

Media Release

2 September 2021

Bunnings to reopen stores in Sydney as vaccination rates rise

From Monday 6 September, 23 Bunnings stores in Greater Sydney will reopen to retail customers, with stores in LGAs of concern to remain open for trade customers and the contactless collection of online orders only.

Our decision follows the solid progress the NSW government has made in accelerating the vaccine rollout across NSW in the last few weeks, which now exceeds 70 per cent of the eligible population. The reopening will mean many of our customers have better access to essential products needed to complete emergency home repairs and maintenance as well as preparing homes and properties for storm season.

Mike Schneider, Bunnings Managing Director, said: “Since the start of the pandemic, the safety of our team and customers has been at the core of everything we do and we continue to follow government guidance in all the states and territories where we operate.

“The acceleration of the vaccine rollout and the increase in opportunities for our team to get vaccinated has given us the confidence to re-open our stores in Greater Sydney, with strong COVID-safe protocols in place, including a one per 10 metre density limit applied.

“I’m incredibly proud of our team in Sydney who have come forward in large numbers to get vaccinated. This includes coming forward at drive-through vaccination clinics Bunnings set up for team at stores in western Sydney, which also allowed us to support vaccinations for colleagues from across the Wesfarmers group and some of our trade customers.

We’re also very grateful to the NSW Government for all their efforts accelerating the vaccine rollout, granting access to authorised workers and for the expansion of vaccine eligibility to younger members of the community.

“For the reopening, we will be continuing to provide comprehensive COVID-safe measures in all stores and rostering security at every store to monitor compliance and help ensure customers are shopping locally.

“We will continue to encourage customers in Greater Sydney to utilise our contactless Drive & Collect and delivery options for non-urgent items, in keeping with the current public health guidance,” he said.

Over recent months, Bunnings has introduced a number of innovative and industry leading COVID-safe measures, such as app notifications to remind customers to minimise time in store and targeted marketing to support government messaging. Vaccination advice is featured on Bunnings’ local store webpages in multiple languages to increase awareness in our culturally diverse communities.

The Bunnings logo, featuring the word "BUNNINGS" in a bold, white, sans-serif font. The letter "B" is stylized with a red diagonal stripe.

Again, in line with government guidance, Bunnings stores located in the LGAs of concern remain open for trade customers only, while retail customers can continue to purchase items online using our Click & Deliver and contactless Drive & Collect services.

- ENDS -

For media enquiries, please contact: media@bunnings.com.au

Details on additional measures in place at stores for team & customer safety:

We've made a lot of changes to our stores as we work to ensure the safety of our team and customers.

These include:

- Monitoring and limiting customers in store and in busier aisles, including a one per 10 metre density limit applied.
- Increased cleaning using antiviral disinfectants throughout the day particularly for counters, trolleys and baskets.
- Providing team with gloves and hand sanitiser
- Displaying QR codes at the entrance and in different locations throughout our stores for customers to register their visit with Service NSW
- Requiring team members and customers to wear a face mask when visiting our stores or sites.
- Implemented physical distancing measures, including taping floors to mark 1.5m, moving stock on pallets around to open-up space, trestle tables in front of service areas to create more distance.
- Encouraging customers to use Tap and Pay where possible
- Acrylic register guards installed in all Australian stores
- Self-serve registers adjusted in store so not all are open to create more space
- Roll-out of 'Count Me In' app to further assist stores with customer limits
- Offering a Product Finder App that lets customers search for products before they leave home and create a shopping list that shows which aisle items are located to speed up the shop
- Rostering security at every store to monitor compliance and help ensure customers are shopping locally

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The following sites will reopen to retail customers:

- Alexandria
- Artarmon
- Ashfield
- Balgowlah
- Belrose
- Caringbah
- Castle Hill
- Chatswood
- Dural
- Gladesville
- Gordon
- Gregory Hills
- Kirrawee
- McGraths Hill
- Narellan
- Narrabeen
- North Penrith
- Penrith
- Randwick
- Rose Bay
- Rouse Hill
- Thornleigh
- Warringah Mall

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