



vax™
PLATINUM
COMPACT POWER
CARPET WASHER

QUICK, COMPACT AND LIGHT

USER GUIDE

LET'S GET STARTED.

VACCC21F0





SAFETY GUIDE

BASIC SAFETY PRECAUTIONS

This machine is intended for household use only and NOT for commercial or industrial use.

- Only use the machine indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the machine.
- The clean water/solution tank should be filled with warm water (max 40°C) only. Filling the clean water/solution tank with hot or boiling water will damage the machine and invalidate the warranty.
- This machine is not intended to be used or cleaned by persons with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given instructions concerning the safe use of the machine by a person legally responsible for their safety. They should be supervised whilst using the machine. Children shall not use, clean or play with this machine, which when not in use should be secured out of their reach.
- Only VAX recommended solution should be used with this machine. Using other solutions may invalidate the warranty.

DONT'S

- Don't leave the machine plugged in when unattended.
- Don't use the machine if it has been dropped, damaged, immersed in water or left outdoors.
- Don't run over the cord or use the machine if the cord or plug is damaged. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Don't handle the plug or use the machine with wet hands.
- Don't leave the machine in one spot for an extended period of time when it is switched on. This machine is fitted with a rotating brushbar which, if left in one place, may cause damage to the floor surface.
- Don't use the machine to pick up any flammable or combustible materials (lighter fluid, petrol, kerosene etc) or use the machine in an area with explosive vapours or liquid.
- Don't use the machine to pick up hot coals, cigarette butts, matches or smoking hot burning items or use in an area that is wet or where there may be harmful fluids (chlorine, bleach and ammonia drain cleaner).
- Don't use the power cord as a handle, pull the power cord around corners or sharp edges, or close a door over the power cord. Don't unplug the machine by pulling on the cord. Don't pull or carry the machine by the power cord.
- Don't carry the machine whilst it's switched on.



- Don't attempt to remove blockages with sharp objects as this may cause damage to your machine.
- Don't use the machine with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.
- Don't use on a surface that is damaged, uneven or incorrectly fitted.

DO'S

- Always vacuum your carpets thoroughly before using the machine.
- Check with the manufacturer of your flooring prior to using the machine. Test all carpets and rugs for colourfastness and pile distortion before full usage. Run the machine over a small hidden area. If no damage or pile distortion occurs continue cleaning.
- Always turn off or unplug the machine from the mains before carrying out any maintenance.
- Turn off all controls on the machine before disconnecting or connecting the power cord. After use always wrap the power cord around the cord clips provided.
- Always keep the power cord away from the brushes whilst using the machine.
- Always protect the power cable from heated surfaces and open flames.
- Use only approved Australian/New Zealand 10amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- Always use the machine with all water/solution tanks and filters in place.
- Keep all openings clear and free from debris as this may affect the airflow/suction.
- Always use the machine in an upright position. To prevent motor damage from dirty water, never hold the machine upside down or on its side.
- Store the machine in a cool, dry area. Before storing the machine ensure all water/solutions tanks and filters are thoroughly clean and dry.

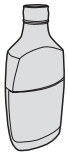
PLEASE KEEP INSTRUCTIONS FOR FURTHER USE AND USE ONLY AS INSTRUCTED IN THIS GUIDE.



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Included with your machine



250ml
Platinum Solution



250ml
Pre-treatment Solution



250ml
Post-treatment Solution



Thank you for buying the Platinum Compact Power

Taking care of your carpets

The Platinum Compact Power is designed to make washing carpets regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine.

Maintaining your carpets will ensure they keep their appearance for longer and smell fresh and clean. You've chosen carpets for your home for a reason and Vax will help you take good care of them.

Taking care of your Platinum Compact Power

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your carpets.

We're here if you need us

Instead of taking your machine back to the shop, simply visit our online support:

vax.com.au / vax.co.nz

Still need to get in touch?

Our Customer Care Team are here to help and provide support with assembly, operational or performance problems, and buying and fitting new accessories.

Call us on: **Australia: 1300 VAX AUS (1300 829 287) New Zealand: 0800 VAX NZL (0800 829 695)**



GETTING TO KNOW YOUR MACHINE



- 1 Upper handle
- 2 Lower handle
- 3 Clean water/solution tank
- 4 Dirty water tank
- 5 Nozzle
- 6 Brushbar
- 7 Trigger
- 8 Cord clips
- 9 Dirty water tank release clip
- 10 Quick pour spout
- 11 Handle release pedal
- 12 On/Off pedal

Technical Specification

Name **VAX Platinum Compact Power Carpet Washer**
 Model number **VACCC21F0**
 Voltage **220-240V ~ 50Hz**
 Wattage **800W**
 Cord length **6.7m**
 Weight **5.47kg**

To purchase consumables and accessories,
 please visit vax.com.au / vax.co.nz.

Made in China



Subject to technical change without notice. Images are illustrative only.



GETTING STARTED

PLEASE READ THE SAFETY PRECAUTIONS ON PAGES 2 & 3 BEFORE USE.

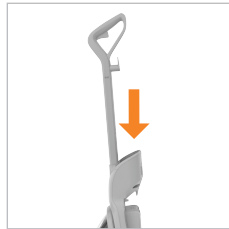
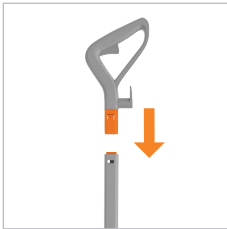
IMPORTANT: Carpets should be dry vacuumed thoroughly before washing.

- Test for colourfastness - Wet a white absorbent cloth with the solution. In a small hidden area of your carpet/rugs/upholstery, gently rub with the dampened cloth. Wait ten minutes and check for colour removal or bleed with a white paper towel or cloth. Check all carpets/rugs/upholstery material before first use and if your carpet has more than one colour, check all colours.
- Test all flooring/carpets/rugs before first usage. Run the machine over a small hidden area. If no damage or pile distortion occurs continue cleaning.
- When using the machine, basic safety precautions should always be observed. Do not over saturate your carpets and continue using dry strokes until little water is visibly passing through the nozzle.
- When cleaning an entire room, move furniture out of the area to be cleaned. If the furniture cannot be moved, place aluminium foil or wax paper under the legs. This will prevent wood finishes from staining your carpet. Pin up furniture skirts and curtains.
- Only use VAX carpet solution. Using other solutions may cause excess foaming and will invalidate the warranty.
- For heavily soiled areas, it may be necessary to repeat the cleaning process. Make criss-crossing strokes across the original pattern and overlap with each pass.
- The clean water tank should only be filled with warm water (max 40°C). Filling the clean water tank with hot/boiling water will damage your machine and invalidate the warranty.
- Empty and rinse out clean and dirty water tanks and leave to air dry before storage. Do not leave solution stored in the tanks between uses.
- This is a powerful machine, before plugging in make sure all controls are turned off and hold the machine firmly when starting and during use.

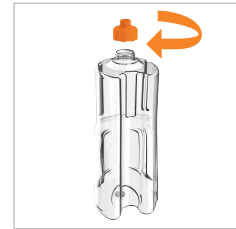
WARNING: The machine has a constantly rotating brushbar. Never leave the machine in one spot for an extended period of time as this may damage the floor surface. To prevent any damage being sustained test on an inconspicuous area of the flooring.

WARNING: Ensure that the carpet washer is switched off and unplugged from from the mains power before performing any assembly.

Assembly



Attach the upper handle to the lower handle.
Then push the handle into the top of the machine.



Remove the cap from the side of the clean water/solution tank and screw onto the tank to attach.



Place the tank onto the machine and push into place.





USING YOUR MACHINE

Filling the clean water/solution tank

IMPORTANT: Your dirty water tank is fitted with a float. When the dirty water tank is full, or the floorhead is not in contact with the carpet, the float will shut off the suction on the carpet washer. You will be able to hear if this has happened as the motor noise on the machine will increase. Once the float is activated, empty the dirty water tank if full. If the dirty water tank is not full then turn off your machine at the power switch and wait for the float to settle.

NOTE: Carpets should be dry vacuumed thoroughly before washing. For heavily soiled areas, it may be necessary to repeat the cleaning process. Make criss-crossing strokes across the original pattern and overlap with each pass.



Lift and pull to remove the clean water/solution tank.



Twist the clean water/solution tank cap anti-clockwise to remove.



Fill the clean water/solution tank with warm water (max 40°C) to the water fill line.



Pour the required amount of solution to the solution fill line.



Replace the clean water/solution tank cap and twist clockwise to tighten.



Place the tank onto the machine and push into place.

For best cleaning results use **slow** straight parallel strokes. Intermittent dry forward strokes will increase water pick up.



Operation



Plug into the mains. Press the On/Off pedal to switch the machine on.



Press the handle release pedal and pull the handle backwards.



Squeeze the trigger to release the solution and water mix.

IMPORTANT STEP!



For best results apply water/solution on the **forward stroke** and release the trigger on the **backward stroke** to pick up water/solution. Follow with an additional dry stroke with no trigger pressed.



MAINTENANCE AND CLEANING

WARNING: Always switch off the machine and unplug from the mains before carrying out any maintenance or troubleshooting.

Emptying and cleaning the dirty water tank

IMPORTANT: Empty and rinse out clean and dirty water tanks and leave to air dry before replacing. Do not leave solution stored in the tanks between uses.



Depress the dirty water tank release latch and lift to remove the dirty water tank from the machine.



Hold the dirty water tank over a sink and pull to open the quick pour spout.



Empty the dirty water over the sink. Rinse the dirty water tank under water (max 40°C) to remove dirt/debris.



To re-fit, tilt the dirty water tank and line the back of the tank up onto the machine. Drop the front of the tank forward until the dirty water tank release clip clicks into place.

Cleaning the filter



Depress the dirty water tank release latch and lift to remove the dirty water tank from the machine.



Wipe the filter located on the machine underneath the dirty water tank to clear any dirt/debris.



To re-fit, tilt the dirty water tank and line the back of the tank up onto the machine. Drop the front of the tank forward until the dirty water tank release clip clicks into place.



MAINTENANCE AND CLEANING

Removing and cleaning the nozzle

IMPORTANT: Carpets should be dry vacuumed thoroughly before washing. This will help prevent excessive build up of dirt/debris in the nozzle.

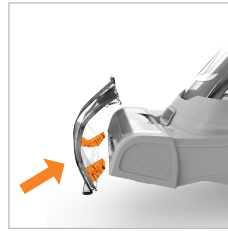
If the nozzle is fitted incorrectly, this will cause poor dirty water pick up.



Remove both tanks and tilt the machine back. Lift the nozzle from the top and pull forward to remove.



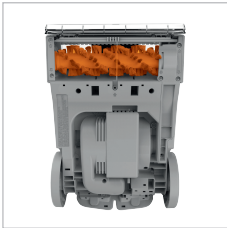
Rinse the nozzle under water to remove dirt/debris.



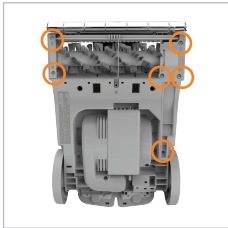
To replace the nozzle, line up the tabs on the nozzle with the tabs underneath the front of the machine. Push the nozzle down until it clicks into place.



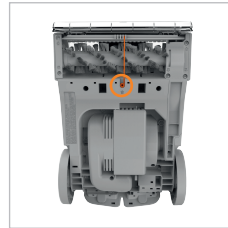
Removing and cleaning the brushbar



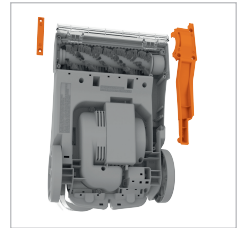
Remove the tanks and lie the machine on its back exposing the brushbar.



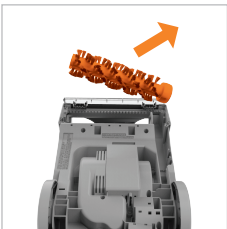
Using a crosshead screwdriver remove the 6 screws.



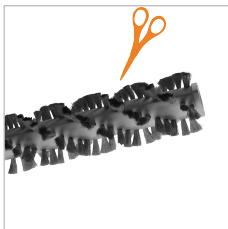
Using a crosshead screwdriver remove the screw at the bottom of the rug guard and lift upwards.



Pull to remove the brushbar end cover on the left and the belt cover on the right.



Lift the brushbar out from the left hand side first and unloop the brushbar from the belt. Pull the brushbar to remove from the machine.



Using a pair of scissors, remove any threads or hair caught around the brushes. Rinse under warm water (max 40°C) to remove dirt/debris.



WHAT TO DO IF IT GOES WRONG

WARNING: Always switch off and unplug the machine before performing any maintenance or troubleshooting checks.

There is an accessory missing

- Check the contents on the box to make sure the part is definitely included with your machine.
-

Why won't the machine turn on?

- The plug may not be fully pushed into the electrical socket.
-

Why won't the machine pick up?

- The float in the dirty water tank may have been activated. Empty the dirty water tank and wait for the float to settle before re-starting your machine. **See Emptying and cleaning the dirty water tank page 10.**
 - Check the brushbar for blockages and clear. **See Removing and cleaning the brushbar page 11.**
 - The dirty water tank may not be fitted correctly. **See Emptying and cleaning the dirty water tank page 10.**
 - Check the nozzle for blockages and clear. **See Removing and cleaning the nozzle page 11.**
 - Check the filter screen located underneath the dirty water tank. **See Cleaning the filter page 10.**
-

Why won't the brushes spin?

- Check the brushbar is correctly fitted. **See Removing and cleaning the brushbar page 11.**
 - Check the brushbar for blockages and clear. **See Removing and cleaning the brushbar page 11.**
 - Check for damage to the brushbar.
-

Why won't the solution/clean water dispense?

- Make sure the clean water/solution tank is fitted securely. **See Filling the clean water/solution tank page 9.**
- The clean water/solution tank valve may be stuck, hold the clean water/solution tank over the sink and press the valve underneath to release.
- Squeeze the trigger on the handle to release solution and water mix.
- The water/solution tank is empty. Refill the tank. **See Filling the clean water/solution tank page 9.**



ACCESSORIES

Don't forget your solution

Platinum (1.5l)

VXS16

Platinum Carpet Cleaning Solution deep cleans carpets and removes stubborn stains. Safe to use on wool carpets - Woollsafe approved.





Notes





GET IN TOUCH

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