



Warranty

Consumer Rights

The buyer should be aware that in relation to goods which are of a kind ordinarily acquired for personal, domestic or household use or consumption, certain provisions such as the Competition and Consumer Act 2010 (Aust) and the Consumer Guarantees Act 1993 (NZ) apply. The terms set out below do not exclude rights and remedies implied by a statute which are non-excludable and which may be more extensive than those provided by this warranty.

Warranty Service

Warranty Service under both the Express Warranty and the warranties implied by law is available at any VICTA Authorised Service Centre. These centres are staffed and equipped to provide expert service.

VICTA Express Warranty

The VICTA Express Warranty is additional to the conditions and warranties which are mandatorily implied by the laws and regulations of the individual States and Territories of Australia and the Competition and Consumer Act 2010 (Aust) and the Consumer Guarantees Act 1993 (NZ) and any non-excludable laws.

Under Express Warranty the Lawnmower is warranted from the date of purchase against mechanical defects and faulty workmanship or material. Express Warranty covers only the replacement, repair or adjustment of parts which fail due to a fault in manufacture.

Defective parts will be replaced or serviced by an Authorised Service Centre without charge for labour or materials, subject to conditions. Repairs or adjustments required by normal use or by failure to follow the manufacturer's instructions are chargeable to the owner.

Authorised Service Centre are authorised to determine whether a claim will be covered under warranty, or payable by the owner on completion.

You should seek independent legal advice to determine whether a claim not covered by the Express Warranty is covered by any warranties implied by law.

- Express Warranty applies to the original purchaser only. Proof of purchase date must be provided prior to Express Warranty work.
- Use of parts other than genuine Spare Parts cancels the Express Warranty.
- Repairs other than by an Authorised Service Centre cancels the Express Warranty.
- Altering the product (including governed speed) cancels the Express Warranty.
- **A lawnmower run with incorrect fuel, oil or oil level, is not covered by the Express Warranty.**
- Failure to properly service cooling or air filtration systems cancels the Express Warranty.
- Failure to follow the instruction manual or labels attached cancels the Express Warranty.
- Fair and reasonable wear is not covered by the Express Warranty.
- Damage from an accident, misuse or neglect is not covered by the Express Warranty.
- Costs of transportation of the lawnmower are to be paid by the owner.



Warranty continued

- **Blades and spark plugs are not covered by the Express Warranty.**

Limitations of Warranty

Nothing in these terms shall exclude, restrict or modify any term, condition, warranty or liability implied into this contract by statute, where to do so would be unlawful or would render any provision of this contract void. Subject to that, all warranties implied by statute in respect of the goods are hereby expressly negated and the manufacturer's liability for the goods is limited to any warranties issued in writing by manufacturer and manufacturer is excluded from any liability whether under this contract or otherwise to the buyer of any third party for any loss, injury, cost or damage (direct, indirect, special, consequential, or otherwise and whether or not arising from a negligent act or omission of the manufacturer), incurred or suffered by reason for the goods, their use, their design or any failure to deliver or delay in delivering them. Where it is legal to do so, any remaining liability implied by statute or resulting from breach of any term, condition or warranty implied by statute is limited to, at the manufacturer's sole option:

- the replacement of the goods or the supply of equivalent goods;
- the repair of goods;
- the payment of the cost of replacing the goods or of acquiring equivalent goods; or
- the payment of having the cost of the goods repaired.

In particular, your rights and remedies under the Competition and Consumer Act 2010 (Aust) and the Consumer Guarantees Act (NZ) are not excluded.

The lifetime warranty on grass catchers being offered on models listed below shall apply only to those models purchased from 1st July 2015.

The lifetime warranty covers manufacturing defects only and does not cover abuse, normal wear or cosmetic changes such as colour fading.

To claim your lifetime warranty you must retain your proof of purchase.

This warranty is available only to the original purchaser and is not transferable.

The defined term of our Lifetime Warranty is eighty years.

New Australian Warranty Laws

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

If you have any question regarding these changes please contact Briggs & Stratton

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VICTA WARRANTY

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Petrol Engine Powered Lawnmowers: Domestic Models in Domestic Use					
Range / Model	Channel Specials	Engine	Chassis	Ancillaries	Catcher
16 inch Steel Chassis Models					
2692076		5 years	5 years		5 years
2691904		6 years	6 years		6 years
18 inch, Steel Chassis Models					
2692038		5 years	5 years		Lifetime
2691841	Gold Warranty	6 years	6 years		Lifetime
2691845	Gold Warranty	6 years	6 years		Lifetime
2691751	Gold Warranty	6 years	6 years	Battery, Charger, Starter - 2 years	Lifetime
881894	Gold Warranty	6 years	6 years		Lifetime
2691875		6 years	6 years		Lifetime
2692075		5 years	5 years		5 years
2691982		5 years	5 years		5 years
2691916		6 years	6 years		5 years
2691955		6 years	6 years		5 years
460 / 18 inch "Utility", Steel Chassis Models - Domestic Use Only					
2691779		5 years	5 years		
2691780		5 years	5 years		
19 inch, Steel Chassis Models					
2691635	Gold Warranty	6 years	6 years		Lifetime
881896	Gold Warranty	6 years	6 years	Gearbox - 1 year	Lifetime
19 inch, Alloy Chassis Models					
2692074		5 years	5 years		Lifetime
881871		5 years	5 years		Lifetime
2692060		5 years	5 years		Lifetime
2692035		5 years	5 years		Lifetime
881872		5 years	5 years		Lifetime
2691753		5 years	5 years		Lifetime
881907		5 years	5 years		Lifetime
2691947		6 years	6 years		5 years
881908		5 years	5 years	Gearbox - 1 year	Lifetime
881925		5 years	5 years		Lifetime
2691919		5 years	5 years		5 years
2691920		5 years	5 years		5 years
2691941		5 years	5 years		5 years

Petrol Engine Powered Lawnmowers: Domestic Models in Commercial Use					
Range / Model	Channel Specials	Engine	Chassis	Ancillaries	Catcher
All Steel / Alloy Chassis Models - Current Range Except Utility		90 days	90 days	90 days	90 days
460 / 18 Inch Steel Chassis "Utility" Models		6 Months	6 Months		

Petrol Engine Powered Lawnmowers: Commercial Models in Commercial Use					
Range / Model	Channel Specials	Engine	Chassis	Ancillaries	Catcher
Alloy Chassis Models					
2691596		2 years	2 years		2 years
2691598		2 years	2 years	Gearbox - 1 year	2 years
2691588		2 years	2 years	Gearbox - 1 year	
2691600		2 years	2 years	Gearbox - 1 year	2 years
2692014		2 years	2 years	Gearbox - 1 year	2 years
2692015		2 years	2 years	Gearbox - 1 year	2 years

Petrol Engine Powered Lawnmowers: Commercial Models in Domestic Use Only					
Range / Model	Channel Specials	Engine	Chassis	Ancillaries	Catcher
All Alloy Chassis Models - Current Range		3 years	3 years	Gearbox (where app) - 1 year	3 Years