TIMBER CARE & MAINTENANCE REQUIREMENTS

PLEASE READ AS YOUR WARRANTY MAY BE VOID IF YOU DO NOT FOLLOW THE BELOW CARE INSTRUCTIONS

This product is made from kwila hardwood. Kwila's superior strength and stability are attributable to its tannin-rich properties, resulting in low shrinkage and minimal surface and end splitting. Tannin is a naturally occurring substance in timber which will leach the first few times it is exposed to moisture. This product has undergone a 'pre-bleeding' process to reduce excess surface tannin and minimise leaching. It is important to be aware that while the pre-bleeding process has flushed out a large proportion of the timber's surface tannin, there is still a risk of the remaining tannin leaching from the product. Tannin can stain timber, paved areas and other nearby surfaces. Objects left on the timber surface can also draw tannin out, creating surface marks.

The frequency of care required is directly related to how much weather your kwila product will be exposed to. The below steps will help to preserve the timber to maintain its premium look.

Step 1
There is a risk of timber leaching/bleeding. As the nature of each piece of timber is different, the bleeding period is unpredictable in length of time. To avoid tannin leach, we recommend keeping the product under cover if rain or wet weather is expected. If leaching does occur we recommend flushing away any excess tannin with water as soon as possible. If staining does occur, stains may be removed by scrubbing with a strong bleach solution. If left, stains exposed to sunlight will fade over a period of time. Damp timber surfaces may also stain clothing or cushions if excess tannin is still present.

Step 2
We recommend applying a timber oil containing UV protection within two weeks. This product has been pre-oiled with Feast Watson® Industrial Timber Oil, but can be topcoated with most oil and water-based finishes. Apply your chosen finish using a rag or brush. Always rub in or wipe off any excess oil after every application. Repeat the process 48 hours later. Timber must be dry before oiling. Do not oil in direct sunlight or late in the day when dew is likely to form or if your timber is not undercover and rain is expected.

Ensure you follow the relevant preparation and application instructions for your chosen finish.

Step 3
In a protected environment (e.g. a covered veranda) we recommend an exterior timber oil coating twice a year. In situations with full exposure to the weather we recommend you use oil with built-in UV protection, recoating every three months. Please note that the above application periods are a guide only. In periods of extreme weather conditions (high amounts of rainfall or increased hours of sunlight) it is recommended that you increase the frequency of application. The frequency of application will depend on the climate prevalent in your area and the appearance of the timber. We also recommend using covers on your furniture when it is not in use or during extreme weather conditions.

Checking (minor cracks) may occur when wood products are exposed to outdoor elements. Checking is minimal in kwila products, but is considered a natural feature of timber and is not covered under the warranty unless it contributes to a structural failure.

If the timber is exposed to rain, the surface fibres of the timber will rise slightly and have a rough texture. This is normal; we recommend a light sanding with a semi-fine sandpaper to return the surface to a smooth finish. Then reapply timber oil with built-in UV protection. If untreated, the outer surface will naturally weather to a silver-grey colour in time and surface checking (hairline cracks) may develop.

IMPORTANT SAFETY INSTRUCTIONS
Furniture should not be dragged at any time. As an added precaution we strongly recommend you choose to tighten any loose fittings and joints after an initial period of use of around 3-6 months. For assured long life of your furniture, regular checking and tightening of any screws and bolts should be carried out on a 6-12 monthly basis.