



THANK YOU FOR PURCHASING ONE OF OUR QUALITY MONDELLA PRODUCTS.

Please keep your receipt as proof of purchase, as this will authenticate your warranty. Any claim under this warranty must be made within 10 Years of the date of purchase of the product. To make a claim under the warranty, take the product (with proof of purchase) to any Bunnings store (see www.bunnings.com.au for store locations) or contact Stefani Australasia. Stefani Australasia bears reasonable, direct expenses of claiming under the warranty. You may submit details and proof to Stefani Australasia for consideration. The warranty covers manufacturer defects in materials, workmanship and finish under normal use.

This warranty is provided in addition to other rights and remedies you may have under law: our goods come with guarantees which cannot be excluded under the Australian Consumer Law. You are entitled to replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The warranty excludes damage resulting from product misuse or product neglect. The warranty covers domestic use only and does not apply to commercial applications.

WARRANTY PERIODS

RESIDENTIAL

MIXERS, TAPWARE, TOILETS & SHOWERS

- 10 Years replacement cartridge
- 10 Years replacement product or parts
- 5 Years replacement flexible mixer hoses
- 1 Years replacement product or parts & labour

OTHER ITEMS

- 10 Years replacement product or parts

COMMERCIAL (NON-RESIDENTIAL)

MIXERS, TAPWARE, TOILETS & SHOWERS

- 1 Years replacement product or parts & labour

OTHER ITEMS

- 1 Years replacement product or parts

AFTERMARKET SERVICE PROCEEDURE

Please call +61 8 9350 6178 to speak with our aftermarket service team and have the following information ready – Proof of purchase, Item number, Product description & Name and contact

PRODUCT WARRANTY

WARRANTY SHALL BE VOID FOR THE FOLLOWING REASONS:

- Inability to provide proof of purchase.
- Plumbing product not installed by a licensed plumber.
- Electrical products not installed by a licensed electrician.
- Products not installed to relevant local, national & state regulations.
- Products not installed in accordance with manufacturers installation instructions.
- Tapware exposed to water pressure and or temperatures that exceed stated limitations. Note: AS/NZS 3500.1-2003 (Clause 3.3.4) specifies 500mPa maximum water supply pressure at any outlet within a building for new installations. Note: The 500kPa maximum water does not apply to fire service outlets.
- Isolation taps are not installed in accordance with relevant local, national & state legislations.
- Fitting of other devices to the outlet of the tapware. Eg. Water Filters
- Fitting of non-approved flow controllers in tap bodies or end of line devices.
- Products used for incorrect applications, non-potable water etc.
- Damage as a result of obstruction due to inadequate flushing of system before use.
- Service or repairs with non-standard replacement parts previously undertaken without written approval.
- Damage to finishes by adhesives, sealants etc.
- Damage to product and / or components due to exposure to caustic or corrosive substances or environments.
- Damage to flexible mixer hoses due to exposure to caustic or corrosive substances or environments.
- Failure to clean & replace outlet aerator inserts etc.
- Damage to finishes which arise from installation or post installation use.
- Failure to observe manufacturers care and cleaning instructions.
- The warranty work is limited to the pre-approved scope of work. Additional work will require authorisation.

This warranty is given by Stefani Australasia,

ABN 18 054 981 421

80 Pilbara Street, Welshpool WA 6106,

Email: stefani@stefani.com.au

For aftermarket service please call: +61 8 9350 6178