

MEDIA RELEASE

4 February, 2026

Bunnings statement: Response to Administrative Review Tribunal of Australia's decision

Comments attributable to Bunnings Managing Director, Mike Schneider:

We welcome the decision from the Administrative Review Tribunal regarding Bunnings' past trial of facial recognition technology (FRT).

The safety of our team, customers and suppliers has always been our highest priority. Our intent in trialling this technology was to help protect people from violence, abuse, serious criminal conduct and organised retail crime.

The Tribunal recognised the need for practical, common-sense steps to keep people safe. It also identified areas where we didn't get everything right, including around signage, customer information, processes and our privacy policy, and we accept that feedback.

Every day we work hard to earn the trust of our team, customers and suppliers. Keeping people safe in and around our stores is a responsibility we take very seriously, and we remain committed to engaging constructively on how safety and privacy are balanced in the future.

- ENDS -

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About Bunnings

Bunnings is the leading retailer of home and lifestyle products for consumer and commercial customers in Australia and New Zealand. We are a major supplier to project builders, commercial tradespeople and the housing industry. Our store network is made up of 285 large warehouse stores, 68 smaller format stores, 29 trade centres and 7 frame & truss sites. In 2020, Bunnings acquired South Australian retailer Adelaide Tools (now Tool Kit Depot), which now has 16 stores, and acquired Beaumont Tiles in 2021 which has 112 stores.

