

## NEW ZEALAND PRODUCT WARRANTY

### EVERDURE STATEMENT OF STANDARD WARRANTY CONDITIONS

#### NEW ZEALAND CUSTOMERS

Nothing here in contained shall be construed in any way as excluding or limiting your rights under the Consumer Guarantee Act 1993.

#### OUR WARRANTY

Subject to the following conditions, this product is also covered by the manufacturer's **FIVE (5) YEAR WARRANTY from the date of purchase, covering all parts and labour (Our Warranty)**. Our Warranty (which is subject to the conditions below) covers rectification free of charge of any fault arising from defective materials or components, or faulty workmanship. The product will be repaired or replaced at the option of Everdure. Our Warranty is subject to the product being used for single family domestic household use.

**Our Warranty** operates in addition to (and does not exclude, restrict or modify) any rights or remedies to which you may already be entitled to under the New Zealand Consumer Law or any consumer guarantees law relating to this product.

Warranty applies to goods supplied and installed for Domestic Operation in the North and South Islands of New Zealand. Warranty does not cover costs of transport, travel distance (km - including time) if the product is located beyond 30km of an Authorised Service Agent

#### WHAT IS COVERED BY OUR WARRANTY

During the warranty period, Everdure or an Authorised Service Centre will at no charge, being the appliance is readily accessible without the need of special equipment or likelihood of damage to cabinetry, flooring or structures and subject to the terms and conditions of this warranty, repair or replace any parts which it considers defective.

#### WHAT IS NOT COVERED BY OUR WARRANTY:

1. Any failure caused by the product not being used in accordance with the instruction and installation manual provided with the product.
2. Incomplete or improper installation, including non-compliance with the electrical, gas, plumbing and all Local Regulations, Codes of Practice or National Standards of New Zealand.
3. If the product is not used in normal domestic use, or if it is used in a business as defined in the Consumer Guarantees Act.
4. Any costs associated with the repair, replacement, removal or re-installation of products installed damaged
5. Damage which occurs during delivery or installation.
6. Service calls related to instruction on how to use the product including no manufacturing fault found.
7. Unauthorised repairs or use of non-genuine Everdure parts.
8. Normal wear and tear e.g. cleaning, light globes, filters etc.
9. Any damage or breakage to glass items.
10. Failure resulting from power surges, electrical storms or limits outside the normal operating range for voltages and frequencies for domestic appliances in New Zealand
11. Insect or vermin infestation.
12. Damage caused from misuse, neglect, negligence, abuse or willful act, including failure to properly maintain or service.
13. The clearing of blockages in pumps and hoses.
14. Claims to product surface coating due to liquid or solid spill-overs, accidental damage or damage from cleaning products not recommended by Everdure.

#### HOW TO CLAIM OUR WARRANTY

Please refer to our website address below for Everdure in New Zealand to register your warranty online. If you are contacting Everdure regarding any warranty claims and spare part enquiries, please make sure you have the following information on hand:

1. Product Name/Model Number
2. Serial Number
3. Purchase Date (as per invoice, or proof of purchase)
4. Purchased from
5. Warranty Registration Number

All Warranty Claims and Spare Parts Inquiries:

In New Zealand:  
Telephone (09) 415 6000

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