

INSTALLATION, OPERATION & MAINTENANCE INSTRUCTIONS

FOR EVERDURE FREESTANDING COOKTOP OVEN

MODEL EFE69W



Model:

EFE69W

EVERDURE.

EVERDURE.

INSTALLATION, OPERATION AND MAINTENANCE INSTRUCTIONS FOR EVERDURE FREESTANDING CERAMIC HOB OVEN

CONGRATULATIONS

Welcome to the Everdure Kitchen Community and thank you for choosing one of our many fantastic cooking appliances. We are confident that you will now be able to meet your cooking needs. Before you use the cooktop and oven we strongly recommend that you read through the whole user manual which provides the description of this product and the proper use of its functions. To avoid the ever-present risks involved with using an electrical appliance it is vital that the appliance is installed correctly and that you read the safety instructions carefully to avoid misuse and hazards.

It is important that you retain these instructions and your proof of purchase along with any other important documents about this product for future reference. Due to continual product development, Everdure reserves the right to alter specifications or appearances without notice.

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Remove all packaging and dispose of responsibly – recycle where facilities are available.

IMPORTANT SAFETY INSTRUCTIONS

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
2. After removing the packaging, make sure to check if there is any damage to the appliance. If there is any damage, never attempt to use the appliance and immediately contact your Authorized Service Centre. As packaging materials can be dangerous to children, they need to be collected immediately and put out of reach.
3. In certain circumstances electrical appliances may be a danger hazard. Check the conformity of voltage and power settings, which are specified on the information sticker attached to the appliance and/or packaging, with the usage conditions available.
4. Do not place heavy objects in or on these appliances, or use for storage, or let children play or swing from the doors. These appliances are designed for cooking food only.
5. This appliance is designed for domestic household use only and for the cooking of domestic food products. Use as a commercial appliance will void the warranty. It should not be used in a marine environment or outdoors and must be fully built in. Do not use the appliances until fully installed.
6. The ovens are supplied with a set of cables for single phase connection. This is a high powered appliance and is required to be installed by an authorised person. If a 3 phase installation is required, the installer must supply the cables as recommended in this manual.
7. If the electrical supply cord is damaged, either when being installed or after installation, it must be replaced by the manufacturer or similarly qualified persons in order to prevent a hazard.
8. The electrical connection must be accessible after installation. The appliance must be electrically isolated before any maintenance can be performed, which includes changing a lamp.
9. Electrical connection must be made as per local wiring rules and regulations. Do not disconnect the appliance with wet hands or bare feet, and do not disconnect the power cord with extreme force.
10. For ovens, the appliance needs sufficient air circulation while it is operating. Carefully read the part of this manual, where installation procedures are explained, and make sure the relevant conditions are satisfied.
11. Ensure that the kitchen is well ventilated or mechanical ventilation is in use while cooking in this appliance.
12. Do not store or use flammable materials or aerosols near the oven. Items made from aluminium, plastic or plastic film should also be kept away from the appliance, as they may fuse to the surface.
13. Never line the oven bottom with aluminium foil, as the consequent accumulation of heat could compromise the cooking and even damage the enamel.
14. **WARNING** – Accessible parts may become hot during use. To avoid burns young children should be kept away. The oven will become hot during and directly after use. Do not touch any components during this time, as they may be hot and can cause burns. Do not touch the heating elements inside the oven to avoid burns. Use heat resistant cooking gloves wherever possible when moving food and cooking utensils in and out of the oven.
15. Cleaning may only be commenced on the appliance once it has cooled down and turned off. Do not use a steam jet or any other high pressure cleaning equipment to clean the appliance.
16. Wash all accessories in hot soapy water or in a dishwasher, wipe dry with a paper or cloth towel. If you use your oven for an extended period of time, condensation may form. Dry it using a soft dry cloth.
17. When the appliance is not being used, the knobs and buttons must be kept in the 'OFF' position.
18. Where this appliance is installed in a caravan, it shall NOT be used as a space heater.
19. Do not modify this appliance.
20. Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass as they can scratch the surface, which may result in the glass shattering. Clean the glass door using warm damp cloth and dry it with a soft cloth.

IMPORTANT SAFETY INSTRUCTIONS

21. All cabinetry and materials used in the installation must be able to withstand a minimum temperature of 50°C above the ambient temperature of the room it is located in, whilst in use. Certain types of vinyl or laminate kitchen furniture are particularly prone to heat damage or discolouration at temperatures below the guidelines given above. Any damage caused by the appliance being installed without adhering to the temperature limits set out above will be the liability of the owner.
22. The appliance must be installed and put in operation by an authorised technician under the conditions provided by the manufacturer in this manual. The manufacturer cannot be held responsible for any damage that might occur due to faulty installation.
23. The values indicated in the cooking guide sections are values obtained in a laboratory environment according to relevant standards. These values may vary according to the usage and environmental conditions of the product.
24. When you first run your oven, a certain smell will emanate from the insulation materials and the heater elements. For this reason, before using your oven, run it empty at maximum temperature for 45 minutes. At the same time, you need to ventilate the environment in which the oven is installed.
25. Do not leave the oven while cooking with solid or liquid oils. There may be flaming up on conditions of extreme heating. Never pour water onto the flames occurring from oil. Immediately turn the oven off and cover the saucepan or fry pan with a lid or fire blanket in order to smother the flame.
26. Do not leave anything on the door when they are open. You may unbalance the product or break the griller door. Do not allow children to play, swing or sit on the doors.
27. Do not stare at the hob elements.
28. The appliance is not suitable for use with an external timer or a separate remote control system.
29. The appliance must not be installed behind a decorative door in order to avoid overheating.
30. The oven range must not be placed on a base.
31. Means for disconnection must be incorporated in the fixed wiring in accordance with the wiring rule.

Warning

- Ensure that the appliance is switched off before replacing the lamp to avoid the possibility of electric shock.
- Danger of fire: Do not store items on the cooking surfaces.
- **CAUTION:** The cooking process has to be supervised. A short term cooking process has to be supervised continuously.
- Unattended cooking on a hob with fat or oil can be dangerous and may result in a fire.

APPLIANCE DETAILS

Electrical Details:

Rated Voltage: 220-240 Vac 50Hz

Max Rated Input: 8000 W

This information can be found on the rating plate (data label) affixed to the appliance.

Ceramic Hob	Rating
Total Power	5000 W

Oven	Rating
Total Power	3000 W

Lamp Power	Rating
Oven Lamp	230 V, 25W, Type: G9

Sizes:

Relevant sizes:	Depth (mm)	Width (mm)	Height (mm)
External oven size:	600	600	910

To factory: Please provide product overall dimensional line drawing

INSTALLATION

ELECTRICAL CONNECTION



Local Authority Requirements

Installation is only permitted by an authorized person, and carried out according to instructions provided by the manufacturer. Incorrect installation might cause harm and damage which the manufacturer accepts no responsibility.

Before carrying out the connection to the power supply, the voltage rating of the appliance (stamped on the appliance identification plate) must be checked for correspondence to the available mains supply voltage, and the mains electric wiring should be capable of handling the oven's power rating (also indicated on the identification plate).

NOTE: For connections to the mains power supply, never use adapters, reductions or multiple power points as these may overheat and catch fire.

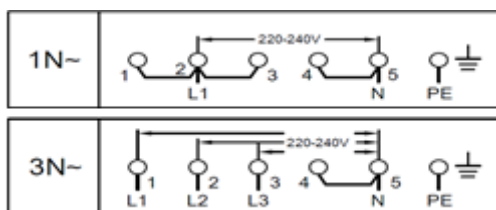
After having installed the appliance, the switched outlet must always be in an accessible position. The electrical safety of this appliance can only be guaranteed if the oven is correctly and efficiently earthed. The manufacturer declines all responsibility for damage resulting from a system which has not been earthed.

WARNING: It is essential to use specific soft wire or specific groupware bought from the manufacturer or maintenance department to replace if the electrical soft wire has been broken.

Fitting a Power Supply Cable

Connecting appropriate power supply terminal board / connector block:

- Using a screwdriver, prize open tabs of the Terminal board cover.
- Remove the wire clamp screw.
- Fasten the wires beneath the corresponding screw heads, using brass 'bridge' for single phase supply.
- Fasten cable clamp screw and close the cover of the terminal board.



Wire cross-sectional area(mm ²)	L1	L2	L3	N	E
1N~	Min. 2.5	—	—	Min. 2.5	Min. 2.5
3N~	Min. 2.5	Min. 2.5	Min. 2.5	Min. 2.5	Min. 2.5

Install an approved circuit breaker with a minimum contact opening of 3 mm, between the appliance and the mains fuse box. The circuit breaker should be sized according to the load and should comply with current regulations (the earth wire should not be interrupted by the circuit breaker).

The supply cable should be positioned so that it does not reach a temperature of more than 50°C with respect to the room temperature, anywhere along its length.

INSTALLATION



Any adjacent furniture must be able to withstand a minimum temperature rise of 85°C above the ambient temperature of the room it is located in, during periods of use. The power supply to the appliance must be switched off before any adjustments or maintenance work is done on it.

Preparation for Installation and Use

Manufactured with best quality parts and materials, this modern, functional and practical oven with cooktop will meet your needs in all respects. Make sure to read the manual to obtain successful results so as not to experience any problems in the future. The information given below contains rules that are necessary for correct positioning and service operations. They should be read without fail, especially by the technician who will position the appliance.

Installation of Freestanding Cooker

The Freestanding Cooker can be placed close to other furniture on the condition that the freestanding cooker is at least 10mm higher than the level of the surrounding furniture. Do not place the freestanding cooker near a refrigerator.

When choosing a place for the freestanding cooker, ensure that there are no flammable or combustible materials in close vicinity, such as curtains, oil, cloth etc. These can quickly catch fire.

There must be at least a 2 centimetre clear space between the back cover of freestanding cooker and any wall for air circulation.

Furniture surrounding the freestanding cooker must be made of materials resistant to temperatures 85°C above ambient temperature or more.

The freestanding cooker is designed to fit between kitchen cabinets spaced over 600mm apart. The space either side of the freestanding cooker needs only be sufficient to allow withdrawal of the freestanding cooker for servicing. It can be used with cabinets on one side or both sides as well as in a corner setting. It can also be used free-standing.

Installation Steps

- Determine the position for the freestanding cooker and anti-tilt plate.
- Securely fix the anti-tilt plate to the floor with the appropriate fasteners.
- Fasten the stability bolt bracket to the front frame with the two screws supplied.
- Position the freestanding cooker into the anti-tilt plate and mark the position of the stability bolt hole.
- Remove the freestanding cooker and drill the bolt hole at the marked location. Use a 10mm masonry or wood drill bit. When drilling into concrete, ensure a minimum hole depth of 30mm.
- Reposition the freestanding cooker back into the anti-tilt plate, aligning the stability bolt bracket with the 10mm drilled hole. Slide the bolt through the bracket into the hole.
- Slide the freestanding cooker back into the anti-tilt plate until there is a 2cm gap between the rear of the freestanding cooker and the wall.
- Check the height and level of the freestanding cooker. If required, pull the freestanding cooker back out and adjust the leveling feet.
- Connect the electricity supply but do not turn on until installation is complete.

NOTE: Only a qualified person should install the appliance, according to the instructions provided. The manufacturer and supplier deny all responsibility for improper installation, which may cause harm to people and animals and damage to property. The power supply must be disconnected before any adjustments or maintenance work is done on the appliance.

INSTALLATION

Choosing a Location for the Appliance

There are several points to pay attention to when choosing a location for your freestanding cooker. Make sure to take into account our recommendations below in order to prevent any problems or dangerous situations.

- When choosing a location for the freestanding cooker, ensure that there are no flammable or combustible materials in the vicinity which can quickly catch fire, such as curtains, oil, cloth etc.
- Furniture surrounding the cooktop must be made of materials resistant to temperatures above 85 C°.
- The required changes to wall cabinets and exhaust fans/rangehoods above a built-in cooktop, as well as minimum heights from the freestanding cooker board, are shown in the image below. Accordingly, the exhaust fan/rangehood should be at a minimum height of 65 cm from the cooking surface of the cooktop. Take note that the instruction manual for the rangehood may specify a different minimum distance. If so, the greater distance must be used.
- If there is no exhaust fan/rangehood, the height should not be less than 70 cm.

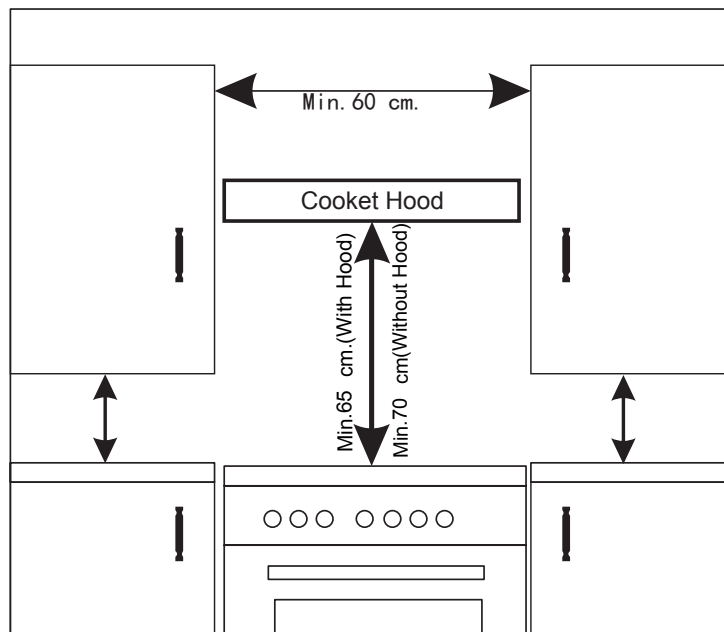
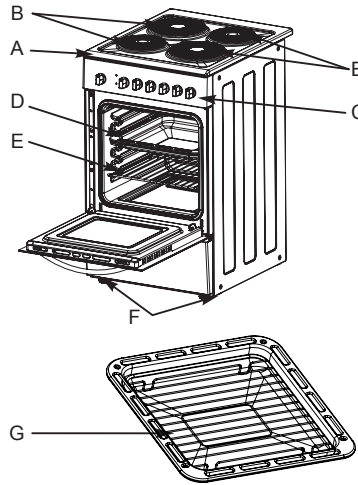


Figure 1

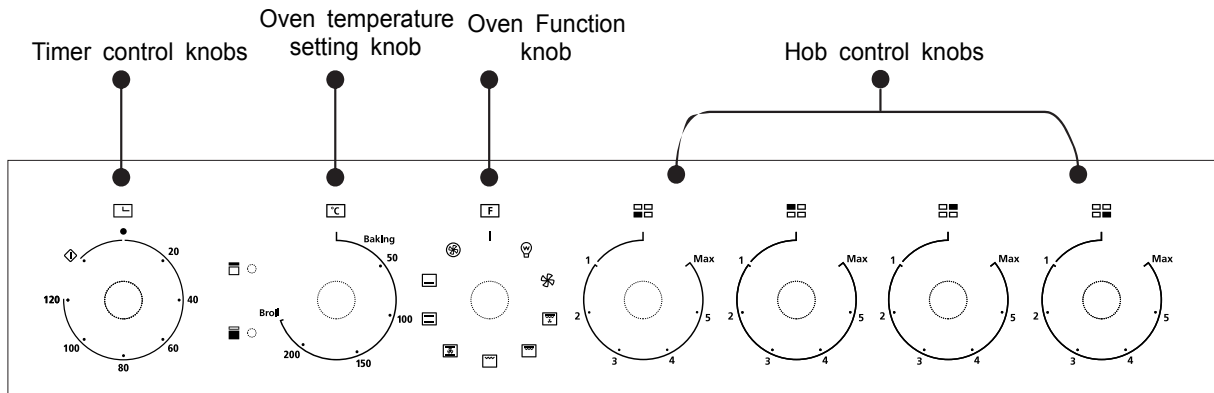
OPERATING INSTRUCTIONS

Description of Freestanding Cooker

- A. Cooktop
- B. Solid Hotplate
- C. Control Panel
- D. Baking Pan
- E. Baking Rack
- F. Adjustable Feet
- G. Trivet



Control Panel



OPERATING INSTRUCTIONS

Preparing your Oven for First Use

Before using the oven, wipe out the interior with warm soapy water and wipe dry with a soft dry cloth.

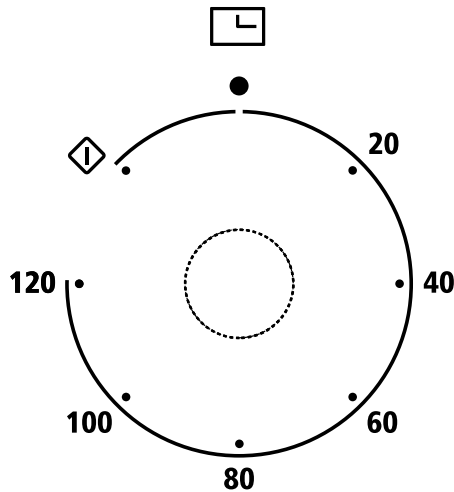
When you first run your oven, you may notice a particular smell coming from the insulation materials and heating elements. This is normal; however for this reason, before cooking with the oven, run it empty at maximum temperature for forty five minutes. Ensure that the room that the oven is installed in is well ventilated for this period.

Set baking time

➤ 120 Minute Ringer Timer/ "Oven ON/OFF"

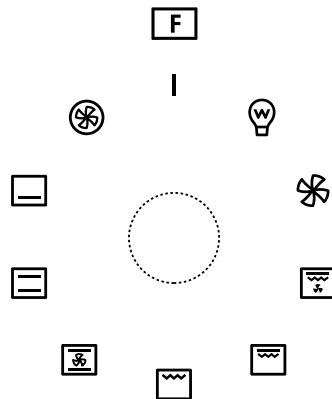
- To set the timer, simply turn the knob clockwise to the required number of minutes. The timer will automatically shut down the oven after the set minutes and the timer will ring at the same time.
- Turn knob counterclockwise to use "⏏" the oven with no cooking time control.











Note: For any time below fifteen minutes turn the knob past the fifteen then turn it back to the required number of minutes. When the timer returns to zero, the timer gives a short ring.



OPERATING INSTRUCTIONS

Oven Functions



Symbol	Function description
	Oven Lamp: Enables the user to observe the progress of cooking without opening the door. Oven lamp will lighting for all cooking functions, for the cooker with this optional function.
	Defrost: The circulation of air at room temperature enables quicker thawing of frozen food,(without the use of any heat). It's a gentle but quick way to speed up the defrosting time and thawing of ready-made dishes and cream filled produce etc.
	Bottom heat: A concealed element in the bottom of the oven provides a more concentrative heat to the base of food without blowing.
	Conventional cooking: The top and bottom work together to provide convectional cooking.
	Convention with fan: Combination of the fan and both heating element provides more even heat penetration, saving up to 30-40% of energy. Dishes are lightly browned on the outside and still moist on the inside.
	Radiant grilling: The inner grill element switches on and off to maintain temperature.
	Double grilling: The inside radiant element and top element are working.
	Double grilling with fan: The inside radiant elementand top element are working with fan.
	Convection: An element around the convection fan provides an additional source of heat for convection style cooking. In convection mode the fan automatically comes on to improve air circulation within the oven and creates an even heat for cooking.
	Top heater: The top heating element is working.

OPERATING INSTRUCTIONS

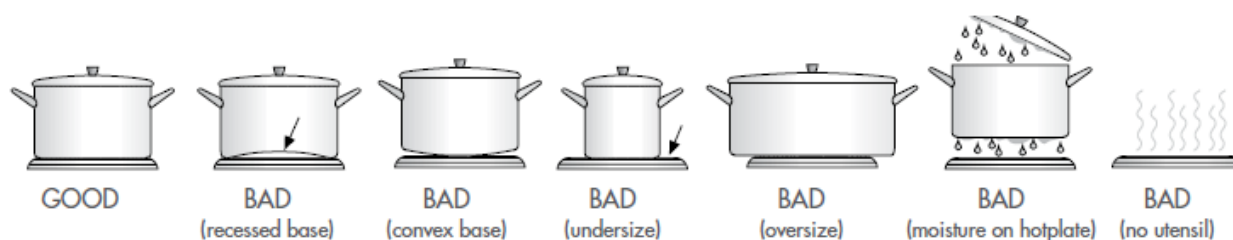
Using the Hotplates

Safety warnings

- Do not use pots or pans which are unsteady, as these can tip over.
- Do not use mats, heat diffusers or wok stands. These will cause a temperature build-up which can damage the cook top.
- Do not let cooking pots overhang the sides or front of the hob or get too close to the control knobs.
- Do not use if the ceramic glass top is cracked or broken.
- Do not leave aluminium foil on the hot ceramic hotplates. (Permanent damage will occur).

Choosing Cooking Pots

- Always use pots and pans with flat bottoms. Uneven or thin bottoms will waste energy and cook slowly.
- Always use pots and pans which are slightly larger than the hotplate. Small pans waste energy.
- Only put dry pots and pans on the hotplates.
- Do not use pots and pans which are too large. Pots which overhang the hotplate more than 50 mm can damage the hob.



When a hotplate is on, the hot surface warning light will come on. After switching off, this light will continue to glow until the temperature of the hotplate drops below 60°C.

CLEANING AND MAINTENANCE



NOTE: Cleaning and maintenance operations must only be carried out when the oven and cooktop are cool. The appliance should be isolated from your mains supply before commencing any cleaning process.

Before starting to clean your oven or cooktop, be sure that all control buttons are off and your appliance is cooled off.

Do not use cleaning materials containing particles that might scratch the enamelled and painted parts of your oven. Use cream cleaners or liquid cleaners, which do not contain particles. As these cleaners may damage the surfaces, do not use caustic creams, abrasive cleaning powders, rough wire wool or hard tools. Before using the cleaning materials check whether they are appropriate and recommended for use by the manufacturer on your oven. In the event of any excess liquids spilling over your oven surface during cleaning, clean up immediately so as to prevent possible damage to the enamel or metal surface. Do not use steam cleaners for cleaning the oven.

Cleaning the Oven

You will obtain best results if you clean the oven interior while the oven is slightly warm. Wipe the oven with a soft cloth that had been dampened in soapy water after each use, then wipe it with a wet cloth once more and then dry it. It may be required to use a liquid cleaning material from time to time and completely clean the oven. Do not clean with dry and powder cleansers.

Cleaning the Cooktop

Any residues that are left on the cooktop surface from cleaning agents may damage it. You should remove any residues with water and a little washing up.

Abrasive cleaners or sharp objects will damage the cooktop surface. The cooktop should be cleaned using water and a little washing up liquid.

Although it is easier to clean some deposits whilst the cooktop surface is still warm, you should take extra care not to burn yourself. It is recommended to only clean the cooktop when cold.

After Each Use

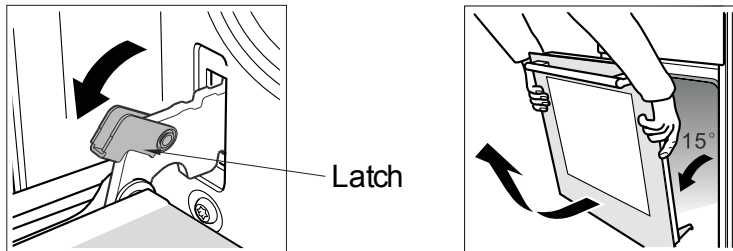
- Wipe the appliance over with a damp cloth and a little washing up liquid.
- Dry the appliance by rubbing the surface with a clean cloth.
- For non-stainless steel cooktop surfaces, a mild, non-abrasive cream cleaner may only be used.

CLEANING AND MAINTENANCE

Removing the door for easier cleaning

We recommend you have someone to assist you during removal of the door.

1. Open the door completely.
2. The door hinge has a small latch. Lift the latch on both hinges.
3. Lift the door slightly as if closing, and then with both hands supporting the door, pull it away from the oven.
4. To replace the door, hold the door in an open position and insert the latches on both hinges back into place. Open and close the door to make sure that it has been fitted correctly.

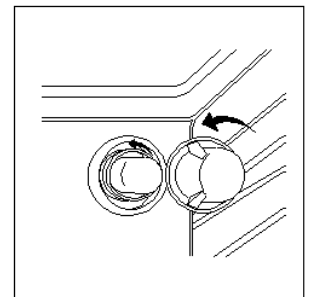


Oven Lamp Replacement

Disconnect the oven from the power supply before attempting to replace the lamp. Remove the glass cover of the lamp-holder by rotating anti-clockwise. Remove the lamp and replace with a lamp resistant to high temperatures (300°C), with the following characteristics:

- Voltage: 230 V
- Wattage: 25W
- Type: G9

Replace the glass cover and reconnect the appliance to the mains power.



NOTE: Should you experience any difficulty please contact your nearest Authorised Service Centre.

TROUBLESHOOTING

If you have a problem with your appliance, check the table below before calling service. You may be able to avoid a service call unnecessary inconvenience and expense.

Problem	Causes	What to do
Oven or grill not working	Digital Clock not set properly	Refer to digital timer instructions
	120 min Timer not in "Manual" position	Refer to 120 min timer instructions
	Power not turned on	Switch on electricity
	Household fuse blown	Check fuses
	Controls incorrectly set	Reset controls
	Circuit breaker tripped	Check circuit breaker
Oven light not working	Power not turned on	Switch on electricity
	Household fuse blown	Check fuses
	Circuit breaker tripped	Check circuit breaker
	Lamp blown or loose in socket	Replace or tighten globe
Oven not hot enough	Heat escaping through incorrectly sealed door	Check shelves or dishes are not preventing door closing properly, Check that door is fitted properly after door removal for cleaning
	Door seal is worn or has moved	Replace seal or refit it
Unit smoking when first used	Protective oils being removed	This is normal
Odour on first use of oven		This is normal
		Allow 2 - 4 hours for odour to dissipate (open all windows)
120 minute timer buzzer not audible	Timer not wound sufficiently	Turn timer knob past 15 minute mark Then turn to the required number of minutes
Oven shelf tight	Oven shelf not inserted correctly, may be upside down or back to front	Remove shelf and insert as per diagram

NOTE: Only authorised service centres should conduct servicing, otherwise the warranty may be void.

NEW ZEALAND PRODUCT WARRANTY

EVERDURE STATEMENT OF STANDARD WARRANTY CONDITIONS

NEW ZEALAND CUSTOMERS

Nothing here in contained shall be construed in any way as excluding or limiting your rights under the Consumer Guarantee Act 1993.

OUR WARRANTY

Subject to the following conditions, this product is also covered by the manufacturer's **FIVE (5) YEAR WARRANTY from the date of purchase, covering all parts and labour (Our Warranty)**. Our Warranty (which is subject to the conditions below) covers rectification free of charge of any fault arising from defective materials or components, or faulty workmanship. The product will be repaired or replaced at the option of Everdure. Our Warranty is subject to the product being used for single family domestic household use.

Our Warranty operates in addition to (and does not exclude, restrict or modify) any rights or remedies to which you may already be entitled to under the New Zealand Consumer Law or any consumer guarantees law relating to this product.

Warranty applies to goods supplied and installed for Domestic Operation in the North and South Islands of New Zealand. Warranty does not cover costs of transport, travel distance (km - including time) if the product is located beyond 30km of an Authorised Service Agent

WHAT IS COVERED BY OUR WARRANTY

During the warranty period, Everdure or an Authorised Service Centre will at no charge, being the appliance is readily accessible without the need of special equipment or likelihood of damage to cabinetry, flooring or structures and subject to the terms and conditions of this warranty, repair or replace any parts which it considers defective.

WHAT IS NOT COVERED BY OUR WARRANTY:

1. Any failure caused by the product not being used in accordance with the instruction and installation manual provided with the product.
2. Incomplete or improper installation, including non-compliance with the electrical, gas, plumbing and all Local Regulations, Codes of Practice or National Standards of New Zealand.
3. If the product is not used in normal domestic use, or if it is used in a business as defined in the Consumer Guarantees Act.
4. Any costs associated with the repair, replacement, removal or re-installation of products installed damaged
5. Damage which occurs during delivery or installation.
6. Service calls related to instruction on how to use the product including no manufacturing fault found.
7. Unauthorised repairs or use of non-genuine Everdure parts.
8. Normal wear and tear e.g. cleaning, light globes, filters etc.
9. Any damage or breakage to glass items.
10. Failure resulting from power surges, electrical storms or limits outside the normal operating range for voltages and frequencies for domestic appliances in New Zealand
11. Insect or vermin infestation.
12. Damage caused from misuse, neglect, negligence, abuse or willful act, including failure to properly maintain or service.
13. The clearing of blockages in pumps and hoses.
14. Claims to product surface coating due to liquid or solid spill-overs, accidental damage or damage from cleaning products not recommended by Everdure.

HOW TO CLAIM OUR WARRANTY

Please refer to our website address below for Everdure in New Zealand to register your warranty online. If you are contacting Everdure regarding any warranty claims and spare part enquiries, please make sure you have the following information on hand:

1. Product Name/Model Number
2. Serial Number
3. Purchase Date (as per invoice, or proof of purchase)
4. Purchased from
5. Warranty Registration Number

All Warranty Claims and Spare Parts Inquiries:

In New Zealand:
Telephone (09) 415 6000

A division of Monaco Corporation 231 Bush Rd, Albany, North Shore City, Auckland, NZ 0632

A division of Shiro Australia Pty Limited
2-34 Davidson Street, Greenacre NSW 2190

AUSTRALIA: 1300 355 541
www.everdure.com

NEW ZEALAND: (09) 415 6000
www.everdure.co.nz

IM Ref: EFE69W 02/2023/09FC

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