

BUNNINGS

Australia & New Zealand

Community

REPORT CARD
2020



Nunawading, VIC

OUR YEAR IN REVIEW

Our Community Report Card highlights Bunnings' community and sustainability initiatives for the financial year ending 30 June 2020. This year our communities faced significant challenges from the effects of drought and bushfires across Australia. Then, on both sides of the Tasman a huge effort went into supporting local communities throughout the COVID-19 pandemic. The Bunnings team worked incredibly hard to keep stores open and safe for our team, customers and the community during one of the most challenging times in recent history.

Our longstanding commitment to supporting local communities involves providing our team with a range of great opportunities to make a meaningful difference. Support to community groups includes our much-loved sausage sizzles, team member involvement in community projects, product contributions and in-store fundraising. While some of this support had to be delivered in a different way this year, our team still came together to assist local communities in every way we could.

This year our team participated in and supported more than **72,000** community activities which helped raise and contribute over

\$42.9 million for local community groups throughout Australia and New Zealand. This included more than **24,000** activities in rural and regional communities, helping to raise and contribute over **\$10 million**.

Thank you to all the community groups and not-for-profit organisations who worked with us during the year. We look forward to working together to drive even more positive impact in the coming year.

Mike Schneider
Managing Director



Mornington, VIC



Swan Hill, VIC



Westgate, NZ

Supporting communities through drought and bushfires

This year, hundreds of local communities across Australia were impacted by bushfires and many communities continued to be significantly affected by drought. Our Australian store teams ran a national sausage sizzle in November 2019 to raise funds for those impacted, with thousands of people heading to their local Bunnings to 'buy a snag' in support of the cause.

Along with funds raised at store registers and via the Bunnings website, **we helped raise and contribute over**

\$600,000 for not-for-profit GIVIT.

In January 2020, all Australian and New Zealand store teams collected donations and ran sausage sizzles, helping to raise and contribute over

\$850,000 to the Australian Red Cross Disaster Relief and Recovery Fund in support of those impacted by bushfires.



Mile End, SA



Glenfield, NZ

Did you know?

Funds raised for Australian Red Cross included over **\$100,000** of direct donations from our team which was matched by Bunnings.

From September 2019 to March 2020 bushfires ravaged 17 million hectares of Australia impacting many local communities across the country.

We live here too

From September 2019 to March 2020, bushfires devastated over 17 million hectares of Australia, impacting many local communities across the country. The Bunnings team joined forces across Australia and New Zealand to lend a helping hand in support of the enormous recovery effort.

As stories unfolded of the catastrophic effects of bushfires and drought, many uplifting stories of kindness and communities banding together also emerged. Our teams supported local communities wherever and however possible - whether it was volunteering as a firefighter, helping at local evacuation centres, or making donations.

During this time our teams also provided help to those who had lost their homes, businesses and livelihoods by actively supporting communities with donations of products to local organisations and emergency services.

Our teams also worked closely with local conservation groups to build animal shelters for impacted wildlife.

We recognise that the recovery and rebuilding requires a long-term effort and our support of local communities continues.

Did you know?

Over 100 team members took paid time away from work to fight the bushfires as members of their local fire agencies, state emergency services and defence force reserves.



Batemans Bay, NSW



Sale, VIC



Victor Harbor, SA



Albany, WA

Local support where it's needed most

With support from Bunnings,

GIVIT has assisted **over 50 local communities** across Victoria, New South Wales, the ACT and Queensland by donating food and fuel vouchers, school essentials, and equipment like generators and chainsaws to help clean up properties and get communities back on their feet.

Bunnings' support for GIVIT helped a small country school in a drought affected area, left without fresh drinking water facilities.

GIVIT arranged vouchers for water, books and fuel. They also organised the purchase of laptops for students. With the help of Bunnings, GIVIT purchased 50 water filter kits locally to help many Bega Valley families improve water quality, affected by ash in water tanks.

Many fire affected families who lost homes, sheds and equipment needed tools to help clear the land and begin to rebuild. In East Gippsland, Victoria, GIVIT donated much-needed tool packs purchased locally.



Bega, NSW



Gippsland, VIC



Murrumbidgee, NSW



Red Cross support



Melissa, Sarsfield VIC



Peter, Kangaroo Island SA

Bunnings donated and contributed vital funds to **Australian Red Cross**. This was in support of their work in evacuation and recovery centres, providing food, water and other emergency supplies, supplying emergency cash grants, supporting people experiencing vulnerability, and planning recovery programs tailored for each community.

Melissa, Sarsfield VIC

First the drought, then the complete loss of home, farm and livelihood, and now the pandemic. Australian Red Cross's assistance has been nothing short of life saving and thanks to the grant, Melissa and her family can move forward with a measure of confidence and optimism.

"We have a very long way to go yet, but ... these donations have made their way to us and they have helped us to make some sense of our days going forward and given us a measure of security in a completely deconstructed new world."

Peter, Kangaroo Island SA

Peter and his wife Nirbeeja's property on Kangaroo Island was more than a home, it was a sanctuary - for them, and for thousands of wildlife. On January 3, their property was completely destroyed but just a matter of weeks after the devastation, their grants from Australian Red Cross meant they could start to replace what they'd lost. "It gave us some hope. When you've lost everything it's amazing just to have something there that helps. It gives you something to be able to lean on."

Community support through challenging times

The COVID-19 pandemic brought new challenges to many community groups in March 2020. Our well-known traditional community activities were suspended, including our community sausage sizzles. Up until this time, these activities had helped raise and contribute more than **\$36 million**.

Although the pandemic changed how Bunnings could fundraise and support local communities, we recognised that our help was needed during this time more than ever. Bunnings kept up the support by making a range of donations, including donating gift cards to local groups unable to hold their scheduled sausage sizzles. **Donations of \$500 gift cards were made to more than 3,000 community groups totalling over \$1.7 million.**

With the Returned and Services League unable to sell ANZAC Appeal merchandise in-store, Bunnings purchased commemorative ANZAC pins on behalf of team members across the Australian network. This, together with donations made via the Bunnings website, helped raise and contribute **over \$80,000 for the ANZAC Appeal in Australia and New Zealand. Bunnings also donated \$10,000 NZD to support the important work of the Royal New Zealand Returned and Services Association.**

Bunnings also made the unprecedented move to provide an additional

\$1.3 million in direct donations to over 20 national and state-based charities. Recipients included The Good Friday Children's Hospital Appeal, The Sydney Children's Hospital Gold Telethon Appeal, The Salvation Army Red Shield Appeal, and Lions groups across Australia and New Zealand.

Bunnings donated to Hummingbird House, Queensland's only children's hospice that provides short stays, family support services, creative therapies and care at the end of life for children with life-limiting conditions and their families. Other donations included the Victoria Police Legacy Remembrance Fund, a not-for-profit supporting serving retired police members and their families during difficult times of loss or hardship.

Bunnings also donated funds to the Hobart Police and Community Youth Club, who provide positive sporting, educational, social and cultural programs in a safe environment for at-risk and disadvantaged children and youth. Another donation recipient was the Juvenile Diabetes Research Foundation who conduct research to support a cure for Type 1 Diabetes.



Claremont, WA



Halls Head, WA



Mt Barker, SA

Community support provided by our New Zealand team this year included donations to not-for-profit organisations Kids Can, I Got Your Backpack, and I AM HOPE. Kids Can aims to provide children whose families are struggling with the same opportunities to learn as anyone else. I Got Your Backpack is an organisation providing essential item care packs to domestic violence safehouses. I AM HOPE is a youth and community support focused group, promoting positive attitudinal and societal change for schools and local communities.

True to the Bunnings spirit, we found practical ways to support the community and helped the Victorian Government with testing locations in their efforts to test for COVID-19 cases. A number of our stores in metropolitan and regional Victoria

assisted by providing **drive through testing locations** in Bunnings car parks. Our support for communities centred on continuing to provide essential services to customers throughout the crisis and supporting local business.

Bunnings also responded with more than **\$700,000 in product donations** to assist community groups in continuing to deliver their essential services. In total, over

\$4 million will be contributed to not-for-profit

organisations across Australia and New Zealand during this time. Once government restrictions are eased, Bunnings looks forward to resuming our grassroots approach to community involvement and fundraising in a safe and measured way.



Albany, WA

Supporting Indigenous communities



Product donations on the way to Balgo, WA

Bunnings helped maintain safety in Indigenous communities across Australia by donating a range of products.

As restrictions were introduced, the remote town of Balgo in Western Australia needed tents, generators and camping equipment to help the community with safety and physical distancing. **Our donations to the Kimberly Aboriginal Medical Service lifted the local community spirit** and involved a great collaborative

effort with the Western Australia Police Force, Western Australian Government, and the Bunnings team.

Other donations included cleaning products for Aboriginal Health Services in Victoria and New South Wales, and care packs for the Mindle Bygul Aboriginal Corporation in Deception Bay, Queensland.

With our community partners **The Clontarf Foundation and Girls Academy**, Bunnings team members also took part in

virtual recruitment events to assist Indigenous year 12 students with job interview skills. The Clontarf Foundation aims to improve the education, discipline, life skills, self-esteem and employment prospects of young Aboriginal and Torres Strait Islander men. The Girls Academy assists at-risk Indigenous young women to overcome the barriers preventing them from attending and achieving at school, enabling them to reach their full potential.

Challenge accepted!

The Bunnings team actively supported local community groups through an internal competition across the business – the challenge accepted campaign. Through inspiring team-based challenges, teams were encouraged to compete and nominate a local charity of their choice.

This resulted in more than 180 community groups receiving contributions of over

\$1 million with funds donated across Australia and New Zealand to assist vulnerable communities. Participating in the challenge helped our team stay connected and keep well mentally and physically, while also supporting our broader community.

The campaign involved a series of three challenges, with each challenge running for two weeks. Our team were invited to post their entries on Workplace, our internal community platform.

The theme of each challenge centred on healthy body, healthy mind and a healthy community, with the first activity being a dancing challenge, the second a mindfulness activity, and the third centred on acts of kindness.

In true Bunnings style, the team response was simply phenomenal! We saw team members sharing videos of themselves dancing, trading tips on how to look after our mental health

and many stories of kindness - all in support of their local communities.

Mental health support for our team was increased during COVID-19 with a 'Stronger Together' Workplace page set up to provide mental health resources during the pandemic. This included launching a series of videos with Hugh van Cuylenburg from The Resilience Project. Bunnings also collaborated with health partner BUPA to develop videos on mental health and introduced a 24-hour COVID-19 counselling hotline to support our team during this challenging time.

Bunnings proudly supported the '30 Seconds to Save a Life' Lifeline campaign by offering ad space to this worthy cause. Lifeline's

suicide prevention service was in high demand, receiving a call for help every 30 seconds.

Did you know?

Bunnings showed **gratitude to frontline workers for keeping our communities safe** by rebranding some of our trucks with a message of thanks.



Bunnings trucks shared our message of thanks



Fighting MND

For the second consecutive year, Bunnings raised funds for research to find treatments and a cure for motor neurone disease (MND). During May and June 2020, Bunnings sold limited-edition beanies in stores and online to raise funds for FightMND. Our team proudly jumped on board with the campaign again, sharing photos of themselves wearing the beanies and encouraging family and friends to support the campaign. We also hosted the Bunnings Warehouse Big Freeze, a fundraising event held on the Queen's Birthday long weekend. This year's event was conducted virtually via Facebook, with Bunnings donating \$2.50 to FightMND for every participant who attended the event.

The campaign was a huge success, raising **\$800,000 in beanie sales** and **\$500,000 through our Big Freeze Facebook** virtual BBQ event. In total,

\$1.3 million was raised and contributed to FightMND.



Hawthorn, VIC



Fairfield Waters, QLD

Breaking a world record for mental health

On World Mental Health Day, 10 October 2019, the Bunnings Fairfield Waters team in Townsville hosted a Guinness World Record attempt to shine the light on mental health. With the help of **2,499 attendees** and Mental Health Australia, the record was broken for the most people wearing a high-vis vest in a single place!

Sharing the Dignity

For the third consecutive year Bunnings proudly supported Share the Dignity's 'It's In The Bag' campaign with donations of handbags filled with personal and sanitary items for women and girls experiencing homelessness and domestic violence. Through our Australian stores, more than **127,000 bags of hygiene products** were collected over two weeks.

Helping to save native frogs

In March 2020, Bunnings reached a fantastic milestone for frog conservation – **building over 200 frog ponds** as part of the Australian Museum FrogID Project.

The citizen science project helps students across Australia learn about the importance of the conservation of frogs and their ecosystems. In August 2019 over **5,300 students and 550 teachers visited the FrogID stand** at the Australian Museum's Science in the City Festival in Sydney where Bunnings promoted school frog ponds as part of the project. The Australian Museum FrogID Project encourages people in the community to record and submit frog calls and has received 128,000 call submissions resulting in 195,200 verified frog calls and the identification of 197 of Australia's 240 native frog species.



New Zealand Salvation Army Christmas Appeal

Our New Zealand team picked up the tongs and ran sausage sizzles across the country to raise funds for the Salvation Army's Annual Christmas Appeal. Through the support of our team and customers, **\$20,000 NZD** was raised and contributed to the Salvation Army who assist those in need in the lead up to Christmas.



Mt Wellington, NZ



Botany, NZ

Safe Squares

Getting ready for summer, the peak period for driveway accidents, our New Zealand team supported the **Safe Squares** awareness campaign. In November 2019 families were invited into Bunnings stores for free D.I.Y. activities, **creating 900 'safe' pavers**. Families came together to create a concrete slab to then place in a suitable place on their property, helping to ensure children are safe and visible to any moving or reversing vehicles.



Mt Roskill, NZ

Bringing 'plant to plate' to life

Team members from Mt Maunganui, Gisborne and Rotorua travelled 600 kilometers to the East Cape of New Zealand to roll up their sleeves and build and

plant over 60 raised garden beds.

The project brought 'plant to plate' to life for many tamariki and whānau, helping to teach local children about living off the whenua. The three day project will allow numerous local groups in the area to benefit from fresh produce including schools, colleges, marae and health clinics such as Ngāti Porou Hauora, the only Māori owned and operated hospital in the world.



East Cape, NZ

Building community resilience

Bunnings supports a range of important community education campaigns, working in partnership with state and federal governments to build community resilience and emergency preparedness.

In New Zealand, Bunnings helped raise awareness on preparing for emergencies as part of the **Ministry of Civil Defence & Emergency Management's** Get Ready Week which runs annually in October. The campaign raises awareness on how households can prepare for earthquakes and other emergencies such as floods, storms, tsunami and volcanoes. Non-profit organisation Neighbourhood Support backed the campaign, attending selected stores to talk to customers about how to prepare their homes for earthquakes. As part of this campaign Bunnings stores participated in the **New Zealand Shakeout, the national earthquake drill, and tsunami hiko** by playing the drill over public announcement systems in October 2019.

Bunnings stores also supported **Fire and Emergency New Zealand's** Check Your Smoke Alarm Campaign in September 2019. Stores displayed information on smoke alarms and home fire safety, with local Fire and Emergency groups attending selected stores to talk to customers.

Across Australia, a range of in-store awareness programs were run in support of key safety awareness campaigns which involved community information, D.I.Y.

Workshops and inviting local emergency services in stores to share advice and tips.

In late 2019, Bunnings supported various bushfire preparedness campaigns including the **NSW Rural Fire Service** Get Ready Weekend for the sixth consecutive year. We also continued to support the **Tasmania Fire Service** Get Ready Weekend Campaign, the **Queensland Government's** Get Ready Queensland Campaign, and for the first time supported the **Victorian Country Fire Authority's** Get Fire Ready Weekend.

In Victoria we also provided information to customers on how to prepare for power outages over the summer period as part of the **Victorian Government's** Power Outages Program.



North Shore, NZ

And for the fourth year our stores supported the **Victorian Country Fire Authority's** Smoke Alarm awareness program, sharing information on the importance of changing smoke alarm batteries and smoke alarms to maintain home safety.



Wallsend, NSW



Swan Hill, VIC



Noosaville, QLD

Making a positive difference

Bunnings is committed to reducing the environmental impact of our operations and the longer term goal to reduce our carbon footprint. We also actively play a role in educating local communities on how they can help make a positive difference.



Glenfield, NZ



Te Rapa, NZ

Did you know?

This year **Bunnings** supported over **1,800** sustainability projects in schools.

Schools Sustainability Program

Bunnings proudly helps students engage in environmental education in schools across Australia and New Zealand through our successful Schools Sustainability Program. The program has been running since 2007 and involves our teams actively engaging with local schools on sustainability activities and projects.

Sustainability activities during the year included setting up kitchen gardens and worm farms, and creating compost and recycling stations.



Minchinbury, NSW



Wangara, WA

Energy

Bunnings recognises that our business plays an important role in reducing carbon emissions. This year we continued to work towards our target of reducing carbon emissions by 10 per cent by 30 June 2025. To achieve this, we're focused on reducing our energy consumption and transitioning towards using more renewable energy.

To reduce our energy consumption, we aim to continually improve energy efficiency across our store network. LED lighting is a standard for all new Bunnings stores, reducing energy consumption by more than 20 per cent per store. This year, LED upgrades were completed at 50 sites totalling more than **150 installations across the Bunnings network**. We also trialled the use of daylight and motion sensor technology, which can reduce energy use by 25 per cent.

In addition, we continued to increase local generation of renewable power by installing **more solar PV systems** across our network. Bunnings installed new solar PV systems across 35 sites, taking the total to **67 sites completed** by 30 June 2020.

A further 25 stores are set to follow next year. We are also increasing the capacity of 10 existing solar PV systems to generate even more renewable energy.



Bibra Lake, WA



Toowoomba North, QLD

Waste and packaging

Reducing waste from our business operations and product packaging remains a priority for Bunnings. To achieve this, we maintain focus on improving recycling rates and increasing the diversion of waste from landfill.

As a signatory to the Australian Packaging Covenant Organisation (APCO), Bunnings is committed to supporting Australia's national target of 100 per cent sustainable packaging by 2025.

We adopted the Australasian Recycling Label (ARL) on several of our products. This helps customers better understand how to correctly recycle each component of packaging, supporting a reduction in contamination of

recycling streams as well as waste to landfill.

This year Bunnings introduced improvements to greenlife products, including removing excess plastic clips and plastic sleeves, reducing label sizes, redesigning labels to reduce dimensions and minimise waste in printing. We are also increasing the recycled content of our black plastic pots.

Bunnings provides recycling programs for a range of products including batteries, paint and electrical items such as power tools. We continued to work with social enterprises, businesses and not-for profit organisations on these important recycling initiatives.

Battery recycling continued across thirteen Melbourne metropolitan stores, with over **8,800 kilograms** of batteries collected. Bunnings collected **over 10,000 kilograms of waste paint** and packaging through Paintback events. **Over 1,280 tonnes of e-waste** was collected in South Australia through the Minda e-waste Unplug N' Drop program.

In the coming year we will focus on reducing waste across the business by improving reporting, enabling us to evolve our management of waste streams and increase diversion from landfill.



Bayswater, WA

Did you know?

Our support for the Unplug N' Drop program helped **create more than 50 jobs** for people with a disability.

Water

During the year we supported a range of water wise education programs for customers.

Severe water restrictions were in place in Greater Sydney in late 2019. During the implementation of Level 2 water restrictions Bunnings supported the efforts of Sydney Water, providing the community with information and advice. By providing our best service and expert advice to local communities, we helped ensure customers could make informed choices on water saving products.

As part of our continued commitment to help customers save water, this year Bunnings supported the Alliance for Water Stewardship's launch of the **Water Steward Household Program**, which coincided with World Water Day on 22 March 2020. The Water Steward Household Program is an environmental labelling program, which involves households across Australia completing an online survey to determine their water efficiency level. To support the launch of the Program, our stores displayed information to help customers learn how to become a Water Steward Household.

Selected Victorian stores within the South East Water, City West Water and Yarra Valley Water catchments promoted the **Make Every Drop Count** campaign to help customers make small changes to their water use. Stores shared tips on how to save water around the home.

Responsibly sourced timber

At Bunnings, we believe our customers and team members want to know where our timber comes from and care that it has been responsibly sourced. Sourcing our products responsibly is a high priority for our business. The majority of Bunnings' timber products are sourced from independently certified forests or from forests with demonstrated progress towards achieving independent certification.



Bayswater, WA

Across Australia, Bunnings also marks **National Water Week** each October, providing interactive and informative in-store displays on how to save water.



West Footscray, VIC

Our [Responsible Timber Sourcing Policy](#) was established in 2003 and revised in 2018 to include a commitment that all native forest products will originate from third party certified forests by December 2020. This requires all timber to be independently certified by the Forest Stewardship Council (FSC®), Programme for Endorsement of Forest Certification (PEFC) or equivalent standard, with FSC® preferred in highly contentious regions.

We work to ensure our long-term effort and commitment to responsibly sourced timber is maintained. During the year we continued to work with our suppliers in their transition from demonstrating progress to full certification.

Bunnings also collaborated with the Australian and New Zealand timber industries in a trans-Tasman sustainable forest management standard reference committee, which will support sustainable forest management in both countries. As part of this, Bunnings is supporting the review of the Responsible Wood Sustainable Forest Management Standard (AS4708) for wood and wood products sourced from sustainably managed forests in Australia and New Zealand.

We aim to ensure the updated Standard meets the evolving needs of Bunnings customers and stakeholders, demonstrating that timber sold through Bunnings is responsibly sourced.





Mile End, SA

Thank
you

Thank you for taking the time to read our 2020 Community Report Card. We are very grateful to the many community groups and not-for-profit organisations who worked with us throughout the year.

If you have any feedback or would like to share a story about Bunnings we'd love to hear from you. You can email us at

communityinvolvement@bunnings.com.au



Kirrawee, NSW