



Ōrāhuhu College, NZ

# Community Report Card 2022

Aotearoa/New Zealand

# Our year in review

**Welcome to our 2022 Community Report Card, where we reflect on the past year and share some of the many community and sustainability initiatives we've delivered alongside local communities in Aotearoa/New Zealand.**

This year we've focused on getting back to the basics of what makes us Bunnings. Whether it's providing hands-on support for local projects, school visits, community garden projects, fundraising activities, or our much-loved sausage sizzles, making a positive difference to local communities is central to everything we do.

Across New Zealand, our team participated in and supported over 5,500 community activities, helping to raise and contribute over \$1.6 million.

Our commitment to supporting communities in times of crisis was demonstrated in several ways this year. In July 2021, Westport experienced the region's biggest flood in almost a century. Bunnings assisted relief efforts by providing product donations to assist with immediate relief for affected residents. We also supported Tairāwhiti Civil Defence as they responded to the historic floods in Tokomaru Bay and Tologa Bay over the past year.

In January 2022, we helped local communities with immediate recovery efforts when an underwater volcano off the coast of Tonga triggered a tsunami across the Pacific. Then in May 2022, our team provided much needed essentials to the community of Levin after a tornado hit.

As the challenges of COVID-19 continued, we maintained our focus on helping to keep our communities safe and found other ways to give support, including donating gift cards to community groups whose sausage sizzles had to be suspended. Across Australia and New Zealand, during the year more than 1,600 community groups received a \$500 gift card, representing an investment of over \$800,000.

Providing support when it's needed most is incredibly important to our team. Thank you to all the community groups and not-for-profit organisations who worked with us over the last year. We're excited to get back to doing even more of what we do best in our community in the year ahead.

**Ben Camire**  
Director, New Zealand

**Mike Schneider**  
Managing Director, Australia & New Zealand



Across New Zealand, our team participated in and supported over

**5,500**

activities,

spending over

**10,000**

hours out in the community





# Kai for community

## From garden to table, helping communities thrive

### Te Whānau Pūtahi Community Garden

In May 2022, with help from Bunnings Warehouse Hamilton South, volunteers at Te Whānau Pūtahi family centre built a community garden of vegetables and herbs, designed to provide healthy food for whānau in the Fairfield community.

Te Whānau Pūtahi is a not-for-profit organisation that has served the Fairfield community for over 25 years, providing support to the community with free meals and food parcels for those in need. They also run free events focused on helping families build healthy relationships, and serve as an early childhood centre.

The team helped by donating products, attending working bees and planting produce and were delighted to help build a garden that will provide healthy vegetables and fruit trees for the community.

### A growing space for Te Aroha Noa

Bunnings Palmerston North team members worked with volunteers from Te Aroha Noa Community Services and Manawatū Food Action Network to create a new growing space. Te Aroha Noa provides an integrated range of services to meet the physical, emotional and spiritual needs of individuals, families and whānau in the community of Palmerston North.

The team enjoyed coming together in April with volunteers from the wider community and Manawatū Food Action Network to build raised garden beds. Palmerston North City Council kindly donated compost and Bunnings contributed materials, garden tools and fruit trees.

The support will go a long way to teaching rangatahi (youth) about growing kai (food) from garden to table.



The sausage sizzles helped raise and contribute over



# \$700,000

for local community groups in New Zealand during FY22

Bunnings contributed to over

# 600

local groups



via community sausage sizzles during FY22 in New Zealand

## Ōtāhuhu College creates a community garden, with a little help from Bunnings

When Ōtāhuhu College shared their vision for a school māra kai (food garden), the Bunnings team stepped in to help build 65 no-dig garden beds. The community-driven project was a collaboration between students, teachers and parents from Ōtāhuhu College and neighbouring Papatoetoe East School.

The project aims to find out the best way to grow tropical crops in Auckland and discover which varieties are the most palatable.

Many of the students have a connection to gardening traditions from the Pacific Islands and have been encouraged to share their knowledge and culture through this project.

The community garden project creates a resource for the entire community and a hands-on learning opportunity for students. Bunnings donated materials and our team was happy to pitch in with building and advice.



## Maraeroa Mahinga Kai (Rotorua)

Maraeroa Mahinga Kai is a community garden created in 2010 as a space for teaching, learning and reconnecting. The community garden has 24 planter boxes, built and maintained by Kai Rotorua, with whom they have an ongoing partnership.

Representatives from Maraeroa Mahinga Kai reached out to the Bunnings Rotorua team to share their plans for upgrades to the maara kai (food garden) to benefit the community.

Working alongside the Maraeroa Mahinga Kai volunteers, our team members supported the upgrades and participated in a working bee to build a shed, new garden seating, shaded areas, and help with seasonal planting. Bunnings Rotorua also donated products to help bring the plans to life.

# Mental health and wellbeing

## Support throughout COVID-19

The past year saw the challenges of COVID-19 continue, and once again we maintained our focus on helping keep our communities safe. Throughout the pandemic, we've adapted our business operations to ensure we could remain open for tradespeople, essential products, and critical repairs, while keeping team members, customers and suppliers safe in our retail stores and support offices.

We again played a role in making vaccination more convenient for families in New Zealand, partnering with the government on COVID-19 vaccination pop-ups in a range of areas. We made space in carparks and former stores for vaccination clinics, and provided gazebos and furniture for temporary hubs. As of 30 June 2022, more than 20,000 vaccinations were delivered by regional and local health and medical staff across four Bunnings sites in New Zealand.

For those enduring extended restrictions in the Auckland region, we helped with care packs and food vouchers.

As restrictions eased, we saw a gradual return of hands-on support for local projects, Bunnings sausage sizzles and fundraising activities.

Over the last year in New Zealand, more than

# \$68,000

in Bunnings gift cards were donated to



# 110+

community groups



to assist when their fundraising sausage sizzles were cancelled due to COVID-19



## Keeping spirits high during restrictions

When additional COVID-19 restrictions came into place in New Zealand in August 2021, Bunnings stores had to switch to contactless click and collect or delivery, rather than in-store customer service. Our team didn't let that stop them from finding ways to put a smile on as many faces as possible!

We connected with customers and the community in new and safe ways. Kids' activity packs and garden seeds were added to online orders to surprise and delight customers when they opened their parcels at home. Thousands of seedlings and fruit and vegetable plants were sent to healthcare workers and community groups to use for gardening, and to help support mental health during a challenging time.



Grey Lynn, providing seed for nurses at Auckland Hospital



## Welcoming former refugees

Bunnings supports the New Zealand Red Cross Pathways to Settlement program to deliver welcome packs to former refugees' households across New Zealand. Welcome packs were hand-packed and donated by the local Bunnings team in their area, filled with essential household items including laundry and cleaning supplies, kitchen and bathroom essentials, and electrical products.

Jointly coordinated by the New Zealand Red Cross and Bunnings, over 200 welcome packs have made their way to Red Cross teams across New Zealand since the program launched in October 2021, including in Auckland, Hamilton, Palmerston North, Wellington, Blenheim, Christchurch, Dunedin and Invercargill.

This year, Bunnings celebrated 10 years of supporting the New Zealand Red Cross with disaster and emergency response. We look forward to continuing to support the New Zealand Red Cross and the incredible work they do.



*We are so grateful for this incredible support from Bunnings. Having these packs available in every home where we are welcoming our former refugee arrivals brings real joy to our team.*

**Rachel O'Connor**  
New Zealand Red Cross,  
General Manager Migration

# Community support in action



 Click Image To Play Video

## Restoring memorials in remembrance

On ANZAC weekend in April 2022, Bunnings New Zealand came together with a range of volunteers across the country to restore memorials of past servicemen and women for Restore to Remember.

Restore to Remember is a joint initiative of the New Zealand Remembrance Army (NZRA) and Student Volunteer Army (SVA) to clean 40,000 headstones across 182 cemeteries nationwide.

Teams of students and NZRA supervisors cleaned and restored selected cemeteries across New Zealand. Around 700 volunteers took part in regions including Auckland, Wellington, Christchurch, Taranaki and Hawkes Bay.

Over a thousand headstones were cleaned in one day, to honour and respect the sacrifice of past servicemen and women and preserve their legacy. The Bunnings team pitched in with brushes and buckets for this very special project.





Our team and customers got behind the appeal to fill as many bags as possible with essential care items,

collecting over

**9,500**



items!

## I Got Your Backpack

For the second year running, the Bunnings New Zealand team supported the 'I Got Your Back Pack' campaign, with customers and team invited to donate toiletries and toys to support families in refuges as a result of domestic violence. Our team and customers got behind the appeal to fill as many bags as possible with essential care items, collecting over 9,500 items!

The annual appeal allows I Got Your Back Pack to provide free care packs to domestic violence services, hospitals, police and social services to help New Zealanders in need.



## Kōrero Mai, Kōrero Atu, Mauri Tū, Mauri Ora – Speak Up, Stand Together, Stop Bullying!

In May 2022 our team across New Zealand proudly supported fundraising for Pink Shirt Day. Celebrated annually around the globe, Pink Shirt Day began in Canada in 2007 when two students took a stand against homophobic bullying after a peer was bullied for wearing a pink shirt.

It supports the Mental Health Foundation in raising awareness about bullying prevention, funding education workshops and supplying free resources to promote inclusive workplaces, schools and communities. In New Zealand, Pink Shirt Day works to create schools, workplaces, communities and whānau where everyone feels safe, valued and respected.

Our team was pleased to play a part in creating awareness to stop bullying, celebrate diversity and help promote kindness and inclusiveness.



Hamilton South, NZ

# Māori and Pasifika language and culture

## Ngā hapū o Tokomaru celebrate historic Matariki

In June 2022, Bunnings was invited to participate in Ngā hapū o Tokomaru's historic celebration of Matariki (Māori New Year). A time for celebration, growth and renewal, Matariki is a chance to get together and remember whānau who have passed, share food, tell stories, sing and play music.

The event was acknowledged by mahinga kai (traditional food gathering), wānanga (learning assembly) and an Umu Kohukohu Whetū - an offering ceremony to the stars which hasn't been practised for generations.

This was the first time Matariki was recognised as a national public holiday, and whānau from all over New Zealand returned to the ākau (bay) for a three-day wānanga to grieve loved ones who passed over the past year, to celebrate the present and to share hopes for the future. With the community struck by two historic floods within recent years, it also provided an opportunity to recognise those who worked tirelessly in recovery efforts.

Bunnings team members were honoured to attend the historic event and provided hands-on support and product donations.

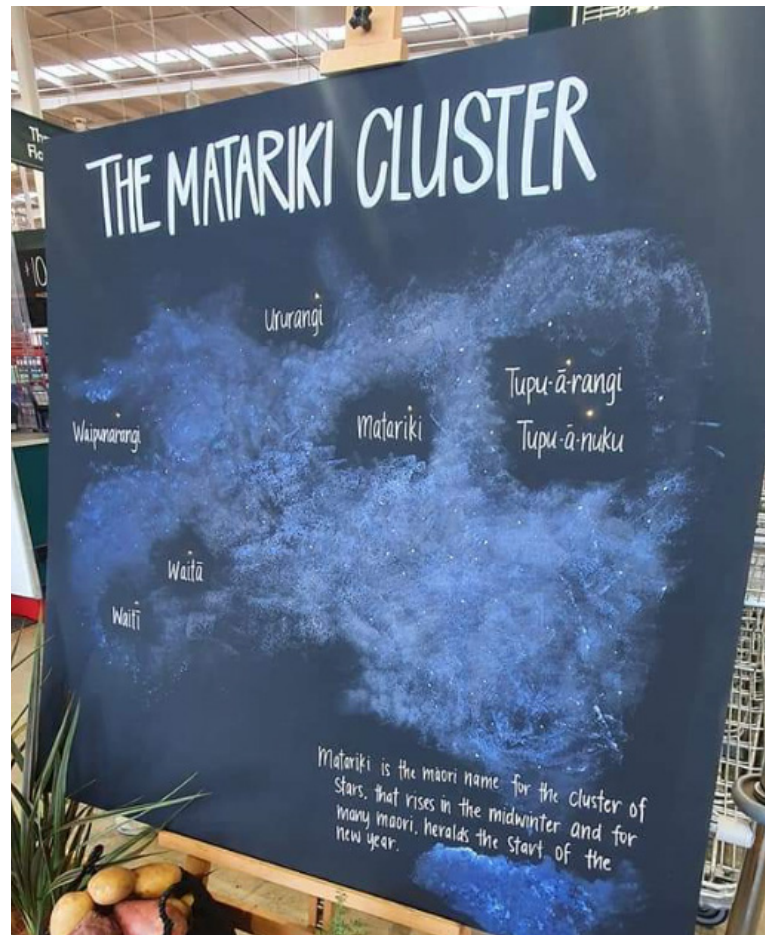


 Click Image To Play Video

## Our team celebrating Matariki

In the lead up to Matariki our team members shared stories of the significance of the event, what it means to them and the traditions they have in place with their whānau.

In Māori culture, Matariki is the name of the Pleiades star cluster and the celebration of its first rising in late June or early July. This marks the beginning of the new year in the Māori lunar calendar. Matariki was first celebrated as an official public holiday in New Zealand on 24 June 2022.



Click Image To Play Video

# Community resilience

## Help with emergency response

Through our ongoing partnership with the National Emergency Management Agency/Te Rākau Whakamarumaru (NEMA), our team helps raise awareness in the community of ways we can all prepare for emergencies, as well as providing support to aid recovery projects. Bunnings also offers hands-on support to NEMA to help with emergency response, assisting with community recovery in the wake of emergencies and disasters.

Since 2016, Bunnings has supported NEMA and promoted Get Ready Week across all our New Zealand stores. The campaign, run in conjunction with NEMA, aims to raise awareness on how households can prepare for emergencies such as earthquakes, floods, tsunamis and storms.

In June 2021, the Bunnings team helped Tairāwhiti Civil Defence volunteers with their emergency response during the aftermath of the Tokomaru and Tologa Bay historic flooding. Team members headed out into the community to assist with the clean up at the local school and surrounding neighbourhood.

Our Get Ready week activities in conjunction with NEMA include ShakeOut, the national earthquake and tsunami hikoi.

Bunnings stores also support Fire and Emergency New Zealand's Check Your Smoke Alarm campaign each year.



## Levin Tornado

In May 2022, a path of destruction was caused by a tornado in Levin. The town in Horowhenua was hit by the tornado, which damaged homes, downed power lines and ripped out trees.

Multiple houses were left without a roof, and a building was completely decimated. Around 50 houses were damaged. The Bunnings team across the Lower North Island stepped in to support the community, providing much needed essentials in the aftermath.



Palmerston North, NZ



Takanini, NZ

## Support for Tongan communities

In January 2022, New Zealand stood ready to assist when an underwater volcano off the coast of Tonga triggered a tsunami across the Pacific. Many communities in Tonga endured extensive damage and evacuations were needed in the worst-hit areas. Bunnings stepped up to provide support to Tongan communities and help with immediate recovery efforts.

Our New Zealand and Australian teams worked with emergency relief organisations to deliver products and help with the recovery efforts, providing essential supplies to affected communities. We're grateful to all our team members who reached out to offer their support.

## Challenge Accepted

Since the beginning of the COVID-19 pandemic, the Bunnings team has actively supported local community groups by taking part in an internal competition across the business known as the Challenge Accepted campaign. Through inspiring team-based challenges, teams were encouraged to compete and nominate a local charity of their choice.

In July 2021, we brought back **#challengeaccepted** with a twist, this time assisting The Salvation Army by providing food hampers for people experiencing homelessness. Our team came up with creative ways to raise money for the Salvos while sharing ideas and inspiring each other with a competition to put together the best hampers. Teams shared videos and photos during the challenge and each region's winner received an additional \$2,000 for their local Salvation Army branch.

Over 1,000 hampers with essential food items were donated throughout the challenge. Through the annual Red Shield Appeal, we also helped to fundraise and contribute over \$138,000 to The Salvation Army.

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1,000



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# Sustainability

## Preserving wildlife with Project Island Song

Project Island Song is a wonderful initiative to preserve rare and endangered wildlife in the Bay of Islands. In March 2022, the Bunnings team from the Northland region came together with volunteers from Project Island Song to help preserve the local wildlife on Moturua and Urupukapuka, two of the seven pest-free Islands in the Bay of Islands.

Project Island Song is a unique partnership between the Guardians of the Bay of Islands and Te Rawhiti hapū (Ngati Kuta and Patukeha). Their shared vision is to protect and help restore the landscape in the Bay of Islands and ensure the wildlife sanctuary is around for future generations.

Team members from our Whangārei, Kerikeri and Kaikohe stores joined efforts to bring the activity to life, providing hands-on help to build 60 flat pack tracking tunnels for students to set up during their island visits. Bunnings also donated fencing that will be utilised to protect native plants and trees on the islands.

The restoration project is already making great inroads in the Bay of Islands region, through re-establishing native ecosystems and reintroducing rare and endangered wildlife.

Our team members joined efforts to assist with building

60 

tracking tunnels  
for students to set up during visits





Bunnings launched the largest retail network of

# battery recycling



locations for household and power tool batteries

## National Battery Recycling Program

After a successful rollout across Australia in November 2021, in June 2022 Bunnings launched a National Battery Recycling Program across all New Zealand sites, providing the largest retail network of household battery and power tool battery recycling locations for communities in the country.

As there are limited drop off points for batteries in New Zealand, Bunnings is thrilled to now provide customers with the opportunity to recycle their batteries at their local store.

Recycling batteries keeps harmful materials out of the environment and allows for valuable resources that can be infinitely recycled to

be recovered. Alkaline, carbon zinc and lithium-ion batteries are accepted, as well as power tool batteries.

Batteries are transported from our stores to recycling facilities, where over 95 per cent of materials are recovered for reuse in products such as new lithium-ion batteries.

We're incredibly proud of this great initiative and pleased to see customer engagement with the program continue to grow.

As of 30 June 2022, over 65 tonnes of batteries have been collected across Australia and New Zealand, equivalent to over 2.7 million AA batteries.



Hamilton South

## Building Te Pahu School's chicken run

In early June 2022, Te Pahu School near Hamilton reached out to Bunnings for support to build a chicken run. The Hamilton South team, together with the school, had the pleasure of helping with materials and know-how to build a fabulous chicken run - and got the kids involved in the whole process!



LED lighting

## LED lighting retrofit update

Energy efficiency plays a key role in accelerating carbon emission reductions across the Bunnings network. During the year Bunnings continued to upgrade the store network with new LED lighting, with over 50 per cent of sites across New Zealand now using this energy efficient technology as of 30 June 2022.



## Responsible timber sourcing

We believe our customers and team members want to know where our timber comes from and care that it has been responsibly sourced. We work to ensure our long-term effort and commitment to responsibly sourced timber is maintained. Our Responsible Timber Sourcing Policy was established in 2003 and revised in 2018 to include a commitment that all native forest products will originate from third party certified forests by December 2020. This requires all timber to be independently certified by the Forest Stewardship Council (FSC®), Programme for Endorsement of Forest Certification (PEFC) or equivalent standard, with FSC® preferred in highly contentious regions.

This year, Bunnings continued to work closely with seven remaining suppliers that were subsequently granted an extension to Bunnings' December 2020 Policy requirements. These suppliers were required to demonstrate progress towards achieving the requirements of the Policy.

At the end of June 2022, six of these suppliers either achieved certification for their products or met provisionally approved conditions with actions plans and milestones to achieve certification. We discontinued our trading relationship with one supplier due to lack of progress towards meeting Bunnings' Policy requirements.

During the year, Bunnings continued to further implement our due diligence process to monitor timber supplier performance in line with our Policy, with the frequency of timber supplier surveys increasing to quarterly over the course of the year. Bunnings' responsible timber sourcing survey is completed by suppliers of timber, wood or fibre products to Bunnings, and captures the timber species, country of harvest, forest type, country of manufacture, applicable timber certification, and product claims for timber products, including component and composite products which have a percentage of timber inputs.





## Bunnings stores go 100 per cent renewable

Bunnings is committed to sourcing 100 per cent renewable electricity by 2025 to help achieve our target of net zero Scope 1 and 2 emissions by 2030. To achieve this, we're focused on reducing our energy consumption and transitioning towards using more renewable energy.

As part of our renewable electricity ambition, on 1 December 2021, Bunnings New Zealand signed a new contract to transition all of our sites to 100 per cent renewable electricity. The electricity is certified as renewable under the New Zealand Energy Certificate System.

Moving our New Zealand sites to certified renewable energy reduces Bunnings' carbon emissions by over 2,600 tonnes each year. This is equivalent to the average energy needs of over 3,700 households.



Powering our New Zealand sites with certified renewable energy

**reduces**  
**Bunnings' carbon emissions by over**  
**2,600**  
**tonnes each year**



Product Packaging In-Store

## Reducing product packaging

Reducing operational waste, minimising packaging and providing product recycling solutions for customers remains key to Bunnings' efforts to reduce waste and packaging across the network. As a signatory to the Australian Packaging Covenant Organisation (APCO), Bunnings is committed to its target of 100 per cent sustainable packaging by 2025. During the year, we continued to work with our suppliers to understand the requirements to transition to sustainable packaging by 2025, and incorporated APCO's Sustainable Packaging Guidelines into our packaging guidelines and range review process across Australia and New Zealand.

We also continued to include the Australasian Recycling Label (ARL) on packs to help customers better understand packaging recycling.



Bunnings Hamilton South and Te Whānau Pūtahi

# Thank you

for taking the time to read our 2022 Community Report Card.

To the many community groups and not-for-profit organisations we worked with – thank you from the bottom of our hearts for everything you do to strengthen, nurture and grow our local communities.

If you would like to be considered for a contribution or donation, please contact your local store.

**We continue to be stronger together.**