

# Media Statement

23 June 2021

**Please attribute to Ben Camire, Bunnings General Manager New Zealand:**

Following the New Zealand government's latest COVID-19 Alert Level announcement, we have stepped up the COVID safety measures in place in our stores in the Wellington region.

Since the outset of COVID-19 we have put the welfare and care of our team and customers at the core of what we do and during this time we are strongly encouraging team and customers visiting our Wellington stores to wear face coverings as a precaution.

Bunnings already displays NZ COVID Tracer QR codes at the entrances to its stores and our team can also assist customers who don't own a smartphone with a manual check-in.

During this time, we will also continue to offer online ordering, Click & Deliver and contactless Drive & Collect for our customers.

We're continuing to adapt our business in line with government advice, and we thank our amazing team for all their hard work in keeping customers supplied with the things they need.

**- ENDS -**

**Details on additional measures in place at stores for team & customer safety:**

We've further strengthened our COVID safety measures at stores in the Wellington region as we work to ensure the safety of our team and customers.

Measures in place include:

- Implementing physical distancing measures, including taping floors to mark 2m, moving stock on pallets around to open-up space, trestle tables in front of service areas to create more distance.
- Playgrounds and water fountains closed.
- Providing additional hand sanitiser stations around for team and customers.
- Increased cleaning using antiviral disinfectants, particularly for counters, trolleys and baskets throughout the day and a daily deep clean.
- Displaying the NZ COVID Tracer QR codes so customers can register their visits

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- Strongly encouraging all team, suppliers and customers wear face masks in line with government advice.
- Offering a Product Finder App that lets customers search for products before they leave home and create a shopping list that shows which aisle items are located to speed up the shop.
- If necessary, use the 'Count me in' App to monitor and limit, the number of customers in-store.
- Encouraging customers to use contactless payment where possible.

For media queries please contact: [media@bunnings.co.nz](mailto:media@bunnings.co.nz)

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