

# AKAI



## 34 L Microwave INSTRUCTION MANUAL

MODEL: AK-MW34BT

After Sales Support

(AU) 1300 886 649 (NZ) 0800 836 761 | [tempo.org/support](https://tempo.org/support)



# Contents

- 03 General Safety Instructions**
- 08 Product Overview**
- 10 Getting Started**
- 13 Installation**
- 14 Instructions**
- 18 FAQs and Troubleshooting Guide**
- 19 Other Useful Information**

# General Safety Instructions

## IMPORTANT SAFETY INSTRUCTIONS

### READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

Read this manual thoroughly before first use, even if you are familiar with this type of product. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to. Keep the manual in a safe place for future reference, along with the completed warranty card, purchase receipt and carton. If applicable, pass these instructions on to the next owner of the appliance.

Always follow basic safety precautions and accident prevention measures when using an electrical appliance, including the following:

#### Precautions to Avoid Possible Exposure to Excessive Microwave Energy

- Do not tamper with the safety locking mechanism, and do not attempt to use the microwave oven with the door open. The door needs to be tightly shut to prevent harmful exposure to microwave energy.
- Do not allow any object to prevent the door from closing. Also, do not allow cleaner residue to accumulate on sealing surfaces.
- Do not use the oven if it is damaged. It is particularly important that there is no damage to the oven door (bent, warped or otherwise damaged), hinges and latches (broken or loosened), door seals and sealing surfaces.
- Maintain the appliance in a clean condition to avoid surface deterioration, which could affect its working life and result in a hazard risk.
- **WARNING:** If the door or door seals are damaged, the oven must not be operated until it has been repaired by a competent person.
- **WARNING:** It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.

#### Precautions to Avoid the Risk of Fire in the Appliance Interior

- Do not use near flammable materials such as curtains, drapes, paper, wall coverings, tea towels or clothing.
- Do not cover the appliance, or store anything on top of it, to avoid overheating.
- Keep an eye on the appliance when using the microwave function for heating food in plastic or paper containers as these could ignite.
- If you detect smoke when using the microwave function, switch the appliance off immediately, unplug it and keep the door closed in order to stifle any flames.
- Remove wire twist ties from paper or plastic bags before placing them in the microwave oven.
- Do not place oversize foods, metal foil packages and utensils in the appliance as they may cause a risk of fire or electric shock.
- Do not leave paper products, cooking utensils, or food in the interior, and do not use the oven for storage purposes when it is not in use.

# General Safety Instructions (Cont.)

- **WARNING:** Liquids and other foods must not be heated in sealed containers since they are liable to explode.
- Do not use the microwave function when the oven is empty.
- **WARNING:** Do not leave the appliance unattended when in use.

## Electrical Safety and Cord Handling

- **Voltage:** Make sure that your outlet voltage and circuit frequency correspond to the voltage stated on the appliance rating plate. If it does not match, do not use the appliance and contact our after sales support centre.
- **Power outlet:** Connect the appliance to a properly earthed power outlet, which must be readily accessible so that you can easily unplug it if necessary. Operate the unit on a separate electrical circuit. If the circuit is overloaded with other appliances, this appliance may not work properly.
- **Power cord:** Do not kink or damage the power cord. Do not let it hang over the edge of a table or benchtop. Do not let it touch hot or sharp surfaces. Do not place anything on top of the cord. Do not run the cord under the appliance. Run the cord so that there will be no risk of anyone pulling it inadvertently or tripping over it. Never pull the cord to lift up, carry or unplug the appliance.
- **No extension cord:** A short power supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord. If use of an extension cord becomes unavoidable, ensure that its marked electrical rating is at least as great as that of the appliance. Exercise due care and arrange the longer cord safely.
- **Winding the cord:** If winding the power cord, avoid tight bends as this could damage the cord.
- **No external timer:** The appliance is not intended to be operated by means of an external timer or separate remote control system.
- **WARNING: Protect from moisture:** Do not expose the electrical connections to water. Do not use the appliance, or touch the plug, with wet or damp hands, on a damp floor, or when the appliance itself is wet. Do not use it near an open window as rain may cause electric shock.
- **WARNING: Do not use when damaged!** Do not pick up or operate an appliance with a damaged cord or plug, or after it malfunctions or has been dropped or damaged in any manner. A damaged cord must be replaced by the manufacturer, its authorised service centres or similarly qualified personnel in order to avoid any hazards. Contact our after sales support centre for advice.
- **WARNING:** Do not attempt to repair, disassemble or modify the appliance. There are no user-serviceable parts contained within.
- **After use:** Disconnect the power supply after use and before cleaning, servicing, maintenance or moving the appliance. Wait until the appliance has cooled completely before cleaning, maintenance or moving it.

# General Safety Instructions (Cont.)

- **Disconnection:** Turn off all controls, then switch off the power at the outlet and remove the plug. Grip the plug when disconnecting, do not pull the cord.
- **Safety switch:** Unless your home is already fitted with a residual current device (safety switch), we recommend installing an RCD with a rated residual operating current not exceeding 30 mA to provide additional safety protection when using electrical appliances. See your electrician for professional advice.
- **Electrical safety:** Do not insert any objects into the appliance. Do not attempt to dislodge food when the appliance is plugged into an electrical outlet.

## Usage Conditions and Restrictions

- **Domestic use only:** This appliance is intended for private domestic use only. It is not suitable for commercial, industrial, trade or laboratory use.
- **Intended use:** This appliance is specifically designed for heating or cooking food or beverages in a domestic environment. Do not use the appliance for anything other than its intended purpose and only use it as described in this manual. Using the appliance for things such as drying of food or clothing, heating of warming pads, slippers, sponges, damp cloths and similar items may be an injury or fire hazard.
- This appliance is intended to be used in household and similar applications such as:
  - Staff kitchen areas in shops, offices and other working environments.
  - Farm houses.
  - By clients in hotels, motels and other residential environments.
  - Bed and breakfast type environments.
- **No outdoor use:** Do not use the appliance outdoors or in areas of high humidity.
- **Usage restrictions:** This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- **Children and pets:** Supervise children to ensure they do not play with the appliance. Only allow children to use the appliance without supervision when adequate instructions have been given so that the child is able to use the appliance in a safe way and understands the hazards of improper use. Do not allow children to clean the appliance or perform user maintenance.
- **Protect from heat:** Do not place the appliance on or near a hot gas or electric stove/cooktop, oven or heater.
- **Accessories:** Only use the accessories supplied with this unit; do not use other accessories. Doing so may expose you to danger and void your warranty.
- **Installation:** Position the appliance on a level and stable, heat and flameproof work surface with the rear against a wall. Do not place it on an inclined or unstable surface. Ensure there is sufficient free space above and around all sides for air circulation. (Please refer to page 14 for comprehensive installation instructions.)

# General Safety Instructions (Cont.)

- **Freestanding use:** The appliance is designed for freestanding use: do not install it in a pantry, cabinet or below shelving. Do not install it behind a decorative door in order to avoid overheating.
- **Storage:** Do not store any materials other than the supplied ovenproof accessories in the appliance. Never store paper, cardboard, plastic or similar products in the appliance.
- **DANGER:** The appliance has no user-serviceable parts contained inside. Do not attempt to repair, disassemble or modify it. Touching some of the internal components can cause serious personal injury or death.
- **Grounding:** This appliance must be earthed (grounded). We accept no liability for damage to the oven or personal injury resulting from failure to observe any electrical connection procedures.  
In the event of a malfunction or breakdown, earthing will reduce the risk of an electric shock by providing a path of least resistance for the electric current. The plug must be connected to an appropriate outlet that is installed and earthed in accordance with all local standards and requirements. If unsure, consult an electrician or a service representative. Do not, under any circumstances, cut or remove the third (grounding) prong from the power plug.
- **Cleaning:** Clean the appliance regularly and remove food residues from door seals, cavities and adjacent parts. Do not place the appliance in water or other liquids. Do not use a steam cleaner. Clean the housing only with a sponge/cloth moistened in warm, soapy water. Do not use a steel wool pad as pieces may break off and touch electrical parts, causing an electric shock hazard. Do not use corrosive chemicals. Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass, since they can scratch the surface, which may result in shattering of the glass. See pages 33–34 for detailed cleaning instructions.
- **Misuse:** Improper use or installation may cause injury and/or damage. We accept no responsibility for any eventual damage or injury caused by misuse of the appliance or noncompliance with the instructions.

## **WARNING: HOT SURFACES! RISK OF BURNS!**

The temperature of accessible surfaces may be very high when the device is operating. Take proper precautions to prevent the risk of burns or other injuries to persons and damage to property.

- **Do not touch hot surfaces!** Some parts of the appliance can retain heat for some time after turning off. Always use handles, knobs and oven mitts or pot holders when the appliance is operating. Allow metal parts to cool before cleaning.
- **Do not touch hot food!** Always use tongs and oven mitts or pot holders when removing food.

# General Safety Instructions (Cont.)

- **Do not move the appliance during cooking!** Exercise extreme caution when removing hot food, oil or other liquids from the appliance.
- **Beware of hot steam!** Hot steam may escape when you open the door of the appliance. Take proper precautions to protect yourself from burns.
- **Prevent damage!** Keep the power supply cord away from hot appliance parts.

## Safe Cooking

- Only use utensils that are suitable for use in a microwave oven. Do not use metallic containers for microwave cooking (refer to pages 11-12).
- **WARNING:** Never heat liquids and other foods in sealed containers as they are liable to explode.
- **CAUTION: HOT!** Use pot holders or oven mitts to handle cookware and utensils which have become hot following a cooking process.
- Take care when handling containers with hot drinks, as microwave heating of beverages can result in delayed eruptive boiling.
- **WARNING:** To avoid burns, stir or shake the contents of feeding bottles and baby food jars and always check the temperature before serving.
- Do not heat eggs in their shell or whole hard-boiled eggs on the microwave setting, as they may explode, even after microwave heating has ended.
- Pierce foods with nonporous skins such as potatoes, whole squash, apples, chestnuts or sausages before cooking on the microwave setting.
- Watch the cooking time. Cook for the shortest amount of time indicated and add more time as needed. Severely overcooked food can smoke or ignite.
- Cover the food, but not tightly, to prevent spattering and help food cook evenly.
- **WARNING:** Accessible parts may become hot during use. Young children should be kept away.
- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass/the glass of hinged lids of the hob ( as appropriate), since they can scratch the surface, which may result in shattering of the glass.

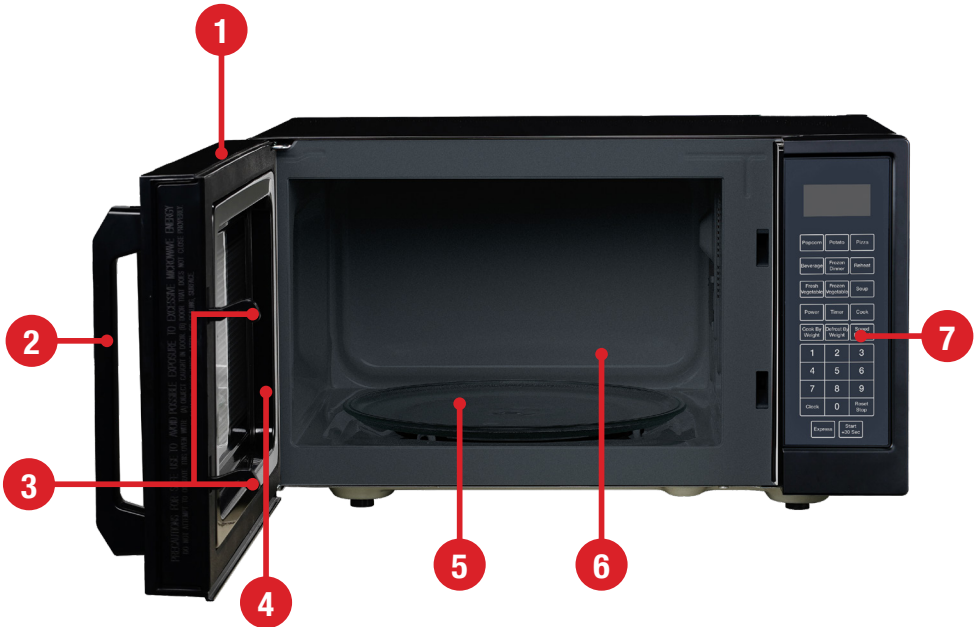


### **WARNING: HOT SURFACES! RISK OF BURNS!**

Take proper precautions to prevent the risk of burns, fires, or other injury to persons or damage to property.

# Product Overview

## Scope of Delivery



### 34 L Microwave

1. Microwave Door
2. Microwave Handle
3. Door Lock Mechanism
4. Microwave Window
5. Turntable
6. Cooking Cavity
7. Control Panel

### Documentation (not shown)

Instruction Manual  
Warranty Certificate

**NOTE:** Due to continued product improvement, images and illustrations in this manual may vary slightly from the product purchased. All images in this manual are for reference purposes only. Parts are not necessarily pictured to scale.



# Product Overview (Cont.)

## Control Panel



### LED Display

Cooking time, power, indicators and present time are displayed.

### Auto Cook Menus

Instant settings to cook popular foods.

### Power

Used to set microwave cooking power level.

### Timer

Used to set the timer.

### Cook

Used to set multistage cooking program.

### Cook by Weight

Used to set cooking program based on the weight.

### Defrost by Weight

Used to set defrost program based on the weight.

### Speed Defrost

Used to set speed defrost program based on the time.

### Number Pad

Used to enter the time or weight.

### Clock

Used to set the time for the clock.

### Reset/Stop

Used to stop setting or reset the microwave before setting a cooking program. Press once to temporarily stop cooking, or twice to cancel cooking altogether.

### Express

Press to activate the express cooking program.

### Start/+30 Sec

Press to start the cooking or defrosting program. Simply press a number of times to set cooking time and cook immediately at full power level.

# Getting Started

## Before First Use

**Unpack:** This product has been packaged to protect it against transportation damage. Unpack the appliance and make sure to remove any packing materials from the interior as well. If there is a protective film over the microwave door or other cabinet surfaces, tear it off before use.

**CAUTION:** The appliance has sharp edges which can cause injury if handled inappropriately. Unpack and use the appliance with due care.

Keep the original packaging materials in a safe place. It will help prevent any damage if the product needs to be transported in the future, and you can use it to store the appliance when it is not in use.

**Packaging disposal:** In the event that the packaging is to be disposed of, please recycle it where possible. Plastic wrapping can be a suffocation hazard for babies and young children, so ensure all packaging materials are out of their reach and disposed of safely. Before you discard any packaging, ensure you have unpacked all the parts listed previously. Please contact our after sales support centre if anything is missing. Make sure all packaging materials are removed from inside the door.

**Inspect:** Unwind the power supply cord to its full length and inspect it for damage. Then check the microwave oven for any damage, such as a misaligned or bent door, damaged door seals and sealing surfaces, broken or loose door hinges and latches, dents inside the cavity or on the door.

**WARNING:** If there is any damage to the appliance or its cord, do not operate the microwave oven. Contact our after sales support centre.

**Read:** Make sure you have read and understood all instructions and warnings in this manual. Refer to the Product Overview, pages 8-9, to familiarise yourself with the product and identify all parts. Pay particular attention to the safety instructions on the previous pages.

**Clean:** Make sure the power cord is unplugged. Before first use, wipe the inside surfaces of the appliance with a damp cloth. Wash the glass tray, grill rack and grill pan with a soft cloth in warm water and a little dish detergent to remove any dust from transport. Rinse and dry thoroughly.

Your new microwave is now ready for installation.

# Getting Started (Cont.)

## Cookware Guide

Cookware used for microwave cooking must be microwave safe. Use the tables below and on the opposite page to help you select the right cookware and utensils for the various cooking modes. Always check the instructions provided with the cookware to determine its suitability for use in a microwave oven.

Cookware	Micro-wave
Heat-resistant glass	Yes
Non heat-resistant glass	No
Heat-resistant ceramics	Yes
Microwave-safe plastic	Yes
Kitchen paper	Yes
Metal tray or metal rack	No
Aluminium foil or container	No

## Microwave Cookware

Microwaves cannot penetrate metal, so do not use any cookware made of or containing metal, such as dishes with a metallic trim, metal racks, trays or utensils, aluminium foil, or foil containers.

Use round/oval dishes instead of square/oblong ones to prevent food overcooking.

Do not use recycled paper products when microwave cooking, as they may contain small metal fragments which may cause sparks and/or fires.

Please also refer to the suitability test below and the table on page 12.

## Cookware Suitability Test

If you are unsure whether your cookware is suitable for microwave cooking, do the quick test below:

- Fill a microwave-safe container with one cup of cold water and place it on the glass tray, together with the empty utensil in question.
- Using the microwave function, heat the water on maximum power for one minute. Do not exceed the one minute cooking time.
- Carefully touch the empty utensil. If it is warm, do not use it for microwave cooking.

# Getting Started (Cont.)

<b>SUITABLE for Microwave Cooking</b>	
<b>Utensil</b>	<b>Instructions</b>
Browning dish	Follow manufacturer's instructions. The bottom of the dish must be at least 5 mm above the turntable. Incorrect usage may cause the turntable to break.
Dinnerware	Microwave-safe only. Follow manufacturer's instructions. Do not use cracked or chipped dishes.
Glass jars	Always remove lid. Use only to heat food until just warm. Most glass jars are not heat-resistant and may break.
Glassware	Heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped dishes.
Oven cooking bags	Follow manufacturer's instructions. Do not close with metal tie. Make slits to allow steam to escape.
Paper plates and cups	Use for short-term cooking/warming only. Do not leave oven unattended while cooking.
Paper towels	Use to cover food for reheating and absorbing fat. Use with supervision for short-term cooking only.
Parchment paper, waxed paper	Use as a cover to prevent splattering and retain moisture, or as a wrap for steaming.
Plastic	Microwave-safe only, should be labelled as such. Follow manufacturer's instructions. Some plastic containers soften as the food inside gets hot. "Boiling" (sous vide) bags and tightly closed plastic bags should be slit, pierced or vented.
Plastic wrap	Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.
Thermometers	Microwave-safe only (meat and candy thermometers).
Waxed paper	Use as a cover to prevent splattering and retain moisture.
<b>UNSUITABLE for Microwave Cooking</b>	
Aluminium tray	May cause arcing. Transfer food into microwave-safe dish.
Dish with metal handle	May cause arcing. Transfer food into microwave-safe dish.
Metal or metal-trimmed utensils	Metal shields the food from microwave energy. Metal trim may cause arcing.
Metal twist ties	May cause arcing and could cause a fire in the oven.
Paper bags	May cause a fire in the oven.
Plastic foam	May melt or contaminate the liquid inside when exposed to high temperature.
Wood	Wood will dry out in the microwave oven and may split or crack.

# Installation

## Installation

- **Position:** Place the microwave oven on a flat, stable surface that can support the weight of the oven plus the heaviest foods likely to be cooked in it. The surface should also be heat-resistant and non-flammable.
- **WARNING: Do not place the microwave:**
  - In a cabinet: this appliance is intended to be used freestanding
  - In an area where heat, moisture or high humidity are generated
  - Near combustible materials
  - Near a TV, radio or antenna; keep such appliances as far away as possible in order to avoid potential interference
  - Above a cooking range, cooktop or other heat-producing appliance. Doing so may cause damage to the appliance and void your warranty.
- **Ventilation clearances:** Place the microwave oven with its back 10 cm away from the wall, allowing sufficient space around the appliance for ventilation.
  - Leave a minimum clearance of 20 cm above the oven and 5 cm between the oven and any adjacent walls.
  - Do not remove the feet from the bottom of the oven.
  - Do not block the air intake and/or outlet openings. Blocking these openings can damage the appliance.
- **Power cord:** Ensure the power supply cord is undamaged and does not run under the microwave or over any hot or sharp objects/surfaces. The power socket must be readily accessible so the microwave can be unplugged during an emergency.

**Note:** Do not use the microwave outdoors.

# Instructions

## First Connection

Plug the microwave oven into a suitable wall outlet. On first connection to the power supply, the LED display will show [ 1:01 ] and the buzzer will ring once. During cooking, if you press the Reset/Stop button once, the program will pause, press Start/+30 Sec to resume cooking. If you press Reset/Stop twice the program will be cancelled.

After the cooking has ended, the screen will display the word End and will sound every two minutes until the user presses the any button or open the door.

After cooking the microwave will return to standby mode after about 30 seconds.

## Setting the Clock

This is can be switched between a 12 or 24 hour clock. You can set this by pressing the Clock button while in standby mode.

1. In standby mode, press the Clock button once or twice to choose 12 or 24 hour time.
2. Use the number pads to enter the correct time.
3. Press the Clock button once to confirm.

**Note:** During cooking, you can check the current time of clock by pressing the Clock button.

## Setting the Timer

1. In standby mode or during cooking, press Timer button once.
2. Enter the amount of time by pressing the number buttons. The longest time is 99 minutes 99 seconds.
3. Press Start/+30 Sec button to confirm.

**Note:** When the countdown ends, the buzzer will beep to remind you. You can check the countdown time by pressing Timer button for approximately 5 seconds, if Reset/Stop button is pressed when the display shows the time, the function can be cancelled.

## Express Cooking

Use this feature to program the microwave to conveniently cook your food at 100% power.

In standby mode, press the Express button in quick succession to set the cooking time (each press will add 30 seconds, up to 10 minutes). The microwave will then automatically start cooking at full power.

**Note:** Only microwave cooking and express cooking will allow you to add cooking time.

## Add Cooking Time

While using the microwave cooking or the express cooking program, you can extend the cooking time by pressing the Start/+30 Sec. button. Each press adds 30 seconds, with a maximum extension of up to 99 minutes and 99 seconds.

# Instructions (Cont.)

## Microwave Cooking

1. In standby mode, use the number buttons to set cooking time. The longest time is 99 minutes and 99 seconds.
2. Press POWER button once (default 100% power level), and then use the number buttons to set another power level
3. Press the Start/+30 Sec button to start cooking.

**Press the Number buttons to set a cooking power level:**

Press Number Button	Power (Display)
1 + 0	100% (100)
9	90% (90)
8	80% (80)
7	70% (70)
6	60% (60)
5	50% (50)
4	40% (40)
3	30% (30)
2	20% (20)
1	10% (10)
0	0% (00)

**Note:** During cooking, you can check the power level by pressing the Power button.

## Defrost by Weight

1. In standby mode, press Defrost By Weight button once.
2. Press number pads to enter food weight. The frozen food weight ranges from 100 g to 1800 g.
3. Press the Start/+30 Sec button.

**Note:** During defrosting program, the system will pause and sound to remind user to turn food over, and then press Start/+30 Sec to resume the defrosting.

## Speed Defrost

1. In standby mode, press Speed Defrost button once.
2. Enter defrosting time by pressing number buttons. The longest time is 99 minutes and 99 seconds.
3. Press Start/+30 Sec button to start.

**Note:** During defrosting program, the system will pause and sound to remind user to turn food over, and then press Start/+30 Sec to resume the defrosting.

# Instructions (Cont.)

## Cook by Weight

The cooking time and power level are adjusted automatically once the food category and the weight are programmed.

1. In standby mode, press the Cook By Weight button once.
2. Enter the food code by pressing the number buttons.
3. Enter the food weight by pressing the number buttons.
4. Press the Start/+30 Sec button.

### Cook by Weight code description:

Code	Type	Weight
1	Beef	100-2500 g
2	Mutton	100-2500 g
3	Pork	100-2000 g

**Note:** Meat must be defrosted and at refrigerated temperature. During cooking, the system will pause and sound to remind user to turn food over, after that press Start/+30 Sec to resume cooking. Let meat stand a few minutes before carving.

## Multistage Cooking

This microwave can be programmed for up to 3 automatic cooking sequences. It can compose of speed defrost with one or two microwave cooking programs or of two microwave cooking programs. Speed Defrost can only be set at the first stage.

### Example 1: Speed Defrost with two-stage microwave cooking programs:

1. Place your food into the microwave and close the door.
2. Press Speed Defrost button once.
3. Use the Number buttons to set the defrosting time.
4. Press the Cook button once.
5. Input the first microwave cooking program.
6. Press the Cook button once again.
7. Input the second microwave cooking program.
8. Press Start/+30 Sec button to begin cooking.

**Note:** For Speed Defrost with one-stage cooking program, skip steps 6 and 7.

### Example 2: Two-stage microwave cooking programs:

Some recipes require different stages of cooking at different temperatures.

1. Place your food into the microwave and close the door.
2. Input the first microwave cooking program.
3. Press the Cook button once again.
4. Input the second microwave cooking program.
5. Press Start/+30 Sec button to begin cooking.

**Note:** Auto cook menus, cook by weight and defrost by weight cannot be set in the multistage cooking program.



# Instructions (Cont.)

## Auto Cook

For food or the following cooking mode, it is not necessary to program the cooking time and power. It is sufficient to indicate the type of food that you wish to cook as well as the weight or servings of the food.

1. Press corresponding menu pad once or repeatedly to select food weight.
2. Press Start/+30 Sec to confirm.

## Auto Cook Menu:

Food	
Potato (230 g ± 10 g/serving, 1-2 servings)	The result of auto cooking depends on factors such as fluctuation of voltage, the shape and size of food, your personal preference as to the doneness of certain foods and even how well you happen to place food in the oven. If you find the result at any rate not quite satisfactory, please adjust the cooking time a little bit accordingly.
Popcorn (100 g)	
Pizza (150, 300, 450 g)	
Beverage (200 ml/cup, 1-3 cups)	
Frozen Dinner (250,500 g)	
Reheat (200-800 g)	
Fresh Vegetable (200-600 g)	
Frozen Vegetable (200-600 g)	
Soup (300 g/bowl, 1-3 servings)	

## Child Lock

The lock prevents unsupervised operation by children.

**To set the child lock:** In standby mode, press and hold the Reset/Stop button for 3 seconds, the microwave will make a beep sound and the lock indicator light will illuminate. In the locked state all buttons are disabled.

**To cancel the child lock:** In child lock mode, press and hold the Reset/Stop button for 3 seconds, the microwave will make a beep sound and the lock indicator light will disappear.

## Button Adhesion Protection

If any button on the control panel becomes stuck for more than 1 minute in any state, the program will immediately cease operation, displaying “FAIL” on the screen while emitting a beep. If the button remains stuck continuously, a beep will sound every minute. During this time, no button inputs will be recognized. To resolve the issue, follow the troubleshooting steps, then press the Reset/Stop button to return to standby mode.

# FAQs and Troubleshooting Guide

If your microwave air fryer oven fails to operate, or you experience any other problems with the appliance, check in the table below for solutions to common problems. If none of the solutions offered helps you solve the problem, please contact our after sales support centre for advice or to arrange a service.

Problem	Possible Cause	Solution
The microwave oven does not work.	Incorrect or faulty power connection, or tripped fuse.	Make sure the oven is plugged in securely. If it is not, remove the plug from the outlet, wait 10 seconds and plug it in again securely. Check for a blown circuit fuse or a tripped main circuit breaker. If these seem to be operating properly, test the outlet with another appliance.
	The oven door is not properly closed.	Make sure the door is securely closed and the door safety lock system is engaged. Otherwise, the microwave energy will not flow into the oven.
	The oven is incorrectly programmed.	Check to ensure that the control panel is programmed correctly.
The microwave oven causes interference to my radio/TV equipment.	Try the solutions on the right to reduce or eliminate any interference.	Clean the oven door and seal.
		Reorient the radio or TV antenna.
		Move the oven away from the receiver.
		Plug the oven into a different power point so it is on different branch circuit.
The oven light is dim.	This is normal if you are cooking with low microwave power.	
Steam is accumulating on the door.	When cooking food, steam may be generated which then settles on cooler surfaces such as the door. This is a normal phenomenon. Wipe the door dry after use.	
The oven started accidentally without food in it.	Stop the oven immediately. Running an empty oven with microwave power is very dangerous.	

# Other Useful Information

## Cleaning and Care

### WARNING!

- Make sure to clean your microwave air fryer oven regularly and remove any food residues. Failure to maintain the oven in a clean condition could lead to deterioration of the surface, which could adversely affect the life of the appliance and could present a potential hazard.
- Before cleaning the appliance, always unplug the oven from the electrical outlet. Also make sure the oven has cooled sufficiently before cleaning as the sides of a combination oven may get hot during use.
- Never immerse the appliance, cord or plug in water or any other liquid.
- Never use solvents, cleaning powders, wire brushes, steel wool pads or any other harsh abrasive or caustic cleaners, as such materials may stain, streak or dull the surfaces.
- Do not use a steam cleaner for cleaning any part of the oven.

## Interior and Exterior Walls

Keep the inside of the microwave oven clean. When food splatters or liquids spill or adhere to the microwave oven ceiling and walls, wipe them with a damp cloth and a little mild detergent, if necessary. Do NOT remove the waveguide cover.

**CAUTION:** To prevent damage to the operating parts inside the oven, do not let water seep into the ventilation openings.

Wipe the appliance housing clean with a damp cloth and a mild detergent. Apply the cleansing agent to the cloth, not directly onto the oven. Dry thoroughly.

## Oven Door

Wipe the door and window, the door seals, cavities and adjacent parts frequently with a damp cloth to remove any spills or splatters. Do not use sharp metal scrapers as they can scratch the surface, which may result in shattering of the glass.

## Control Panel

Do not allow the control panel to become wet. Clean it with a soft, damp cloth.

When cleaning the control panel, leave the microwave oven door open to prevent the microwave oven from accidentally turning on.

If steam accumulates inside or around the outside of the microwave oven door, wipe with a soft cloth. This is normal and may occur when the microwave oven is operated under high humidity conditions.

# Other Useful Information (Cont.)

## **Moving or Storing the Appliance**

If you are not going to use the appliance for an extended period of time, unplug it and store it in the original carton to protect it from dust. Store the unit in a dry place, out of children's reach.

Do not store any materials other than the supplied ovenproof accessories in the appliance. Never place paper, cardboard, plastic or similar products in the oven. Do not place any heavy items on top of appliance during storage as this may result in damage of appliance.

If you need to move the appliance, use the original carton for safe transportation. Remove the glass tray and transport it separately, or make sure to secure it to avoid damaging it during transport.

## **Service, Repair and Spare Parts**

This appliance requires little maintenance. It contains no user serviceable parts. Servicing is necessary if the microwave has been damaged, or if it has been exposed to rain or moisture, or if it does not work correctly, or has been dropped. In such a case, please contact our after sales support centre to arrange for examination or repair of the product. Never attempt to open the housing or repair the appliance yourself.

# Other Useful Information (Cont.)

## Technical Specifications

Model	AK-MW34BT
Voltage	230-240 V~
Frequency	50 Hz
Input Power	1500 W
Output Power	1000 W
Microwave Frequency	2450 MHz
Capacity	34 L
Dimensions (approx.)	(W) 539 x (D) 475 x (H) 300 mm
Weight (approx.)	16.2 kg

## Compliance

This appliance has been fully tested and meets all requirements as set out by standards AS/NZS 60335.1 and AS/NZS 60335.2.25 for electrical safety.



The RCM Mark (Regulatory Compliance Mark) indicates that the product complies with the relevant guidelines of the ACMA as well as corresponding government requirements for the safety of electrical devices.

## Responsible Disposal



Packaging materials are recyclable. Please dispose of them responsibly for recycling.



At the end of its working life, do not throw this appliance out with your household waste. Electrical and electronic products contain substances that can have a detrimental effect on the environment and human health if disposed of inappropriately. Observe any local regulations regarding the disposal of electrical consumer goods and dispose of it appropriately for recycling.

Contact your local authorities for advice on recycling facilities in your area. Or find recycling scheme services listed on Planet Ark's website at [www.recyclingnearyou.com.au](http://www.recyclingnearyou.com.au), or call Planet Ark on 1300 733 712.

This page has been left blank intentionally.

This page has been left blank intentionally.



## Warranty Returns

Should you for any reason need to return this product for a warranty claim, make sure to include all accessories with the product.

## Product Does Not Work?

If you encounter problems with this product, or if it fails to perform to your expectations, make sure to contact our After Sales Support Centre on (AU) 1300 886 649 or (NZ) 0800 836 761 for advice.

For an electronic copy of this manual, please contact our after sales support centre.

Distributed by Tempo (Aust) Pty Ltd ABN 70 106 100 252  
PO BOX 6097, North Sydney 2059, NSW Australia  
Customer Helpline:  
(AU) 1300 886 649 (NZ) 0800 836 761  
Web Support: [tempo.org/support](http://tempo.org/support)