



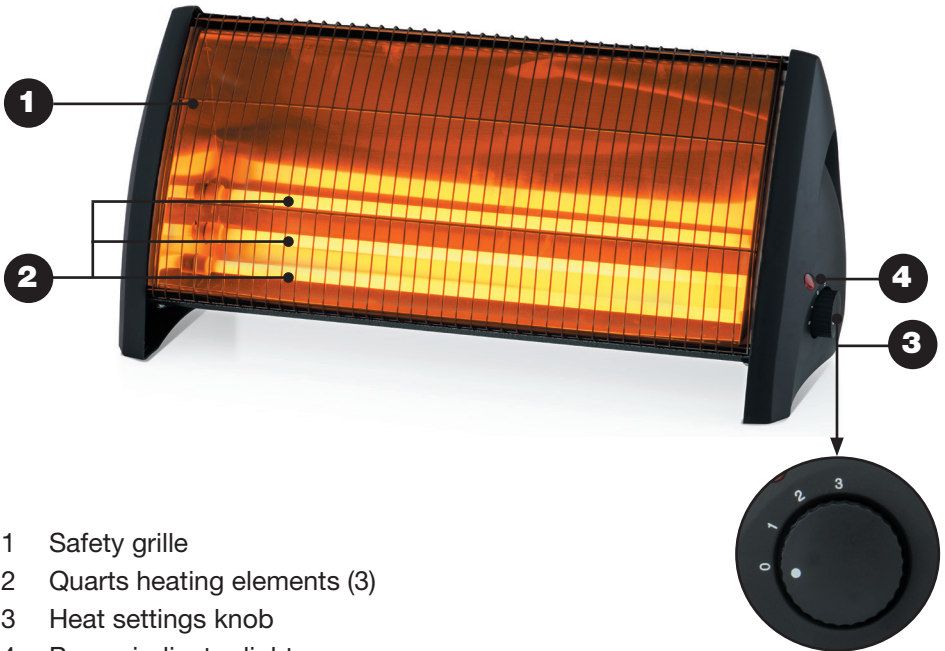
DANGER! Do not cover!

Do not cover the heater in any manner as it may overheat and become a fire risk.

Product Overview

Scope of delivery

(A) Parts of the heater



- 1 Safety grille
- 2 Quartz heating elements (3)
- 3 Heat settings knob
- 4 Power indicator light

(B) Documentation (not pictured)

Instruction manual
Warranty certificate

NOTE: Due to continued product improvement, images and illustrations in this manual may vary slightly from the product purchased. All images in this manual are for reference purposes only. Parts are not necessarily pictured to scale.

Getting Started

Unpacking

- **Carton:** This product has been packaged to protect it against transportation damage. Unpack the appliance and keep the original packaging carton and materials in a safe place. It will help prevent any damage if the product needs to be transported in the future, and you can use it to store the appliance when it is not in use. In the event that the packaging materials are to be disposed of, please recycle them where possible.
- **Plastic wrapping** can be a suffocation hazard for babies and young children, so ensure all packaging materials are out of their reach and disposed of safely.
- **Cord:** Unwind the cord to its full length. Inspect the power supply cord and plug, and all other parts of the appliance, for visual damage. Do not use the appliance if anything appears to be damaged or not working properly. In case of damage, contact our after sales support centre for advice on examination, repair or return of the damaged product.
- **Documentation:** Make sure you have read and understood all instructions and warnings in this manual. Refer to the Product Overview, page 7, to familiarise yourself with the product and identify all parts. Pay particular attention to the safety instructions on the previous pages.
- **Assembly:** This product comes fully assembled and requires no assembly or installation. It is intended solely for portable use.

FIRST USE

The heater may produce fumes or odour when it is first heating up. This is due to the components being new and can be disregarded safely. It is entirely harmless. When switching on the heater for the first time, allow it to run at full power for about 30 minutes until all odour and/or smoke has dissipated. Ensure there is adequate ventilation.

Operating Instructions

Connection

- Place the heater on a firm, flat, stable, dry and heat-resistant surface. Always choose a safe location, keeping in mind the safety precautions on the previous pages.
- With the heat settings knob set to the OFF [0] position, plug the heater into a power outlet with a 10 A current-carrying capacity and switch on power to the outlet.
- Always use a separate socket that has no other appliances connected at the same – do not plug it into a power board or socket adaptor; do not use an extension cord. Also ensure that the socket is easily accessible so that the cord can readily be disconnected in an emergency.

Heat settings

This heater can be operated on three settings. Turn the heat settings knob clockwise to choose the desired heat setting.

- [1]** On this setting, one heating element is working for a low (750 W) heat output.
- [2]** On this setting, two heating elements are working for a medium (1450 W) heat output.
- [3]** On this setting, all three heating elements are working for a high (2200 W) heat output.



We recommend you choose the highest setting **[3]** to warm up the room quickly. Please ensure that you have no other appliances operating on the same power outlet at the same time.

When the room is comfortably warm, rotate the knob anticlockwise (turn to the left) and select a lower setting to maintain the room temperature.

NOTE: For the best heating effect, do not keep windows or doors wide open when the heater is in use.

Switching off

Turn the heat settings knob anticlockwise to the **[0]** setting to switch off the heater. Always unplug the heater from the power supply when you have finished with it.

Other Useful Information

CAUTION!

- Always switch off and disconnect the appliance from the power supply before attempting any maintenance or cleaning the heater.
- Do not attempt to open the heater and repair it yourself. Any repairs must be carried out by a qualified technician.

Tip-over safety switch

This heater has a safety tip-over switch, which turns off power to the appliance as soon as it tips over. Should this happen, place the heater upright again, but take care as it may still be hot.

Cleaning and maintenance

- Before cleaning your heater, switch off the heater and allow it to cool. Disconnect the electricity supply to the appliance.
- Dust from around the grilles can often be removed by using a vacuum cleaner with a soft brush attachment.
- If the outside housing of the heater needs cleaning, wipe it with a soft, damp cloth (not wet!), then wipe it dry with a dry cloth. Allow some time for the heater to dry thoroughly before reconnecting it to the power supply.
- Do not use flammable or abrasive cleaning agents as these can damage the surface finish. Do not use scouring agents, steel wool, metal objects, hot cleaning agents or disinfectants for cleaning.
- **CAUTION:** Never immerse the cord, plug or heater in water or other liquid for cleaning. Do not allow water to enter the interior of the heater.

Troubleshooting

If your heater fails to operate, or you experience any other problem with the appliance, contact our after sales support centre for advice or to arrange a service. Before phoning for a service, please ensure that the heater is properly plugged in and the outlet and circuit breaker or fuse are working properly.

Storage

If you are not going to use the heater for a while, please unplug it at the power point. Clean the appliance as described above, then store it in its original carton to protect it from dust. Store it in a cool and dry place, free from excessive vibration and out of children's reach.

Other Useful Information (Cont.)

Technical specifications

Model No	QH-2200F
Wattage, Voltage, Frequency	1800-2200 W, 220-240 V~, 50 Hz
Weight (approx.)	2.2 kg
Dimensions (approx.)	250 (H) x 580 (L) x 213 (W) mm

Compliance

This product has been fully tested and meets all requirements as set out by standards AS/NZS 60335.1 and AS/NZS 60335.2.30.



The RCM Mark (Regulatory Compliance Mark) indicates that the product complies with the relevant guidelines of the ACMA as well as corresponding government requirements for the safety of electrical devices.

Responsible disposal



Packaging materials are recyclable. Please dispose of them responsibly for recycling.



At the end of its working life, do not throw this appliance out with your household waste. Electrical and electronic products contain substances that can have a detrimental effect on the environment and human health if disposed of inappropriately. Observe any local regulations regarding the disposal of electrical consumer goods and dispose of it appropriately for recycling.

Contact your local authorities for advice on recycling facilities in your area. Or find recycling scheme services listed on Planet Ark's website at www.recyclingnearyou.com.au, or call Planet Ark on 1300 733 712.

Warranty returns

Should you for any reason need to return this product for a warranty claim, make sure to include all accessories with the product.

Product does not work?

If you encounter problems with this product, or if it fails to perform to your expectations, make sure to contact our After Sales Support Centre on (AU) 1300 886 649 or (NZ) 0800 836 761 for advice.

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Customer Helpline:

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Web Support: tempo.org/support

For an electronic copy of this manual, please contact our after sales support centre.