



## **Standard Water Tank 10 YEAR Repair or Replacement Warranty**

Melbourne Rotomould guarantees to repair or replace (at our discretion) any defect or fault in a tank that is caused by our manufacturing process for a period of 10 years from the date of original purchase, provided that the tank is located within our delivery zone (Victoria). This warranty is in addition to other rights and remedies under law.

The owner acknowledges Melbourne Rotomould has the right to modify the tank should Melbourne Rotomould consider it necessary in order to repair the defect to which the warranty applies.

The owner acknowledges Melbourne Rotomould may require the tank to be empty of water in the event of repairs being necessary. Melbourne Rotomould is not liable for replacing or reimbursing for the contents of the tank.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty:

- applies to the polyethylene tank body and does not apply to the fittings or installed accessories (including but not limited to the inlet strainer, overflow, outlets, tap/ball/gate valve, pump or hose) or any damage to the polyethylene tank body resulting from defects caused by these items;
- does not cover fittings damaged by cross threading, over tightening or otherwise faulty installation;
- is void if the tank has been installed, maintained or modified contrary to instructions given by Melbourne Rotomould or used contrary to such instructions or intended purpose; and
- is void if Melbourne Rotomould has not been advised of any fault and given opportunity to rectify within a reasonable time frame.

To initiate a warranty claim, please send to the contact details at the top right of this form the following items:

- your proof of purchase;
- clear photo images properly identifying the issue;
- clear photo images showing the complete installation including all connections, enabling us to confirm that installation was done in accordance with our instructions.