

TRAILERS2000™
AUSTRALIA'S FAVOURITE TRAILER

OWNERS PACK

Information to help you
Register and Care for you Trailer



VTA-060326
APPROVAL NUMBER

Congratulations

***on the purchase of your new trailer
from Trailers 2000.***

Distinguished by:

- 1. Australian Government VTA Approval
(A new regulation effective nationally from 1 July 2023)*
 - 2. Australia's Favourite 2 Year Warranty + 2 Year Roadside Assistance*
 - 3. Australian Multi-Award Winning Trailer Company, including Telstra Awards*
-

Your Owner Pack includes:

- Section 1 - Exclusive 2 Year Warranty
- Section 2 - 2 Year 24/7 Roadside Membership
- Section 3 - Registration Information
- Section 4 - Trailer Safety
- Section 5 - Trailer Care



Buy.

Congratulations on choosing a Trailers 2000 trailer,
Australia's Favourite Trailer.



Register.

Register your trailer for free 24/7 Roadside Assistance,
only available from Trailers 2000 and your Warranty -
1 easy step does both!

Your safeguard for happy motoring.



Check.

Check how to connect and care for your trailer.



Go.

Checklist done, You're ready to Tow.

TRAILERS2000™

TRAILERS 2000 OWNERS PACK©2023

You've got peace of mind with Trailers 2000. VTA Approved.

The Australian Government has introduced legislation from 1 July 2023, requiring anyone manufacturing and retailing a trailer in Australia, to meet the mandatory safety requirements and minimum specifications.

Many trailers sold in Australia are not safe, and do not have this mandatory approval. Trailers 2000 continues to lead, receiving the mandatory Approval for trailer product in Australia i.e. Department of Infrastructure, Transport, Regional Development and Communications.

Mandated Road Vehicle Type Approval for Trailers 2000 trailer products, Approval Number VTA-060326.

**A new regulation effective nationally from 1 July 2023,
if a trailer is not VTA approved it cannot be registered.**



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Australia's Favourite 2 Year Warranty



1 Simple Step to register for your Warranty & Trailer Assist 24/7 Roadside Assistance

Congratulations on purchasing your trailer, manufactured by Trailers 2000. Built & Bred in Australia. Your new trailer is covered by a 24 Month Structural Warranty. Please activate your Warranty. Go to www.trailers2000.com.au/trailers-2000-assist/

1. The Warranty entitles the original purchaser from the date of purchase to FREE LABOUR AND REPLACEMENT OF PARTS for a period of 24 months subject to the conditions below.
2. Trailers 2000 Pty Ltd or one of its duly appointed authorised agents will, during normal business hours repair or replace any part which in the opinion of the manufacturer is defective due to faulty material, design or workmanship provided that the trailer has been operated in accordance with the manufacturer's instructions and safe towing practices. Parts and accessories that are not manufactured by Trailers 2000 are supplied with the warranty terms, conditions and period provided by the manufacturer of any such parts or accessories. Those parts and accessories include but are not limited to:- hubs, axles, springs, bearings, lights, jockey wheels, wheels, toolboxes, tonneau covers, cage covers and ramps etc. All repairs under Warranty are to be performed at the Trailers 2000 facility at 10 Biondi Crescent, Beerwah Qld 4519. Warranty repairs carried out in other locations require prior quotes & authorisation. Unauthorised repairs are not covered under this Warranty.
3. The purchaser is responsible to care for their Trailers 2000 trailer in accordance with the 'Care' instructions found in the owners section of the Trailers 2000 web site <https://www.trailers2000.com.au/owners/care>
4. The purchaser will be responsible for paying all service call fees or transport charges, and damages and loss incurred in connection with the transportation of the trailer to and from Trailers 2000 Pty Ltd or its accredited service agents' premises.
5. Due to the extreme conditions box trailers operate under, the surface treatment/paintwork is not covered by this Warranty.
6. This Warranty does not apply to any trailer which has been:
 - a) subject to misuse, neglect, accident or alteration by any person.
 - b) damaged or destroyed by fire, flood, Act of God or other inevitable accident.
 - c) hired to any person or persons.

This Warranty is in addition to any rights or remedies the purchaser has under the Trades Practices Act or state laws.

7. Unless any addition or attachment to this product has Trailers 2000 Pty Ltd specific approval or is sold as a Trailers 2000 product the Warranty on the trailer is waived. Trailers are designed to perform a specific task under established test loads and unauthorised attachments may produce stresses for which the design is not appropriate.
8. Design, specifications and colours are subject to change without notice. During the manufacturing process Trailers 2000 Pty Ltd included certain features which assist in prolonging the life of the trailer. Trailers are subjected to extreme conditions both behind the towing vehicle and our very corrosive environment, as a result of which failure to adequately maintain or care for a trailer will allow corrosion to progressively increase.

1 Simple Step to Register for Trailer Assist 24/7 Roadside Assistance and for your Warranty.
Go to: www.trailers2000.com.au/trailers-2000-assist/ and complete the simple form.

2 Year Emergency Roadside Assistance



Our Exclusive 2 Year Australia Wide 24 Hour, 7 Day Roadside Service gives you peace of mind all year round so you're safe and confident that in the event of an unforeseen incident there'll be help when you need it.

As a new owner of a Trailers 2000 trailer you receive your two year membership to our exclusive Trailers 2000 24/7 Club for free.



**ACTIVATE
NOW
IT'S FREE.**

MEMBERSHIP INCLUDES:

- ✓ 24 Hour Roadside Service
- ✓ 7 Days a week
- ✓ Free towing
- ✓ Replacement Hire Trailer
- ✓ Accommodation
- ✓ Car Hire

Register to be a part of Trailers 2000

Name	Mr John Smith		
Company	Easy Garden Care		
Address	201 Hoopers Pocket		
Suburb	Beerwah	Postcode	4519
Phone	04 7742 3001		
Email	jsmith@bigpond.com		

REGISTER NOW FOR FREE 24/7 Roadside Assistance and to activate your Warranty.
1 EASY STEP Go to: www.trailers2000.com.au/trailers-2000-assist/ and complete the simple form.

How to Register your Trailer

General Information

Registering your trailer is easy.

We refer you to the Department of Transport in your State to ensure your trailer complies with all statutory requirements.

Registration is different in each State of Australia, however there is some standard information required for each.

We recommend you check by referring to the appropriate authority in each state:

New South Wales

www.service.nsw.gov.au/transaction/apply-register-camper-trailer-or-caravan

Australian Capital Territory

www.accesscanberra.act.gov.au/s/article/trailer-and-caravan-registration-tab-overview

Western Australia

www.transport.wa.gov.au/licensing/license-a-trailer.asp

South Australia

www.sa.gov.au/topics/driving-and-transport/registration/vehicle-registration/registering-a-new-vehicle

Queensland

www.qld.gov.au/transport/registration/register/caravan

Northern Territory

<https://nt.gov.au/driving/rego/getting-an-nt-registration/register-or-transfer-your-vehicle>

Victoria

www.vicroads.vic.gov.au

Tasmania

<https://www.service.tas.gov.au/services/transport/vehicle-registration/prepare-a-trailer-or-caravan-for-registration>

You will need to take the following to complete registration.

We refer you to the Department of Transport in your State to ensure your trailer complies with all statutory requirements.

Registration is different in each State of Australia, however there is some standard information required for each. We recommend you check by referring to the appropriate authority in each state:

- Proof of purchase (receipt)
- Drivers Licence (if you do not hold a drivers licence in this state you will need 3 forms of identification.)
- Payment means (credit card, cash)

Note: Check with your insurer to be certain you have adequate insurance cover for your situation.

Note: Refer to “Connecting your trailer, Safety Steps” in this booklet or go to our website: www.trailers2000.com.au/safety/

How to Register your Trailer

State by State Information

To register your trailer in New South Wales

Refer: Links for education and forms required

Service NSW:

<https://www.service.nsw.gov.au/transaction/apply-register-camper-trailer-or-caravan>

Registration Application Form:

<https://www.nsw.gov.au/sites/default/files/2021-02/rms-form-45070093-registration.pdf>

Blue Slip Information Form:

<https://www.service.nsw.gov.au/transaction/authorised-unregistered-vehicle-inspections-blue-slips>

1. You can legally tow your unregistered trailer directly to the nearest Blue Slip Station. Locations of Blue Slip Stations can be found by phoning the R.T.A Customer Service Centre on 137788.
2. The Blue Slip Stations have been provided with all technical information necessary for your trailer, including the weight.
3. Once the Blue Slip Station has inspected your trailer and the necessary paperwork has been filled out, this paperwork is to be taken to the nearest R.T.A. office to complete the registration process.
4. If you purchased your trailer out of the R.T.A.'s business hours, it should be left at the place of purchase and picked up when the Blue Slip Station and R.T.A. office are open for business.

How to Register your Trailer

State by State Information

To register your trailer in Victoria

Refer: www.vicroads.vic.gov.au

The following light trailers are exempt from registration:

Light trailers (other than light trailers specically built to carry a boat) that are not used in the course of trade and:

- Weight is less than 200 kilograms unladen; and
- Are not wider than the towing vehicle as produced by the manufacturer; and
- Are not more than 3 metres long including the drawbar and any load.

If the trailer does not meet the above, it must be registered. (Information provided by Vic Roads)

NOTE: The 6 x 4 Box Trailer does not need to be registered unless it is to be used “in the course of trade”, or the towing vehicle is narrower than the trailer. Should registration be necessary, go to your nearest Vic Roads office and request a “Light Trailer Pack” or download it from the VicRoads website. This gives all the necessary information on how to register a trailer. Unregistered trailers require the towing vehicle’s registration number to be put on the back of the trailer. If you need to register your trailer you can book online, in person at a VicRoads Customer Service Centre or call on 13 11 71. You will be advised whether your trailer needs an inspection at the appointment.

NOTE: All other states of Australia require registration. If you intend towing your trailer interstate, it is recommended that you register the trailer in Victoria before towing.

NOTE: If your trailer does require registration, before moving the trailer, check with Vic Roads to ensure the correct procedure is followed.

NOTE: Compulsory Third Party insurance (T.P.C) Victorian registered motor vehicles cover towed trailers in the event of an accident. Operation of vehicles registered elsewhere should check with the compulsory third party insurer of the towing vehicle to ascertain the cover provided.

How to Register your Trailer

State by State Information

To register your trailer in the Northern Territory

Refer: <https://nt.gov.au/driving/rego/getting-an-nt-registration/register-or-transfer-your-vehicle>

1. Once the trailer has been paid for, you can legally tow your unregistered trailer directly to the Motor Vehicle Registry (M.V.R.) checking station, for a compliance check and registration.
2. Last checks are at 3.45pm Monday to Friday. (Information supplied by M.V.R at time of printing, however owners should make their own enquiries from the M.V.R. by website or phone 1300 654 628).
3. Once the Checking Station has inspected your trailer and the necessary paperwork has been filled out, this paperwork is to be taken to the nearest M.V.R. office to complete the registration process.

NOTE: If you purchased your trailer out of the M.V.R.'s business hours, it should be left at the place of purchase and picked up when M.V.R. is open for business.

To register your trailer in South Australia

Refer:

www.sa.gov.au/topics/driving-and-transport/registration/vehicle-registration/registering-a-new-vehicle

Before you plan to pick up your trailer. Complete an application for registration and third party insurance and provide proof of purchase.

No inspection is required.

To register your trailer in Western Australia

Refer: www.transport.wa.gov.au/licensing/license-a-trailer.asp

1. Phone the Licensing Customer Contact Centre on 131156 to apply for a temporary moving permit.
2. Take the trailer to an inspection centre, then proceed to a Licensing Centre. (addresses see www.transport.wa.gov.au/licensing)

How to Register your Trailer

State by State Information

To register your trailer in Queensland

Refer: Links for education and forms required

Qld Transport:

www.qld.gov.au/transport/registration/register/caravan

Vehicle Registration Application Form:

[www.support.transport.qld.gov.au/qt/formsdat.nsf/forms/QF3518/\\$file/F3518_CFD.pdf](http://www.support.transport.qld.gov.au/qt/formsdat.nsf/forms/QF3518/$file/F3518_CFD.pdf)

Self Assessment of a Single Axle Trailer Form:

[www.support.transport.qld.gov.au/qt/formsdat.nsf/forms/QF3970/\\$file/F3970_CFD.pdf](http://www.support.transport.qld.gov.au/qt/formsdat.nsf/forms/QF3970/$file/F3970_CFD.pdf)

1. Once the vehicle is paid for, complete a Vehicle Registration Application. You can then legally tow your unregistered trailer directly to a Queensland Transport Customer Service Centre to apply for registration.
2. If you purchased your trailer out of the Queensland Transport business hours, it should be left at the place of purchase and picked up when the Queensland Transport office is open for business.

To register your trailer in Australian Capital Territory

Refer: www.accesscanberra.act.gov.au/s/article/trailer-and-caravan-registration-tab-overview

1. Apply for an unregistered vehicle permit (U.V.P.)
<https://www.accesscanberra.act.gov.au/s/article/unregistered-vehicle-permits-uvp-tab-overview>
2. Tow trailer directly to trailer inspection station to obtain a roadworthy certificate at 29 Couranga Crescent, Hume ACT.
3. Present the roadworthy certificate together with proof of purchase and personal identification at a Access Canberra Centre to complete the registration process.

How to Register your Trailer

State by State Information

To register your trailer in Tasmania

Refer:

www.service.tas.gov.au/services/transport/vehicle-registration/prepare-a-trailer-or-caravan-for-registration

1. Once the trailer has been paid for, write the VIN number found on the trailer's draw bar in front of the jockey wheel, onto your receipt.
2. You will need to book an appointment for your trailer at an Inspection Station. These stations are found at the top of home page
www.service.tas.gov.au/services/transport/vehicle-registration/prepare-a-trailer-or-caravan-for-registration
3. You can then legally tow the trailer to the inspection station, along with your paperwork.
4. Take your inspection report to your closest Service Tasmania office and complete the registration and receive your number plate.
5. If you purchased your trailer outside the Service Tasmania business hours, it should be left at the place of purchase and picked up when your Inspection Station and Service Tasmania offices are open for your trailer to be inspected and registered.

Trailer Safety

Before you tow

Connecting your trailer

Trailers 2000 has been helping Australians safely tow for over two decades. At Trailers 2000, we are aware towing is very different from everyday driving, requiring additional driving skills and safety precautions.

That's why we provide education to drivers that they have a legal responsibility to other road users and themselves when towing a trailer. We encourage drivers to check the vehicle and trailer are correctly equipped; and drive a vehicle and trailer combination safely.

A commitment to safety is our priority.

See our Safety Steps Customer Education programme at www.trailers2000.com.au

In addition to the correct attachment of the trailer you must also check to ensure all of your wheel nuts are tight.

Always Check

- ✓ Check Wheel nuts are tight and safe to go. (Retighten regularly.)
- ✓ Once the trailer is connected, check the lights are working.
- ✓ Do you have a spare wheel and wheel wrench?



(In the interests of safety it is strongly recommended that you carry a suitable spare wheel and the correct wheel wrench. In the event of a puncture etc. carrying the correct spare wheel and wheel wrench will allow an immediate changeover and quickly have you safely towing again).

Trailer Safety

Connecting a trailer

Connecting a trailer correctly is critical to safe towing.

We will now show you the correct way to attach a trailer to your vehicle.

1. First adjust the height of the trailer coupling using jockey wheel (if fitted) so there is sufficient clearance for the towball to pass under the trailer coupling. Then unlock safety/security latch on coupling, lift the handle and secure in the open position.
2. Then reverse vehicle so towball is under cup of trailer coupling or close to trailer coupling if no jockey wheel - never drag trailer to vehicle. **(photo 1)**
3. Lower trailer coupling using jockey wheel until cup is fully covering towball. If no jockey wheel, lift trailer drawbar and place coupling onto towball. If the trailer is heavy seek assistance.
4. Lower handle of the trailer coupling and lock safety/security latch in place.
5. Securely attach safety chain using D shackle ensuring safety chain is sufficiently clear of the road surface.
6. Should trailer be fitted with two safety chains then cross them prior to attaching to vehicle. **(photo 2)**
7. The only remaining task is to connect the trailer lights to the vehicle.
8. Connect the trailer's electrical plug to the electrical socket on your vehicle, ensuring sufficient lead to allow the trailer and vehicle to turn, but keeping the lead well clear of the road surface.
9. Place any excess lead through the coupling handle to keep it clear and help prevent the lead from damage. **(photo 3)**
10. Confirm the brake, tail and indicator lights are all working correctly.



Photo 1 - Reverse vehicle close to trailer



Photo 2 - Cross safety chains



Photo 3 - Thread lead through coupling handle

Trailer Care

General Care & Maintenance

Prolong the life of your trailer by following these simple steps.

Remember, regular maintenance is the key to a long life for any trailer and forms part of the warranty guarantee.

- ✓ Trailers must be serviced every 5,000km or annually whichever arrives first.
- ✓ Check wheel bearings, wheel bolts, u-bolts, shackle bolts, and coupling bolts regularly.
- ✓ Check the trailer chassis and drawbar for any signs of structural damage, fatigue, cracks in members or welds. Should any damage or cracking be present then repairs must be carried out immediately prior to using the trailer. Do not tow a trailer with structural damage.
- ✓ Store the trailer under cover or cover the trailer when not in use.
- ✓ Store the trailer with the front end higher than the rear. This allows any water which may enter the trailer to flow freely from the tailgate.
- ✓ Should scratches, stone chips, or any areas of concern be noticed, these areas must be 'touched up' immediately. Any areas on galvanised trailers, tops and cages that are welded and painted with cold galvanised paint must be touched up regularly.
- ✓ Do not exceed the recommended Gross Vehicle Mass (the combined weight of trailer and load) with any trailer. Ensure the trailer is correctly loaded with the majority of the weight (60%) forward of the axle(s). Ensure the load is secured and cannot move during transit. Do not tow a trailer that is not sitting level behind the towing vehicle.

Refuse must not be left in the trailer and after use the trailer must be cleaned, particularly inside.

- ✓ Apply rust preventatives, fisholene or even old sump oil to the underneath of the trailer and all seams, anywhere moisture can sit. This will repel the moisture and add years to the life of the trailer. It is recommended that one repeat this process annually.

Trailers with polyethylene bodies must be kept clean and have a suitable conditioner applied regularly (every 3 months) to ensure the trailer body keeps its colour and its

- ✓ resilience for years to come. Failure to maintain and condition the polyethylene trailer body will reduce its service life.

Trailer Care

Wheel Bearing Maintenance

- ✔ Polyethylene expands and contracts according to the conditions and the rate at which it expands differs from that of the trailers' metal chassis. In hot conditions the trailer body and floor can show signs of slight deformation as it expands. Note this is a natural occurrence and is to be expected. The polyethylene trailer body has an inbuilt memory and will return to its natural position in due course.
- ✔ Sharp objects or corners can wear or damage the polyethylene trailer body and any such sharp areas must be covered to protect the trailer body.
- ✔ We recommend that trailers be kept away from salt water, corrosive chemicals and materials.

Prevention is better than cure, (our environment is corrosive and harsh on metal).

 **You are now ready to tow your trailer safely.**

Wheel Bearing Maintenance

Wheel bearings work very hard on any trailer and should be checked and regreased every 6-12 months depending upon usage.

We recommend bearings be replaced every 3 years. Don't forget you'll need a new split pin and a bearing seal for each axle, and be prepared to replace the inner and outer bearings if pitted or worn.

1. Park the trailer on a level surface and keep it hitched to the vehicle. Chock the trailer wheel and loosen wheel nuts half a turn on the particular wheel you're taking off. Jack up the trailer, supporting the chassis with axle stands. Undo wheel nuts and remove the wheel, then prise off the bearing dust cover with a pair of multi grips or, if it is stubborn, by tapping with a hammer or a screwdriver.
2. Remove split pin by straightening the pin and pulling out with pliers. Loosen axle nut and remove.
3. Remove the outer washer and outer bearing from axle. They should come out easily, but manipulate the hub, if required to loosen them.

Trailer Care

Wheel Bearing Maintenance

4. Remove hub from axle. The inner bearing and bearing seal will likely be attached to hub. Carefully pry out seal first - then the inner bearing can easily be removed for inspection.
5. Degrease and dry bearings, inspecting for damage, particularly pitting or scoring of the rollers. While its rollers look okay, the above bearing body could be corroded. Check cones/races for pitting, if feel any imperfections replace them.
6. Regreasing bearings (using high temperature bearing grease) by pushing the grease into the rollers by hand, or by using a bearing packing tool, available from auto shops.
7. Clean the inner surface of the hub thoroughly with a solvent such as wax and grease remover.
8. Refit the inner bearing and bearing seal to the hub, tapping the seal with a wooden block so it sits flush. Fit outer bearing and washer and mount hub on the axle. (Important to wipe/clean down axle before mounting hub).
9. Tighten axle nut up tight - then release so hub turns freely. Loosen axle nut to next hole so split pin can be fitted.
10. At this point, you may wish to refit the wheel; it will be easier to spin than just the hub, and will give you a better feel of when the bearing is too tight. Once you're happy with the tension on the bearing, fit the split pin, locking it in place by ensuring the head of the pin is seated and bending one half of the 'split' section towards you, along the axle. Tap dust cap back on.
11. Fit wheel (if not already done so) and tighten wheel nuts enough so it's secure on the hub. Spin the wheel to ensure it's moving freely, then grab the top and bottom and see if there is any movement. If the wheel is binding you may have over tightened the bearings and need to loosen to the next pin hole. If not tight enough, the wheel will have some 'play' in it. If you do not need to recheck bearing tension, return wheel to the ground, remove jack/axle stand and tension wheel nuts.
12. Check wheel nut tension and movement for bearings again after 100km. Hub must be cool to warm to the touch. If the hub is very warm to hot there is a problem. Usually means bearings are too tight or badly worn.



Important: New Trailers, Please Check wheel nut tension and movement for bearings after first 100km.

Congratulations

*You are now the proud owner of a quality galvanised trailer
from Australia's Favourite Trailer Company.*

Download this complete Owners Pack as a pdf

www.trailers2000.com.au/wp-content/uploads/2022/05/Trailers-2000-Owners-Pack.pdf



Buy. Register. Check. Go.

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TRAILERS2000™

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