

WARRANTY & CONTACT

Warranty does not cover fair wear and tear or damage caused by lack of preventative maintenance. Any claim under this warranty must be made within 12 months of the date of purchase of the product. Tareo UK Ltd bears reasonable, direct expenses of claiming under the warranty.

The warranty covers manufacturer defects in materials, workmanship and finish under normal use. You are entitled to replacement or refund for a major failure or if the goods fail to be of acceptable quality.

The warranty excludes damage resulting from product misuse or product neglect.

Warranty void if load limit is exceeded, if care instructions are not followed or if the Hangout Pod was not used or cared for appropriately. Please refer to the 'Safety' & 'Care & Cleaning' sections within this manual for details.

The warranty covers domestic use only and does not apply to commercial applications. Warranty voided if used for commercial purposes.

Not recommended for prolonged use outdoors. It is strongly recommended to use the Hangout Pod with the waterproof protective cover. During periods of undesired or extreme weather of any kind, dry all elements thoroughly and pack or stow away to avoid mould, UV damage, wear and tear or voided warranty.

Notwithstanding anything to the contrary contained in this document, Hangout Pod, herein Tareo UK LTD and all agents & representatives thereof will not, under any circumstances, be liable to distributor or end users for consequential, incidental, special, punitive, or exemplary damages or death arising out of or related to the use of any Hangout Pod products in a manner not expressly intended by the manufacturer.

The end user is responsible for ensuring the Hangout Pod is properly installed in accordance with this manual and for confirming the load bearing suitability of any hanging structure. Children to be supervised at all times – never leave a child unattended. Never place a child under the age of 4 years old within a Hangout Pod.

To make a claim under the warranty, take the product (with proof of purchase) to any Bunnings store (see www.bunnings.com.au for store locations), where you may submit details and proof in store for consideration.


This warranty is provided in addition to other rights and remedies you may have under law: Our goods come with guarantees which cannot be excluded under the Australian Consumer Law.

This warranty is given by Tareo UK LTD, Company Number 09272943.


How to Contact Customer Support


Should you require customer service or technical support for any Hangout Pod product, please contact our Customer Service department at:

 hello@hangoutpod.com

 www.hangoutpod.com

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Made in India**

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Disclaimer

Tareo UK LTD / Hangout Pod LLC / Tareo Pty Ltd & all agents & representatives thereof cannot assume responsibility for special, indirect, or consequential damages, contingent liability or death for use of this product in a manner not expressly intended by the manufacturer. The end consumer is ultimately responsible for verifying proper installation according to our guidelines herein. We strongly recommend that you always adhere to our hanging height recommendations and safety rules. These instructions can be downloaded from our website: www.hangoutpod.com