

### Terms & Conditions for Outdoor Heater Assembly Service

Bunnings agrees to supply the Outdoor Heater Assembly Service (together, our **Services**) on the basis of the following terms and conditions:

#### **Quotes and Estimates (if applicable to the offer)**

If we give you a quote, it may be withdrawn or altered at any time by us until you submit an order and payment has been received. Your quote is based on the information you provide and/or your product selection. You must ensure to give us correct information to quote on. The price may change depending on the site or if you change your requirements. Our quotation/estimate is valid for 30 days. This quote/estimate will supersede all previous quotes/estimates.

#### **Our Responsibilities**

Our Services come with consumer protection warranties implied by law. The product may also come with a warranty from the manufacturer. To the extent permitted by law, all other warranties are excluded. Where we (or our contractors) are unable to provide you with an estimated property inspection and/or installation date, we will do everything to ensure that the works start as soon as reasonably possible. We are not liable for any delay. Estimated property inspection/installation dates are estimates only and subject to change. To the extent permitted by law, we limit our liability to re-supplying the product and performance of installation work, or refunding your payment, at our election. To the extent permitted by law, we exclude liability for indirect or consequential loss.

#### **Your Responsibilities**

You must ensure that the product and the installation services are suitable for your purpose and your site. We are not liable if you decide to proceed against the advice and/or recommendations provided to you following a property inspection. Any information you provide will be relied on by us. You will be liable for any additional costs incurred if your representations are incorrect. You must ensure that the site is accessible, clear and safe for our subcontractor to install the product. You must ensure that you have all necessary approvals, permits and licences required for any of the Services to be undertaken. You must give us all relevant information about the site beforehand. You must provide our contractor with access to amenities, electricity, water, light and gas as required. You confirm that you are the homeowner or that you have authority from the homeowner for the works to be conducted. You must be at home during the installation/assembly, unless prior arrangements have been made with our contractor. If you have a complaint after installation, you must allow us access to your site to inspect. If you fail to perform your obligations or if anything you agree to under this contract is not correct or breached, then you must indemnify Bunnings for all costs, expenses and liabilities which we incur as a result, except to the extent that the failure or breach is directly attributable to the negligence or wrongful act or omission or wilful misconduct of Bunnings.

#### **Payment**

Full payment is required in advance in store. If our contractor cannot access the site, you may be charged a callout fee. If you want to cancel before the property inspection or installation, we will try to assist but you may be required to cover our costs. No refund is available on custom made or special-order products or services.

#### **Privacy**

We require you to provide certain personal information, such as your name, address and contact details, before we can supply the Services to you. We collect and manage your personal information in accordance with our Privacy Policy. Our Privacy Policy can be found at <https://www.bunnings.co.nz/privacy-policy>. By providing your personal information to us, you consent to our Privacy Policy, including to us providing your personal information to third parties, if required to provide our Services. If you have any questions, email us at [privacy@bunnings.com.au](mailto:privacy@bunnings.com.au)

#### **Termination**

If you provide incorrect information to Bunnings regarding the product and installation, Bunnings may terminate this contract at its discretion.

### Additional Terms and Conditions for Outdoor Heater Assembly

#### **1. Your Responsibilities**

- a. You must purchase and take the products home with you in readiness for Assembly.
- b. Delivery can be arranged at the time of order in store, with a Team Member, charges apply.
- c. There must be a safe and suitable area for the installation to take place

#### **2. Standard Inclusions**

- a. Residential properties only
- b. Assembly of Outdoor Heater purchased from Bunnings.
- c. Removal of Outdoor Heater from packaging
- d. Clean up of site upon completion.
- e. Travel by tradesperson up to 20km from nearest store

#### **3. Exclusions**

- a. Supply of Outdoor Heater
- b. Delivery of items
- c. Removal or dismantling of old units.
- d. Removal and Disposal of product packaging
- e. Orders under \$99

#### **4. Additional Charges**

- a. Travel exceeding 20kms from nearest store will incur a fee of \$1.50 per Km in each direction.
- b. Delivery of Product.

#### **5. Additional Information**

- a. Services available for products purchased from Bunnings only.
- b. The installation package price is not inclusive of all pricing variables and other variations that may occur during assembly. If additional charges apply, you will be advised before any assembly works proceed.
- c. If assembly has already been attempted and disassembly is required, additional charges are to be negotiated between the customer and tradesperson on the day of assembly
- d. Customer is responsible for any council requirements/permits and body corporate approvals
- e. Site must be accessible and clear of any obstructions
- f. If you have further questions, contact your local Bunnings store and our friendly team can assist.
- g. One assembly per item purchased
- h. All assembly services come with a minimum one-year warranty unless specified by local authorities

You agree that these terms and conditions apply to the exclusion of all others even if exchanged later

**If you have any further questions, contact your local Bunnings store and our friendly team can assist.**

Signed by Customer \_\_\_\_\_

Date \_\_\_/\_\_\_/\_\_\_