

TROUBLESHOOTING

Loss of water pressure or the machine won't spray ...

Make sure the lower tank is filled with cleaning solution before starting. If dirty water stops flowing into the upper tank, it usually means the lower tank is empty. At that point, empty the dirty water from the upper tank and refill the lower tank with fresh solution.

Also, double-check that the small solution hose at the rear of the machine is securely connected.

Loss of vacuum power and poor suction ...

Ensure the plastic dome is properly sealed to the upper tank. Check that the filter inside the clear plastic dome is clean and verify that the large hose connection at the rear of the machine is secure.

No power or loss of power ...

Make sure the machine is switched on by confirming the power cord is plugged in and the power switch on top of the machine is turned on. If the machine still doesn't power up, press the reset button, which is located on the top of the Rug Doctor Mighty Pro X3. Additionally, check your home's circuit breakers or fuse box to ensure power is being supplied.

CUSTOMER SERVICE: 1800 804 973

Monday – Friday	:	9:00am – 5:00pm
Saturday & Sunday	:	10:00am – 5:00pm
Public Holidays	:	10:00am – 5:00pm
Closed	:	Good Friday, Christmas Day & Boxing Day