

EUROMATIC



11 Fin Oil Heater with Remote Control

USER MANUAL

Model Number EUR-OH11FW

After Sales Support

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Important Safety Instructions

IMPORTANT SAFETY INSTRUCTIONS

READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

Read this manual thoroughly before first use, even if you are familiar with this type of product. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to. Keep the manual in a safe place for future reference, along with the warranty card and purchase receipt. If applicable, pass these instructions on to the next owner of the appliance.

Always follow basic safety precautions and accident prevention measures when using an electrical appliance, including the following:

Electrical Safety and Cord Handling

- **Voltage:** Connect the appliance to a single-phase AC supply of the voltage specified on the rating plate.
- **Electrical outlet:** Always plug this heater into a separate wall outlet. Use a safe socket with an earthed connection. To ensure you do not overload the electrical circuit, do not operate another high-wattage product on the same circuit.
- **Connection:** To insert the plug, grasp it firmly and guide it into the outlet.
- **WARNING! No extension cord:** Do not use this heater with a power board, plug adaptor or extension cord as these may overheat and create a fire risk.
- **Protect the power cord:**
 - Do not operate the heater with the cord coiled up; always fully unwind.
 - Do not twist or kink the cord or let it touch heated surfaces.
 - Do not put any stress on the cord where it connects to the product.
 - Never pull/carry the heater by the cord.
 - Arrange the cord away from any traffic areas so no one will trip over it.
 - Do not run the cord under carpeting or cover it with rugs, runners, etc.
- **WARNING! To reduce the risk of fire, electric shock or injury:**
 - Never touch the heater with wet or damp hands or feet.
 - Do not use the heater if any part of it has become wet. Immediately call a qualified service technician to inspect the heater and replace any part of the electrical system that has got wet.
 - Never spill liquid into the heater; never immerse the cord, plug or any part of the appliance in water or other liquids.
 - Do not reach for an appliance that has fallen into water; switch off and unplug immediately.
- **WARNING! Damage:** Do not use this heater if there are visible signs of damage to the heater or its power cord, after it malfunctions or has been dropped or damaged in any manner. If the cord is damaged, it must be replaced by the manufacturer or appropriately qualified personnel in order to avoid any hazards.

Important Safety Instructions (Cont.)

- **Plug:** It is normal for the plug to feel warm; however, a loose fit between the AC outlet and plug may cause overheating and distortion of the plug. Contact a licensed electrician to replace a loose outlet.
- **WARNING: Disconnect:** Never leave the heater unattended while it is in use. Always switch it off and unplug it from the electrical outlet when not in use and before moving it. Turn the controls to the OFF position and then remove the plug from the outlet. Grip the plug when disconnecting, do not pull on the cord.
- **RCD:** Unless your home is already fitted with a residual current device (safety switch), we recommend installing an RCD with a rated residual operating current not exceeding 30mA to provide additional safety protection when using electrical appliances. See your electrician for professional advice.

Usage Conditions and Restrictions

- **Domestic use only:** This product is intended for indoor, non-commercial, non-industrial, household use only. Do not use it outdoors or on wet surfaces.
- **Intended purpose:** This heater is intended only for the heating of indoor living spaces. Do not use it to dry or heat clothing, shoes, pipes or any other item, or for anything other than its intended use. Only use it as described in this manual. Any other use is not recommended and may cause fire, electric shock or injury.
- **Operate upright:** Always place the heater in an upright position to operate.
- **Space heating only:** This heater is intended only for the heating of indoor living spaces. Do not use it to dry or heat clothing, shoes, pipes or any other item, or for anything other than its intended use. Only use it as described in this manual. Any other use is not recommended and may cause fire, electric shock or injury.
- **Misuse:** Improper use or installation may result in the risk of fire, electric shock and/or injury. We accept no liability for any eventual damages or injuries caused by misuse of the product or noncompliance with the instructions.
- **Protect from moisture:** This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate this appliance where it may fall into a bathtub or otherwise become exposed to water. Never place containers filled with liquid, such as drinking glasses, vases, etc. on the heater.
- **Usage restriction:** This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- **Children and pets:** Supervise children to ensure they do not play with the heater. Extreme caution and close supervision is necessary when the heater is used by or near children or invalids, and whenever the heater is left operating and unattended. Keep the product out of the reach of children and pets.

Important Safety Instructions (Cont.)

- **WARNING! Do not leave Unattended:** Never leave the heater unattended during use. Always turn the controls to the OFF position and unplug it from the power supply.
- **Ventilation:** Only use this heater in a well ventilated area.
- **Keep openings clear:** Never block the air openings of the product or place it on a soft surface (such as a bed or a couch) where the air openings may be blocked. Wipe the air openings clean if they become clogged.
- **Openings:** Do not insert or allow objects to enter any ventilation or exhaust opening as this may cause an electric shock, fire, or damage to the heater. Never insert fingers, hair, metallic objects or any other item into the vents and openings of the product, as an electrocution, fire, and/or burn hazard exists.
- **Floor surface:** Only operate the heater in an upright position on a flat, steady, dry, stable and heat-resistant surface. Do not place it on or near surfaces that may be damaged by heat (such as delicate rugs, wallpaper, non-heat-resistant floor coverings, etc.). Do not place it on a soft surface where it could tip over.
- **WARNING! No external controller:** Never operate the heater on a program switch, external timer switch or any other appliance for automatic operation, as there is a risk of fire if the heater is covered or positioned incorrectly. In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, do not connect it to a circuit that is regularly switched on and off by your energy provider.
- **Flammable materials:** Do not insert or place flammable materials (such as paper, plastic or cardboard) in, on or near the product. To reduce the risk of fire, keep textiles, curtains, or any other flammable material a minimum distance of 1m from the heating surface and keep them away from the sides and rear. Do not place towels or other objects on the heater.
- **WARNING! Night-time use:** Do not use the heater while sleeping or place it near a person who is sleeping.
- **WARNING! Room size:** Do not use the heater in a room with a floor area of less than 5m². Do not use it in small rooms when occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
- **WARNING! To avoid creating a fire risk, do NOT use this heater:**
 - In front of or immediately below an electrical socket outlet
 - Near a window where it may get splashed with rain
 - Near flammable materials or surfaces (such as curtains, drapes, walls, pillows, furniture, bedding, papers, clothes)
 - In areas where petrol, paint or other flammable liquids are stored (e.g. in a garage or workshop), as the heater has hot and arcing parts inside which may spark
 - In the immediate surroundings of a bath, shower or swimming pool.

Important Safety Instructions (Cont.)

- **Attachments:** Do not use any accessories not recommended by the product distributor, as a risk of fire, electric shock, or serious personal injury may result.
- **Service/repair:** This heater contains no user-serviceable parts contained within. Do not attempt to open the appliance. Contact our after sales support centre if your heater is not working properly or if there is an oil leakage. This heater is filled with a precise quantity of special oil. Repairs requiring opening of the oil container are only to be made by the manufacturer or its service agent.
- **Storage:** To avoid damaging the heater during storage or transport, keep the heater in a dry place, free from excessive vibration.
- **Disposal:** At the end of its working life, follow local regulations regarding safe recycling/disposal of the appliance and recovery of the oil.
- **First use:** On first use, the heater may emit some slight odour and/or smoke. This is normal and will only last for a moment. It is no cause for concern. Ensure good ventilation.



WARNING! Do Not Cover!

In order to avoid overheating and creating a fire risk, do not cover the heater in any manner.

CAUTION: HOT!

- This heater is hot when in use and remains hot for some time afterwards. To avoid burns and personal injury, do not allow bare skin to touch hot surfaces.
- Be particularly careful when children and vulnerable persons are present. Always let the heater cool down before touching it, even if it is unplugged.
- Do not move the heater when it is in use; allow it to cool sufficiently before moving it. If moving it is essential while it is still hot, take extra care and use the handle or wear protective oven mitts or gloves to avoid burns.
- A heater has hot and arcing or sparking parts inside. Always maintain your distance from the product during use to avoid serious burns and personal injury.

Product Overview

Scope of Delivery



11 Fin Oil Heater with Remote Control

1. LED Control Panel
2. Radiant Fins
3. Ventilation Slots
4. Castor Wheels
5. Remote Control

Documentation (not shown)

Instruction Manual
Warranty Certificate

NOTE: Due to continued product improvement, images and illustrations in this manual may vary slightly from the product purchased. All images in this manual are for reference purposes only. Parts are not necessarily pictured to scale.

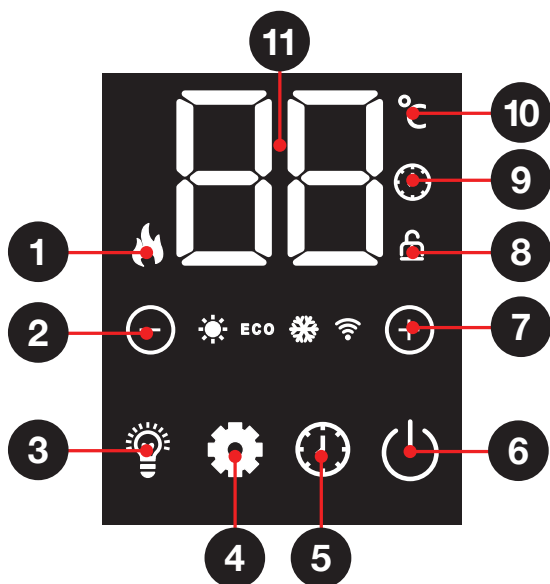
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Product Overview (Cont.)

Control Panel

1. Working Display
2. Temperature Down Button
3. Light Button
4. Mode Button
5. Timer Button
6. Power Button
7. Temperature Up Button
8. Child Lock Indicator
9. Timer Indicator
10. Temperature Indicator
11. Temperature/Time Display



Control Panel

12. Temperature Up Button
13. Child Lock Button
14. Light Button
15. Power Button
16. Mode Button
17. Temperature Down Button
18. Timer Button



Getting Started

Before First Use

Unpacking: This product has been packaged to protect it against transportation damage. Unpack the appliance and keep the original packaging carton and materials in a safe place. It will help prevent any damage if the product needs to be transported in the future, and you can use the carton to store the heater when it is not in use. In the event that the packaging materials are to be disposed of, please recycle them where possible.

Safe packaging disposal: Plastic wrapping can be a suffocation hazard for babies and young children, so ensure all packaging materials are out of their reach and disposed of safely.

Check power cord: Unwind the cord to its full length. Inspect the power supply cord and plug, and all other parts of the appliance, for visual damage. Do not use the appliance if anything appears to be damaged or not working properly. In case of damage, please contact our after sales support centre using the details at the bottom of the page.

Read instructions: Make sure you have read and understood all instructions and warnings in this manual. Refer to the Product Overview, page 8, to familiarise yourself with the product and identify all parts. Pay particular attention to the safety instructions on the previous pages.

Wheels: The heater is packaged with the castor wheel assemblies unattached. You must attach them before using or turning on the heater. Assembly hardware is supplied with the product; assembly instruction follow on the opposite page.

Getting Started (Cont.)

Assembly

The heater is packaged with the wheels and brackets unattached. Once fitted allow atleast five minutes for all the oil to reach the heating element prior to connecting to the power supply.

WARNING:

Do not operate without the wheels attached.

Always operate the heater in the upright position (feet on the bottom, controls on the top), any other position could cause irreparable harm.

It is normal when heaters are turned on for the first time, or when they are turned on after having not been used for a long period, they may emit some smells and fumes. This will disappear when the heater has been on for a short while.

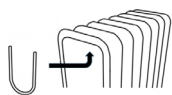
1. Begin by positioning the radiator body upside-down on a surface that won't scratch it, ensuring it remains stable and secure.
2. Unscrew the wing nuts from the provided U-shaped bolt. Then, affix the U-shaped bolt onto the U-facing flange located between the first and second fins near the front cover of the radiator (Fig 1).
3. Attach the castor mounting plate to the radiator body by inserting the threaded ends of the U bolt into the corresponding holes on the mounting plate.
4. Reattach the wing nuts onto the U bolt and securely fasten them, ensuring proper alignment and firm attachment of the mounting plate.

Note: Do not over tighten as you may cause damage to the radiator flange.

5. Next, remove the spherical nut from the castor. Align the shaft of the castor with the hole on the castor mounting plate, insert it, and screw the spherical nut back on to secure it in place.
6. Repeat the preceding steps on the rear of the radiator to mount the remaining castors, ensuring each step is performed with precision and care.

Note: Ensure the rear castors are installed specifically between the last two fins. It is important to follow the instruction manual precisely to assemble the front wheels and panel as described. Failure to do so may result in the oil heater becoming unstable and potentially falling off.

Fig 1



WARNING!

Only operate the heater in a normal, upright position with the castor wheels properly attached to the bottom of the unit, as pictured on page 7. Operating it in any other position could create a hazard.

Operating Instructions

Positioning the Heater

The heater is designed for floor-standing use exclusively. Ensure it is positioned upright on a stable, level, dry, and heat-resistant floor surface. Pay attention to all safety instructions provided in the previous pages.




Maintain a clearance of at least 1 meter around the heater, ensuring there are no flammable or heat-sensitive materials or substances nearby. This precaution helps prevent potential fire hazards and ensures safe operation of the heater.


Connecting the Heater


Before operating the heater, ensure the unit is correctly assembled. When plugging in the heater, verify that the voltage indicated on its rating label matches the power supply. To prevent circuit overloading, only connect the heater to a circuit without other appliances. Avoid using power boards, socket adaptors, or extension cords.


Operate the heater using either the control panel on the unit itself or the supplied remote control. Both control methods offer the same functions. If using the remote control, ensure it is equipped with 2 x “AAA” size batteries. Point the remote at the control panel of the heater from a maximum distance of 2 meters for effective operation.

Heating Modes

After plugging in the heater, you can activate the standby mode by pressing the side switch. To commence heating, press the Power button . Use the Mode button  to select various heating modes. The heating icon  will indicate that the heater is operational.



Eco Mode : In Eco mode, the heater operates in an energy-saving setting, utilizing a lower power output of approximately 1000W to minimize electricity consumption. Please note that when the heater is turned off and then powered on again, it will resume its previous mode from the time it was last switched off. This feature aims to facilitate convenience and continuity in future usage.

Comfort Mode : In Comfort mode, the heater operates at its maximum power output of 2400W to provide optimal warmth and comfort.


Anti-Frost Mode : The Anti-Frost mode is an automatic setting specifically designed to prevent frosting. In this mode, the heater activates when the ambient temperature falls below 5°C, ensuring frost prevention. Once the ambient temperature surpasses 7°C, the heater ceases operation, effectively maintaining an optimal temperature range.

Operating Instructions (Cont.)

Temperature Setting

While in Eco or Comfort mode, you can adjust the temperature by pressing the Down  or Up  buttons. The temperature can be set within a range of 5°C to 35°C in these modes. However, in Anti-frost mode, the temperature cannot be adjusted; it operates automatically to prevent frost, as mentioned earlier.




Timer Setting

To set the timer, simply press the Timer button . You can adjust the timer from 1 to 24 hours according to your preference. After setting the timer, the digits will flash briefly, and the screen will return to its original heating mode. The time icon on the display will illuminate, indicating that the timer has been successfully set. In Off-Timer mode, the heater will automatically switch back to standby mode once the set time has elapsed.




In On-Timer mode, the heater will automatically resume its functioning mode after the set time has passed.

Child-Lock Function

To activate the child lock safety system and prevent adjustments made by children, follow these steps:




1. Press and hold both the Down  and Up  buttons simultaneously on the control panel or the Child Lock button  on the remote control.
2. The child lock icon will appear on the display, indicating that the control panel is locked, and adjustments are restricted.

To deactivate the child lock and regain full control of the heater's functions:




1. Press and hold both the Down  and Up  buttons on the control panel, or press Child Lock button  on the remote control.
2. Once the icon disappears, all functions will be enabled, and adjustments can be made as usual.

Adjusting the Display Brightness

To adjust the brightness of the light on the display:

1. Press the light button  once to dim the light to 50% brightness.
2. Press the light button  again to completely turn off the display.
3. Press the light button  once more to turn on the display at its maximum luminance.


To adjust the brightness of the light when using the remote control:

1. Press the light button  to dim the light to 50% brightness.
2. Press the light button  once more to turn off the display.
3. Press the light button  again to set the light to 100% brightness.

Operating Instructions (Cont.)

Switching Off the Heater

To shut down the heater, follow these steps:

1. Press the Power button  to enter standby mode. This will cease the heater's operation.
2. Allow the heater to cool down before taking any further action, such as unplugging it.

To switch off the heater completely:

1. Push the side power switch. This action will turn off the heater entirely.
2. After turning off the power switch, unplug the supply cord from the power supply.

Note: The heater will require some time to cool down after the power is shut off. Always wait until it has cooled sufficiently before attempting to move it or perform any maintenance tasks.

Safety Features

The heater is equipped with three safety features to ensure protection.

Thermostat: In the event of overheating, the heater will automatically switch to low-level heating mode and reset once the temperature returns to normal after a brief cooling period. If overheating or malfunctions continue, please contact our after-sales support center to arrange for a product examination.

Automatic Thermal Cut-Off: This safety system shuts down the heater if overheating or malfunctions occur, and it cannot be reset. Please contact our after-sales support center to arrange for a product examination or replacement of the automatic thermal cut-off.

Tip-Over Switch: This safety technology deactivates the heater if it is knocked over or tilted, posing a risk to safe operation. If this occurs, carefully return the heater to an upright position, bearing in mind that it may still be hot. Once the heater is upright again, it will enter standby mode, press the power button to restart it.

Other Useful Information

Battery Installation and Replacement

- Open the battery cover and insert two new batteries (type AAA) into the battery compartment.
- Be sure to orient the batteries according to the indicated terminals (i.e. positive (+) and negative (-)).
- Close the battery cover again
- Please note, spent batteries do not belong in household waste. Dispose of the battery following the current regulations. As a consumer, you have legal obligation to return any spent batteries to the Recycling Bin.

CAUTION:

- If a battery is swallowed accidentally, please **seek medical assistance immediately**.
- In case of battery leakage, please avoid contact with the battery through skin, eyes and mucus membranes. If this does occur, please wash the contacted part with plenty of clean water and contact your doctor immediately.
- Battery cannot be dismantled, thrown into fire or short-circuited.
- Protect battery from excess heat.
- Always replace spent batteries with the same type of battery (in this case, AAA).
- Take the battery out of the product if they are spent or you don't use it for a long time. This can prevent damage to the device due to the battery leakage.
- Replace all of the batteries simultaneously.

Cleaning

To properly clean the heater, follow these steps:

1. Turn off the heater and unplug it from the wall socket. Allow it to cool down completely before proceeding with cleaning.
2. Clean the heater using a slightly damp cloth. Use mild cleaning agents if necessary, but avoid using strong chemicals, detergents, or abrasives.
3. Be cautious not to allow water to seep into any openings or come into contact with electrical connections.

By following these guidelines, you can safely clean the heater and preserve it for future use.

Storage

To properly store the heater, follow these steps:

1. Turn off the heater and unplug it from the wall socket. Allow it to cool down completely before proceeding.
2. Wind the cable around the heater and place it in a clean, dry location.
3. Ensure the storage area is free from moisture and dust to prevent damage to the heater.

By following these guidelines, you can safely store the heater and preserve it for future use.

Other Useful Information (Cont.)

Service and Repairs

If your heater requires servicing, please contact our after sales support centre using the details at the bottom of the page.

If the power cord is damaged and needs replacing, it must be replaced by a service agent or equivalent qualified person in order to prevent a hazard.

CAUTION!

Do not attempt to open the heater and repair it yourself. Any repairs must be carried out by a qualified technician.

Technical Specifications

Model Number	EUR-OH11FW
Rated Voltage	220-240 V
Rated Frequency	50-60 Hz
Rated Power	2000-2400 W
Timer	24 Hour Timer
Safety Features	Thermal Cut-Off Overheat Protection Tip-Over Switch
Dimensions (approx.)	(H) 605 x (W) 235 x (D) 435 mm
Weight (approx.)	9.60 kg

Compliance

This appliance has been fully tested and meets all requirements as set out by standards AS/NZS 60335.1 and AS/NZS 60335.2.30.



The RCM Mark (Regulatory Compliance Mark) indicates that the product complies with the relevant guidelines of the ACMA as well as corresponding government requirements for the safety of electrical devices.

Responsible Disposal



Packaging materials are recyclable. Please dispose of them responsibly for recycling.



At the end of its working life, do not throw this appliance out with your household waste. Electrical and electronic products contain substances that can have a detrimental effect on the environment and human health if disposed of inappropriately. Observe any local regulations regarding the disposal of electrical consumer goods and dispose of it appropriately for recycling.

Contact your local authorities for advice on recycling facilities in your area. Or find recycling scheme services listed on Planet Ark's website at www.recyclingnearyou.com.au, or call Planet Ark on 1300 733 712.

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Warranty returns

Should you for any reason need to return this product for a warranty claim, make sure to include all accessories with the product.

Product does not work?

If you encounter problems with this product, or if it fails to perform to your expectations, make sure to contact our After Sales Support Centre on (AU) 1300 886 649 or (NZ) 0800 836 761 for advice.

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